

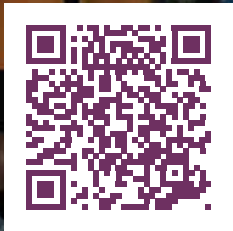


WELCOME TO

wcu



SCAN FOR



CAMPUS MAP



CAMPUS RESOURCES



Admissions

Provides information on enrollment steps, transfer credits, and application status. Assists with prospective student inquiries and campus tour scheduling. Offers guidance on deferring admission and re-enrollment.



Residence Life & Housing

Supports students in their on-campus living experience, including housing applications, roommate matching, and conflict resolution. Coordinates residence hall programming and community engagement. Assists with move-in/move-out logistics and housing contract inquiries.



Bursar's

Handles tuition payments, billing inquiries, and refund processing. Offers guidance on payment plans, third-party payments, and financial holds on student accounts.



Student Affairs

The central hub for student services, including wellness programs, campus involvement, and leadership opportunities. Assists with non-academic concerns and student advocacy. Oversees student conduct, wellness initiatives, and campus traditions.



Dining Services

Manages campus dining options, meal plans, and dietary accommodations. Provides information on dining hall hours, special menus, and meal plan adjustments. Supports students with food allergies and dietary restrictions.



Financial Aid

Assists with FAFSA submission, scholarships, grants, and loan information. Offers financial literacy workshops and one-on-one advising to help students manage their financial aid packages. Provides support for students experiencing financial difficulties.



Student Parking Services

Provides parking permits for students, faculty, and visitors. Manages parking regulations and enforcement, and offers information on student parking options. Offers guidance on accessible parking and temporary permits.



Parent & Family Relations

Provides support and resources for families to stay engaged with their student's college experience. Offers newsletters, family programming, and direct assistance with concerns. Hosts Parent & Family Weekend and webinars throughout the year.



Student Success Coordinator

Helps students select courses, plan their academic journey, and stay on track for graduation. Offers guidance on major selection and academic policies. Provides specialized advising for transfer students and academic probation support.



Ram Card Services

Issues the official student ID, which grants access to campus buildings, meal plans, and university services. Supports lost card replacement and account management.



Transfer Concierge

The Transfer Concierge connects transfer students to West Chester University resources and helps to identify and eliminate barriers to student success that our transfer student population may face while navigating their transition to West Chester University.



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FINANCIAL AID CHECKLIST

- ☐ Submit FAFSA
- ☐ Review and accept aid package
- ☐ Set up payment plan if needed
- ☐ Complete loan entrance counseling (if applicable)
- ☐ Check for scholarship opportunities
- ☐ Review financial aid deadlines and requirements



USE THIS
FINANCIAL AID
ROADMAP

COMMUTER STUDENT CHECKLIST

- ☐ Ensure you have a parking pass (if needed)
- ☐ Locate commuter lounges on campus
- ☐ Plan transportation options and routes
- ☐ Get involved with commuter student organizations
- ☐ Identify nearby food and study spaces on campus

RESIDENCE LIFE CHECKLIST

- ☐ **Know What to Bring (and What Not to Bring)** – Pack essentials like bedding, toiletries, school supplies, and weather-appropriate clothing. Avoid bringing prohibited items like appliances with heating elements (air fryers, toasters, coffee pots), candles, and extension cords.
- ☐ **Coordinate with Your Roommate(s)** – Reach out before move-in to discuss who's bringing shared items like a mini-fridge, microwave, or rug. Setting expectations early for cleanliness, guests, and study habits can help create a positive living environment.
- ☐ **Sign Up for Your Move-In Time and Plan Ahead** – WCU requires students to sign up for a move-in time slot. Review parking, unloading procedures, and check-in locations in advance to ensure a smooth arrival.
- ☐ **Understand Housing Policies & Community Expectations** – Familiarize yourself with our Community Living Standards, including quiet hours, guest policies, and fire safety regulations. Knowing these expectations will help you avoid violations and feel more at home.
- ☐ **Get Involved and Build Your Community** – Adjusting to college life takes time, so be patient with yourself! Attend floor meetings, residence hall events, and campus activities to meet people, connect with resources, and make the most of your experience.



ACADEMIC RESOURCES

Navigate is a WCU's student success platform, designed to help students stay organized and thrive throughout their college journey! We encourage all students to download the app from our Navigate website (wcupa.edu/Navigate) to access personalized guidance on important deadlines, campus resources, and academic planning. Navigate also connects your student with advisors and support services, ensuring they have the tools and information they need to succeed. Whether they're exploring majors, managing their schedule, or seeking academic help, Navigate keeps everything in one place—giving you peace of mind that your student is on the right path to achieving their goals.

LOG IN TO
NAVIGATE



Ram Portal — West Chester University's student information system, RamPortal, is the central hub for managing all academic records and the lifecycle of WCU student. Through RamPortal, students can review and accept financial aid, pay bills, register for courses, check grades and degree progress, apply for housing, and submit requests for academic record changes—such as changing their major or petitioning for exceptions to policies. This system ensures our students have easy access to the essential tools needed for a smooth and successful academic journey.

