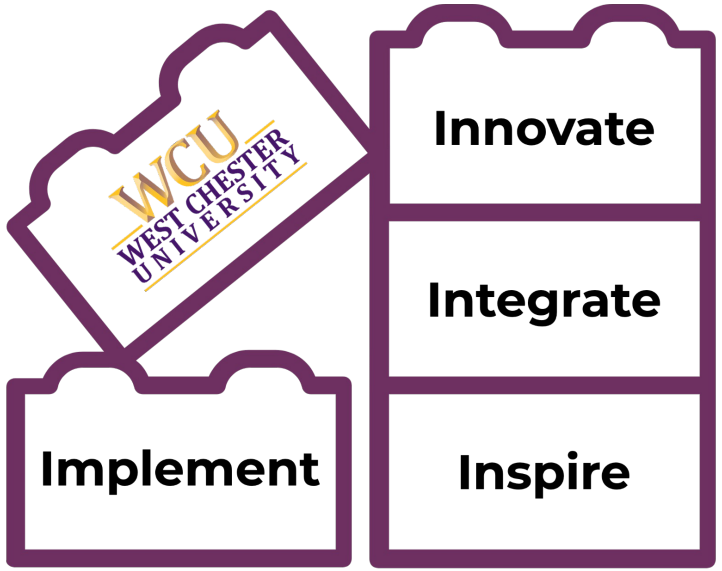
Student System Modernization Project

Town Hall

July 12, 2023



Agenda

- Guiding Principles Review
- System Terms
- Project Overview
- Project Updates
- Review of Training Support
- Review of Technical Support
- System Usage
- Question and Answer Session

Implement to maximize institutional flexibility to prioritize student success for the future.

Innovate WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.

Inspire collaboration and student-centered services across campus.

System Terms

Ellucian – Vendor providing the Banner platform

Banner – Technology platform WCU is implementing as our new Student Information system

RamPortal – The name for our Banner instance

CIM – West Chester's Curriculum Management Platform

OnBase – West Chester's Document Management system

Navigate – West Chester's Student Success Platform

D2L – West Chester's Learning Management System

Cut-Over - Technical transition of data or configuration to Banner; does not indicate end users required engagement with platform

Go-Live – Banner modules are live and ready for engagement by students, staff, faculty (some go-lives could have engagements with limited populations)

