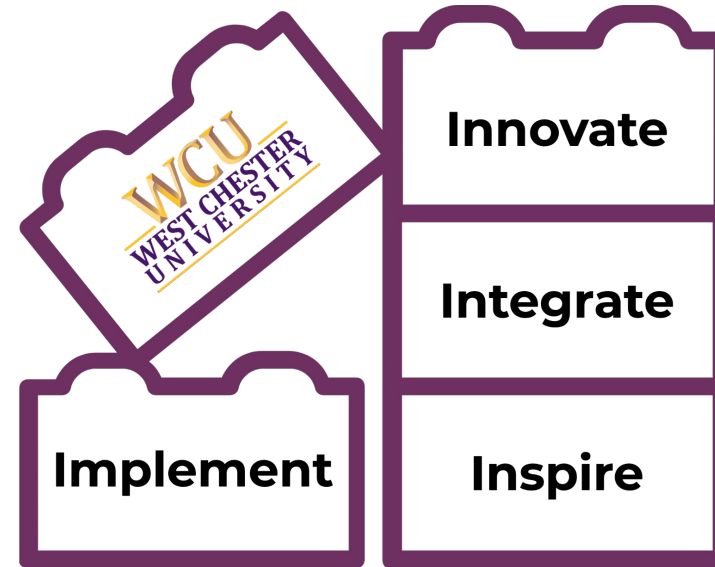# Student System Modernization Project

Town Hall

June 14, 2023

Agenda

- Mission and Guiding Principles Review
- Project Overview
- Project Updates
- Review of Training Process
- Review of Coffee Chat Questions
- Question and Answer Session

Mission

Implement Banner Student Information System to replace myWCU to create more flexibility, a modernization of business systems, increase efficiencies, and prioritize student success.

Implement

Innovate

Integrate

Inspire

Implement to maximize institutional flexibility to prioritize student success for the future.

Innovate WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.
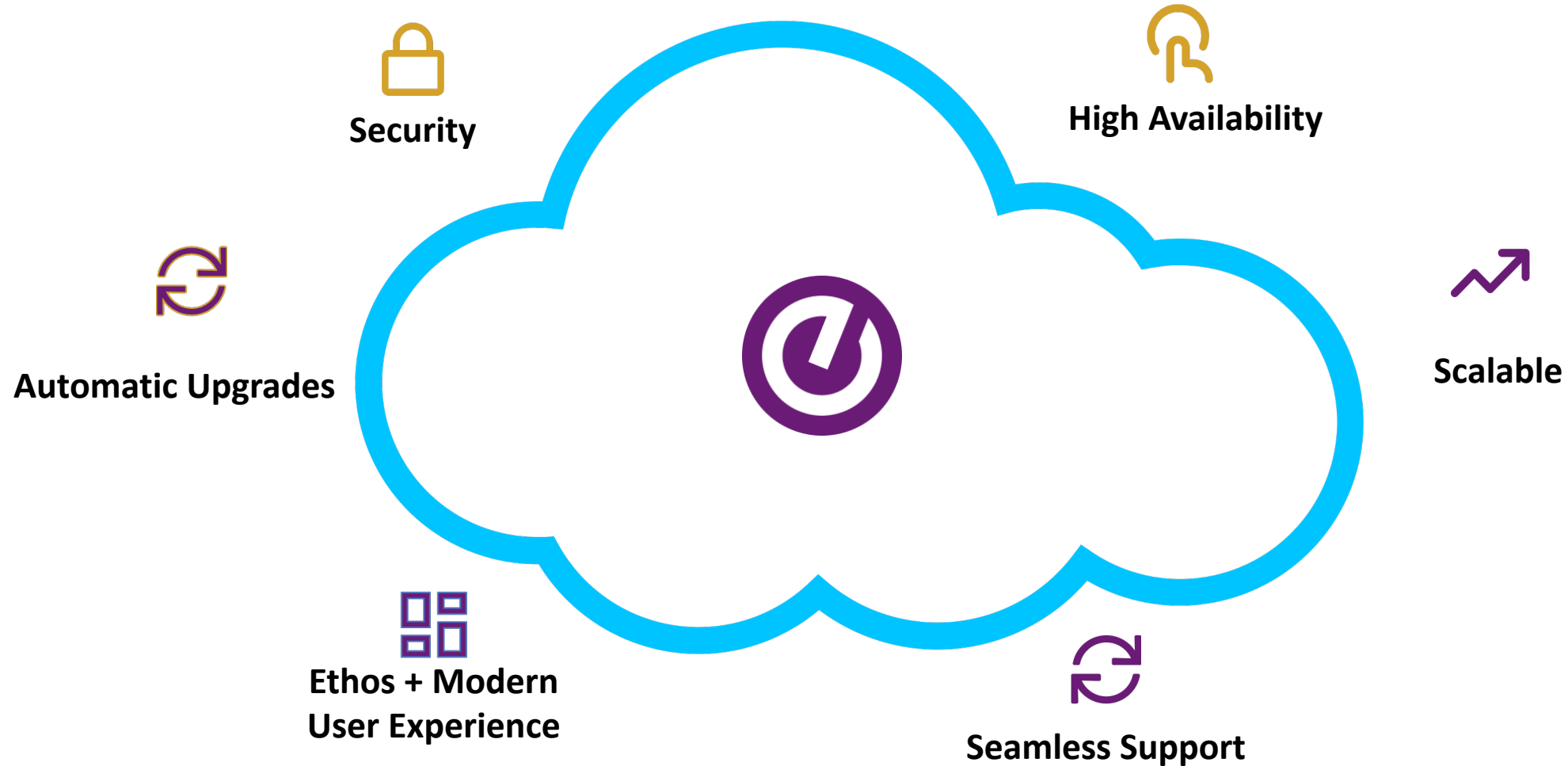
Inspire collaboration and student-centered services across campus.

