



Our service model was reconstruction to improve customer service and maximize service efficiency. The building assignment chart is laid out so, to give a clearer view of points of contact for service requests and inquiries.

- **MANAGERS:** are responsible for integrated maintenance and custodial services to all facilities listed under their assignment. This breaks areas of responsibility down to more manageable size, for improved customer service.
- **SUPERVISORS:** are key members in maintaining custodial work assignments and standards. They function as the single point of contact within each zone to help customer with specific cleaning needs and improve communications. Supervisors and Building Administrators work together to improve custodial services in each building.