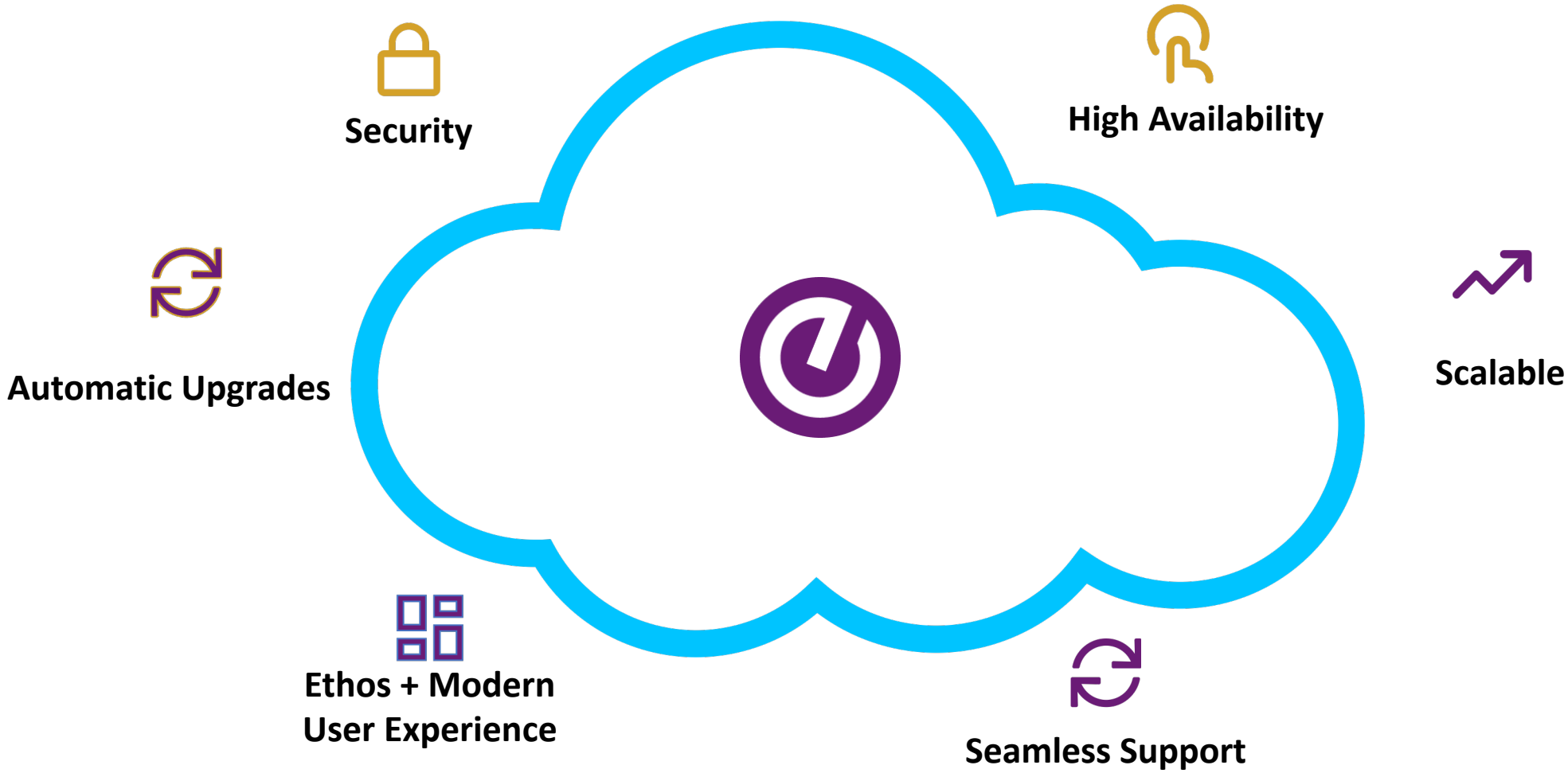
Decision to Implement Banner

- Process began 3 years ago to promote cross-registration between PASSHE schools as well as harness system talent & resources
- All 10 PASSHE schools drafted RFP for new SIS
  - Requirements were a commitment to put student success at center of technology & one that would grow with changing needs
  - Reviewed vendor proposals, completed demos, & collectively embraced Ellucian's Banner system.
- Chose Ellucian because its benefits allow us to serve students, faculty & staff as we plan for the future
- Two Instances of Banner