Decision to Implement Banner

- Process began 3 years ago to promote cross-registration between PASSHE schools as well as harness system talent & resources

- All 10 PASSHE schools drafted RFP for new SIS
  - Requirements were a commitment to put student success at center of technology & one that would grow with changing needs
  - Reviewed vendor proposals, completed demos, & collectively embraced Ellucian's Banner system.

- Chose Ellucian because its benefits allow us to serve students, faculty & staff as we plan for the future

- Two Instances of Banner

1 WCU INSTANCE

2 SHARED TECHNOLOGY PLATFORM (STP)
ALL OTHER PASSHE SCHOOLS

Technical Transformation

By moving from an on-premise solution to a cloud solution, we are leveraging these software advancements Ellucian has to offer.

Security

High Availability

Automatic Upgrades

Scalable

Ethos + Modern User Experience

Seamless Support

Schedule

Banner Tool	Cut-Over	Go-Live
Banner Student – Catalog	June 2023	The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner General – General Person *Conversion of myWCU BioDem Data in preparation of Admissions Go Live*	July 2023	July 2023
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024
Banner Student – Class Schedule	October 2023	Creation of Fall 2024 class schedule in October/November 2023
Banner Financial Aid	October 2023	October 2023 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	Late March/Early April 2024 for Fall 2024 Class Registration
Degree Works	March 2024	Late March/Early April 2024
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

Project Updates

- New System Name: **RamPortal!**

- Summer 2023 Cut-Over*
  - Catalog
  - General Person
  - Admissions Application
  - Course Schedules in CLSS

  *Cut-over refers to the technical transition to Banner. It does not necessarily refer to the date in which we will begin utilizing the Banner functionality
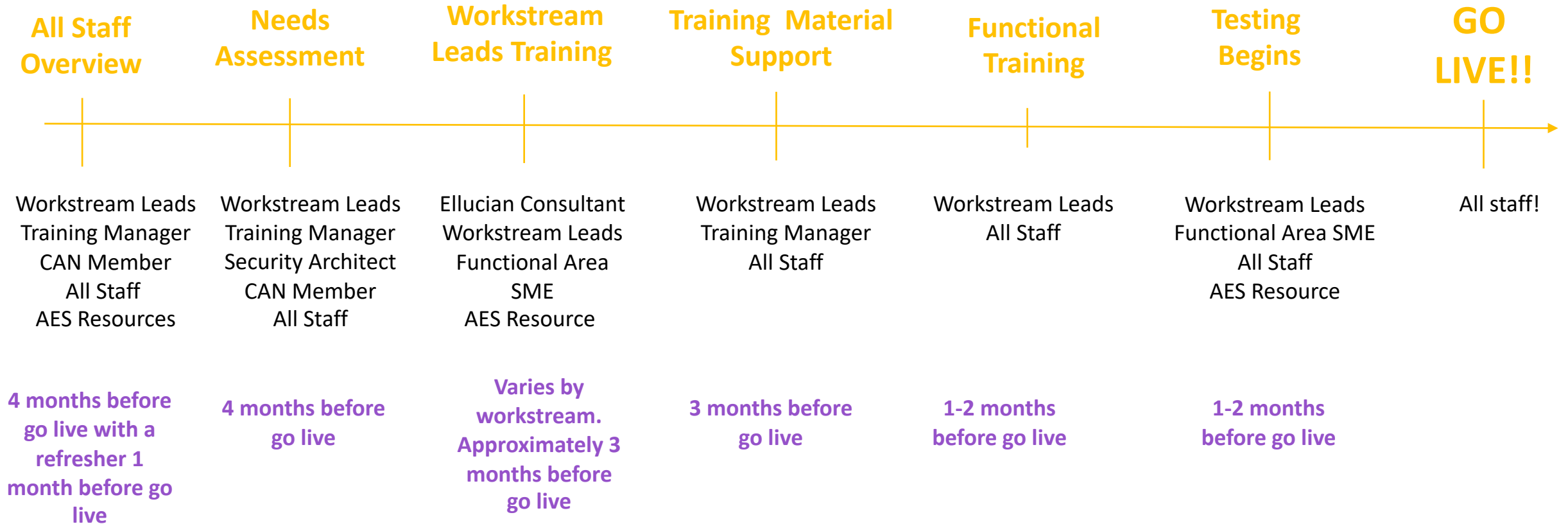
Training Plan Workflow

