# Transcript and Replacement Diploma Request Process for WCU students who attended *during 1985 or after*

- All students who attended in 1985 *or later* should make requests by logging into myWCU.
  - There has been **no change** in this process. These students must login to myWCU to request transcripts.
  - Students will now also be able to request a replacement diploma through the Parchment storefront.

To request a transcript or replacement diploma, log into myWCU. Click on "order a Replacement Paper Diploma," found under "Useful Links" in the "Academic Information" section of the home page.

A	cademic Info	ormation					
Advisor							
	You have no advisor assigned. If you are an undergraduate student, please contact the Chairperson of your major department.						
	Plan Information						
You have no Plan assigned							
١	When Do I Schedule						
	You are not eligible to enroll in classes for this term - 2015 Fall, click on 'More Information' for details						
	Credit Summ	ary					
	CumGPA	TranCr	CumCr+ =AdiCr	NotGRE	)-( Remed	+ DupCi	r)
	2.920	0.00	142.00	0.00	3.00	0.00	139.000
	Useful Links						
	Enroll in a Class			Deg	Degree Progress Report		
	My Class Schedule What-If Degree Progress Report					ss Report	
	Grades Order Official Transcript					<u>t</u>	
Enrollment Verification Unofficial Transcript							
	Apply for Gra	ddroco		IVIY /	Academics		
Order a Replacement Paper Diploma							
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Students with holds on their accounts will not be able to access this feature until their holds are removed.

### Students will be directed to the Main Storefront page.



### To View All Ordering Options and Place an Order Click Here.

Click here to see options and start the process to place an order.

### **Ordering Page**



West Chester University Documents

Please select the document type that is appropriate for you and your intended recipient.

eTranscript Order a secure, certified PDF of your to emailed within 90 minutes from the tim weekends. Please confirm with the	ranscript. E-Transcripts are generally e of order. This includes nights and	\$7.00
Paper Transcript - Mailed Order a paper copy of your official tran processed within 1 business day, but n depending on	script. Paper transcripts are generally nay take up to 2 business days	\$7.00
Paper Transcript - Pickup Order a paper copy of your official tran than you is picking up the transcript, recipient. Only you or the	script to be picked up. If someone other Click on the blue product	\$7.00
Replacement Diploma Order a replacement diploma. Stude diploma. The processing time is typic Once you submit your order it cannot	name to open the "Order Details" page, and enter order information.	\$7.00

### If students select:

- **Mail transcripts**: Students will be directed to a page to enter their mailing name, address, purpose for transcript, and quantity.
- **Pick-up transcripts**: Students will be directed to a page to include the recipient name (*person picking up the transcript*), the purpose for the transcript, and the quantity.
- **Replacement diploma**: Students will be directed to a page to include their mailing name and address, and diploma information.





### IMPORTANT NOTES:

- Once you submit your order it cannot be cancelled nor monies refunded. Please make sure you verify all information for accuracy, especially the mailing address, before submitting the request.
- · Courses in-progress for the current term will not appear on an official transcript.
- Final grades are official and posted to transcripts the Thursday following final exams at 12pm. Even if grades are showing on MyWCU or your unofficial transcript prior to that day/time, the Registrar's Office is still processing end of term grades so changes may occur.
- Transcripts will not be processed for students with holds on their account for financial or other obligations to the University.

## Students (first time requestors) who have **not previously** signed the FERPA consent page will now be directed to do so:

1. Login or Register

2. Select 3 Documents

3. Order Details

4. Provide Consent

5. Payment

6. Review Order

Consent form to release academic records



### Signature Verification page



### **Returning users** will be directed to screen below instead of the consent page:

Kinesiology						
2. Select Documents	3. Order Details	ہی 4. Provide Consent	5. Payment	6. Review Order		
We have your consent on record, so you may proceed to checkout.						
You may have provided consent through one of the following methods:						
Accessing the Ordering Site while logged into the University Portal.						
	2. Select Documents ent on record, so y ded consent throu	2. Select 3. Order Details Documents	2. Select 3. Order Details 4. Provide Consent	Kinesiology         2. Select       3. Order Details       4. Provide Consent       5. Payment         Documents       5. Payment       5.         ent on record, so you may proceed to checkout.       6.         ded consent through one of the following methods:       6.         dering. Site while logged into the University Portal       6.		

Next

Submitting a signed consent form from a previous order

1. Login or Register	2. Select Documents	3. Order Details	4. Provide Consent	5. Payment	6. Review Order
Payment Method					
We accept: 1754	DISCOVER				
Card Owner's Name:	Jay Ja	ay Jetplane			
Test Card Number:	41111	11111111111			
Expiration Date:	Nove	mber	▼ 2015	•	
CVV Number (More In	111 111				
Note: When payment	is made with a cred	dit card, the order wi	ll appear as "Parchmei	nt" on the credit card	statement.
Billing Address:					
Your billing address is change the billing add	shown below. The ress by clicking the	billing address shou Change Address bu	ild match the address o itton.	on your credit card si	tatement. You can
Wanda Williams 123 House			Confirm t	he billing addres	s and either click
Avondale, PA 19311 United States			"Change Billi	ing Address" to n "Next" to cont	nake corrections, or inue.
	555				
Back					Next

### Payment Page - Enter payment information

After confirming the billing address, students will confirm the document request information and shipping address.

ocument Name	Qty.	Unit Price	Total
Replacement Diploma	1	\$7.00	\$7.00
Name displayed on diploma - Jay Jay Jetplane			
Mailing Method - Standard (USPS)			
Graduation Year - 1983			
Major - aerospace science			
Replacement diploma degree - Bachelor of Science			
Document Date - 06/25/2015 6:15:36			
Ship To: Jay Jay Jetplane 1 Runway Ave Airport City, Alabama 19111 United States			
	Su	b-Total:	\$7.00
		Total:	\$7.00

Note - If the email address of the recipient is a member of the Parchment Exchange network, Parchment will deliver to their Parchment Receive inbox instead of their email address, according to their preference.

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- Final grades are official and posted to transcripts the Thursday following final exams at 12pm. Even if grades are
  showing on MyWCU or your unofficial transcript prior to that day/time, the Registrar's Office is still processing end of term
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### FAQ and other notes

- How will my credit card be charged?
  - Upon submitting an order a hold will be placed on your card in the order amount. This is Parchment's way of confirming that payment can be received.
  - The charge will not be processed until the order is processed by WCU.

- Students with holds on their accounts will be automatically prevented from entering Parchment's site through myWCU.
- How do I indicate a different or changed name?
  - When creating a new account, the student should include their previous name in the "previous name" field. (This field will only be visible to Legacy/Self-Registered students.)

Date of Birth:	<b>T T</b> ,	*
Year Graduated or Year Last Attended:	<b>T</b> *	
Degree Received or Degree Sought:		*
Name While Attending:		
Title:		
First Name:		*
Middle Name:		
Last Name:		*
Suffix:	•	
Dates Attended:	• to • •	
Last 4 SSN:		* (eg. 1234)
Student ID:		Student ID
Previous Names:		