1. **WCU INSTANCE**
2. **SHARED TECHNOLOGY PLATFORM (STP)**
   ALL OTHER PASSHE SCHOOLS

Technical Transformation

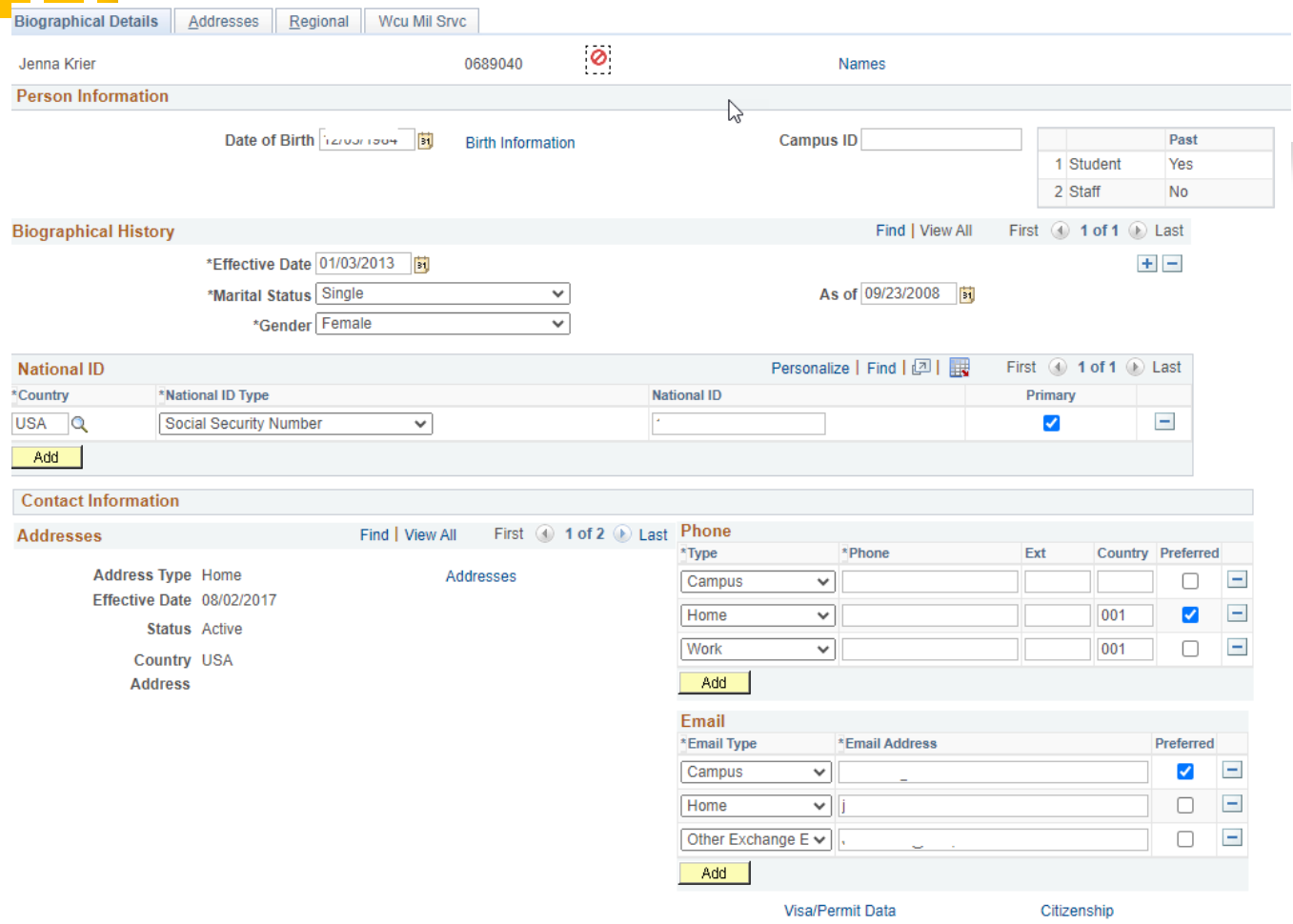
By moving from an on-premise solution to a cloud solution, we are leveraging these software advancements Ellucian has to offer.



Schedule

Banner Tool	**Cut-Over**	**Go-Live**
Banner Student – Catalog	Summer 2023	The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner General – General Person *Conversion of myWCU BioDem Data in preparation of Admissions Go Live*	July 2023	July 2023
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024
Banner Student – Class Schedule	October 2023	Creation of Fall 2024 class schedule in October/November 2023
Banner Financial Aid	January 2024	January 2024 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	Late March/Early April 2024 for Fall 2024 Class Registration
Degree Works	March 2024	Late March/Early April 2024
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