Evaluation of Training & Additional Support

Banner Functional Area Orientation

All Staff Overview

Assess & Identify Training Needs

Training Material Support

Create Training Timeline

Perform Training Sessions

Who What Where When How ?

Goals and Guiding Principles:

- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy
- Training in multiple modalities to accommodate various learning styles

Training Timeline Example

All Staff Overview	Needs Assessment	Workstream Leads Training	Training Material Support	Functional Training	Testing Begins	GO LIVE!!

Workstream Leads
Training Manager
CAN Member
All Staff
AES Resources

Workstream Leads
Training Manager
Security Architect
CAN Member
All Staff

Ellucian Consultant
Workstream Leads
Functional Area
SME
AES Resource

Workstream Leads
Training Manager
All Staff

Workstream Leads
All Staff

Workstream Leads
Functional Area SME
All Staff
AES Resource

All staff!

4 months before go live with a refresher 1 month before go live

4 months before go live

Varies by workstream. Approximately 3 months before go live

3 months before go live

1-2 months before go live

1-2 months before go live

Coffee Chat Q&A

- **What is the relationship between Banner/RamPortal and other campus systems?**
  - We are actively working on integrating our current systems with Banner/RamPortal
  - Questions about additional or enhance integrations can be submitted to sis@wcupa.edu
- **Will data requests, access requests, and technical assistance process remain the same?**
  - We will be providing RamPortal training for each workstream as they prepare to go live. Additional training for faculty and staff will be provided before there is an expectation of RamPortal usage
  - AES and the Workstream leads will coordinate security needs for faculty and staff
  - All other requests will remain the same via the AES Service Portal

Coffee Chat Q&A

- **Will courses need to be rebuilt in RamPortal?**
  - Yes. Utilizing the CLSS application, courses will be rebuilt in RamPortal for the full 2024-2025 academic year. The window to build courses is fluid.
- **Will there be a need to be processing in both myWCU and RamPortal at the same time?**
  - AES will be providing a functional document explaining when faculty and staff may need to be processing in both systems.
  - Example: 2024-2025 classes will need to be built and maintained in RamPortal while 2023-2024 will be maintained in myWCU
  - Example: Spring and Summer student registration will occur in myWCU but Fall 2024 will occur in Banner
- **Will grades have to go into two systems?**
  - Grades will not have to be entered into both RamPortal and myWCU

Coffee Chat Q&A

- **Can RamPortal support a "student view" that faculty and staff are able to see?**
  - This is being reviewed to see if something is available that falls within the current FERPA guidelines

- **What data will be converted and how far back?**
  - This will vary on the data elements, but will be provided to campus in a functional sheet as the conversions happen
  - Example: All academic history for all WCU students will be preserved; but application history will be limited.

- **Will historical data be preserved? Will it be accessible?**
  - Some historical data from myWCU will be preserved in external systems even if not part of the RamPortal conversions. The Project Team is exploring additional retention methods which would be accessed via data requests.

- **When will myWCU be 'shut down'?**
  - This is still a fluid timeline with view only access a possibility. There is expectation to remove transactional access from myWCU as we go live with the Fall 2024 semester.

Reach Out or Get Involved!

EMAIL: SIS@WCUPA.EDU

WEBSITE: STUDENT SYSTEM MODERNIZATION