Office of Information Security 014 Allegheny Hall West Chester University West Chester, Pennsylvania 19383

fax: 610-436-3110 http://www.wcupa.edu/infoservices/security/

## **Shared Mailbox Application**

Part 1: Mailbox Information (please type or print)	
Account Display Name:	
Account Email Address:	
Mailbox Status: ☐ Permanent ☐ Temporary until	
Mailbox Type: ☐ Standard ☐ Announce-Only	
Mailbox Organization: ☐ Department ☐ Student Organization	
Part 2: Approval The mailbox named above has my approval for creation.	
Department/Org Name:	
Department Head/Advisor Signature:	
Department Head/Advisor Email:	
Phone Number: ()	
Part 3: Permissions List Names (and WCU ID numbers for students) with permissions. Designate Full Access (FA) or Read Only (RO) access.  Other Notes/Requests:	
Information Services Use Only	
PASSHE SAM:	Created By:
	Date Created:

## **Definitions**

Standard Mailbox: Shared mailbox that allows sending and receiving of email.

610-436-3192

## **Announce-Only Mailbox:**

Shared mailbox that allows sending, but not receiving of email. Any email sent to this mailbox will receive a standardized automatic reply.

**Display Name:** The name displayed on the address line and Global Address Book.

Email Address: The address for the account that will be used for people to send email to the mailbox.

**Full Access:** Users can send email impersonating the mailbox.

Read-Only Access: Users can read and delete messages, but cannot send/forwarding email impersonating the mailbox.

## **Directions**

New Request: Fill out form as much as possible.
Once completed, scan or fax it to Networking & Telecommunications. Fax (610-436-3110)

Changes: Can be submitted via email to wcunaa@wcupa.edu or the IT HelpDesk.