LOG IN TO
RAMPORTAL



For user tutorials visit: wcupa.edu/ramportal



WCU shuttles are free for students, faculty, and staff, offering quick and easy transportation around campus and into town. Multiple on-campus routes connect North and South Campus, while Off-Campus routes include the **Uptown Loop**, **West Goshen Loop**, and the new **Late Night Loop**. These Off-Campus routes serve key locations such as **ALDI**, **West Goshen Shopping Center**, and **Bradford Plaza (Giant Food Stores)**.



FOR MORE INFORMATION, INCLUDING SHUTTLE SCHEDULES AND ROUTE MAPS, VISIT OUR WCU SHUTTLE WEBSITE.

**WCU
SHUTTLE SERVICE**

CAMPUS RESOURCES

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Counseling Center & Psychological Services

If interested in mental health services, students should call the Counseling Center (610-436-2301) or come to the Counseling Center to schedule a triage appointment. Triage hours are Monday-Friday, 1-3pm. We encourage students to schedule their triage appointments earlier in the day, as the appointments are scheduled on a first come, first serve basis and tend to fill up quickly. If your call is not answered, please leave a message and we will return your call as soon as possible.

Triage appointments will be occurring via phone and students will either be sent an email with forms to complete or complete the forms in the office. These forms must be completed in order to participate in the triage phone call.

During the triage session, students will discuss their concerns and options for counseling moving forward. Options may include short-term individual counseling (either virtually or in-person) with a Counseling Center counselor, group therapy at the Counseling Center, or obtaining off-campus referrals for longer-term or specialized counseling via our referral specialist.

D-CAP

The mission of D-CAP is to provide a supportive and inclusive campus community for our degree-seeking, autistic students, at West Chester University via indirect and direct supports.

Education Abroad

Start your journey by exploring over 500 WCU Study Abroad Programs. Consider factors such as your academic goals, program location, budget, application deadlines, and requirements.

Schedule an appointment with your academic advisor to discuss the requirements for your major and what courses are eligible to transfer back to WCU.



First-Year Experience (FYE) Information

The First Year Experience (FYE 100_) provides students with a basic platform from which they can plan their growth and development while at WCU. First Year Experience courses are offered in a variety of areas, but they share common content across all sections.



Information Services & Technology – here to help with wifi, technological, and student system support needs

Office of Educational Accessibility

The Office of Educational Accessibility provides reasonable accommodations and promotes access for students with disabilities (including student employees) in all aspects of campus life. We are committed to providing equal access to all campus programs and services for Golden Rams with disabilities.

We proudly embrace the values of West Chester University and remain committed to treating all members of our community with respect and dignity.

Student Health Services

Appointments can be requested by calling us at 610-436-2509 to schedule your appointment.

Parking: There are 4 student parking spots at the entrance. Get a pass from the front desk.

*Masks are required for Sick Appointments in Student Health Services. Symptom and temperature checks will be administered after checking in.

To continue to keep yourself healthy and well, follow these tips:

Stay home if you are feeling unwell and seek medical guidance as needed. Return to class after 24 hours fever free without the use of fever reducing medications and symptoms have improved.

Use good hand hygiene: Wash hands with soap and warm water for 20 seconds or use an alcohol-based hand sanitizer that contains at least 60% alcohol.

STUDENT LIFE & ENGAGEMENT

Clubs & Organizations – From Fraternity and Sorority Life, Athletics and Recreation, Performing Arts, and Community Service – there are tons of things to do at West Chester.

Student Leadership and Involvement is the official umbrella office of all recognized undergraduate student organizations at West Chester University of Pennsylvania. With over 300 registered organizations, West Chester University provides a range of opportunity to grow as an individual, develop teamwork and leadership skills, and network with other students and faculty. This website features information on leadership programs, and resources for student organization leaders, advisors, and members of student groups. RamConnect is the one stop shop for student engagement and all recognized student organizations are listed there.

LOG INTO
RAMCONNECT



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NCAA DIVISION II
TEAMS TO CHEER FOR



UPCOMING EVENTS & IMPORTANT DATES

Commuter Student Success Day — August 20

Welcome Week 2025 — August 21-24

Involvement Fair — September 3

WELCOME TO

WCU

We look forward to supporting you on your journey at West Chester University! If you have any questions, feel free to reach out to the appropriate offices listed in this guide.



90,000+

**JOBS AND INTERNSHIPS
POSTED THROUGH THE
CAREER DEVELOPMENT CENTER
LAST YEAR ALONE**

STUDENT SUCCESS TIPS

Make Sure You Complete Online Orientation by the start of the semester!

Attend all orientation events to get acquainted with campus resources.

Introduce yourself to professors and advisors early.

Get involved in student organizations to build connections.

Utilize academic support services like tutoring and library resources.

Manage your time effectively and maintain a balanced schedule.

Prioritize mental and physical well-being by using health and wellness services.

Take advantage of career resources early to plan for internships and job opportunities.

Stay organized with a planner or digital scheduling tools to manage assignments and deadlines.



**HOW WAS YOUR
ORIENTATION EXPERIENCE?**
Scan for a survey and let us know.

Top College Town

**WEST CHESTER HAS BEEN RANKED
A TOP COLLEGE TOWN AND A
TOP COLLEGE TOWN TO LIVE IN
AFTER GRADUATION**