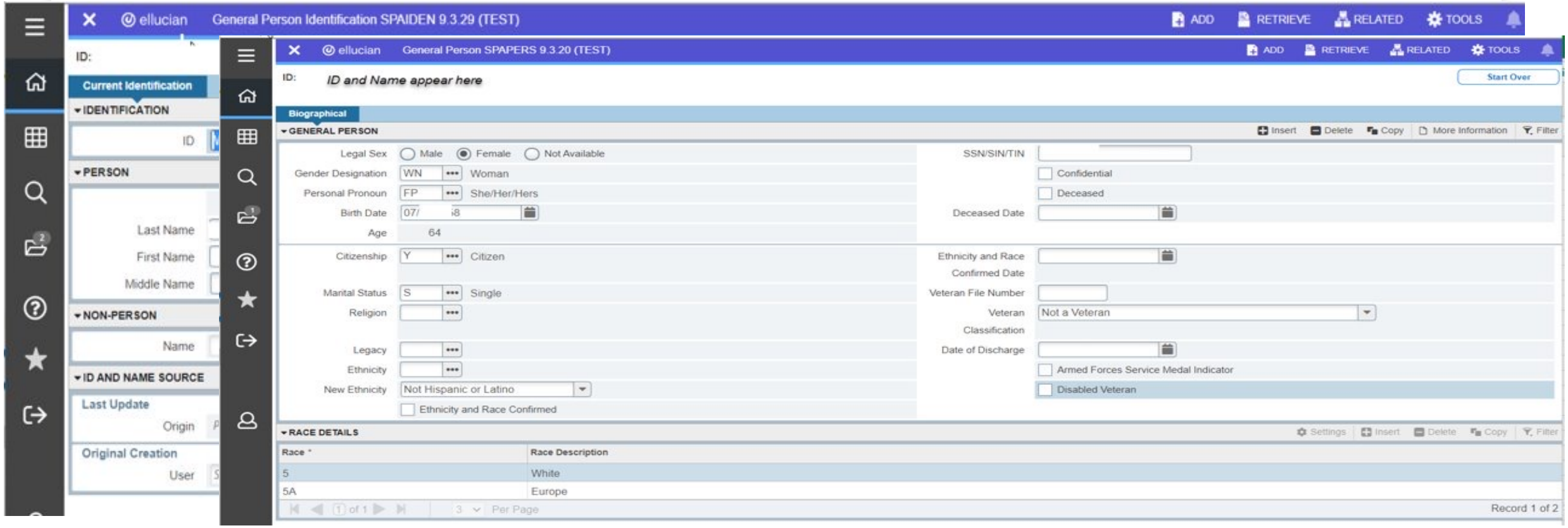
General Person Data: Cut-Over



- myWCU Bio/Demo data; Add/Update person data
- Extracted from myWCU production 7/7
- Validated by Ellucian through 7/14
- Ingested by RamPortal production 7/17
- Validation by WCU through 7/24

- Sign-off and then first data conversion completed!

General Person Data: Cut-Over



- RamPortal Pages: SPAIDEN and SPAPERS

General Person Data: Cut-Over

Admissions – Go-Live

Complete! **In Progress!** **Active Stage!** **Up Next!** **August 2024***

***Graduate Applications: August 14, 2024**
***Undergraduate Applications: August 2024**

Training Plan Workflow

Goals and Guiding Principles:

- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy
- Training in multiple modalities to accommodate various learning styles

RamPortal Roadshows

What is the goal of a Roadshow?

- To meet individually with departments / offices
- To share information regarding how the project will affect your department specifically, and answer questions
- To determine individual and office needs for security access and training purposes
- To further open the lines of communication

Who will participate in the Roadshows?

- Any faculty or staff who currently uses myWCU and will use RamPortal in the future
- Members of the RamPortal Training Team from AES

When will they occur?

- Functional office Roadshows will occur based on department Go-Live dates
- Service Office Roadshows have kicked off during the month of July
- Academic Office Roadshows are TBD

Interested in a Roadshow for your department before we reach out to you? Please email SIS@wcupa.edu.

Technical Support - RamPortal

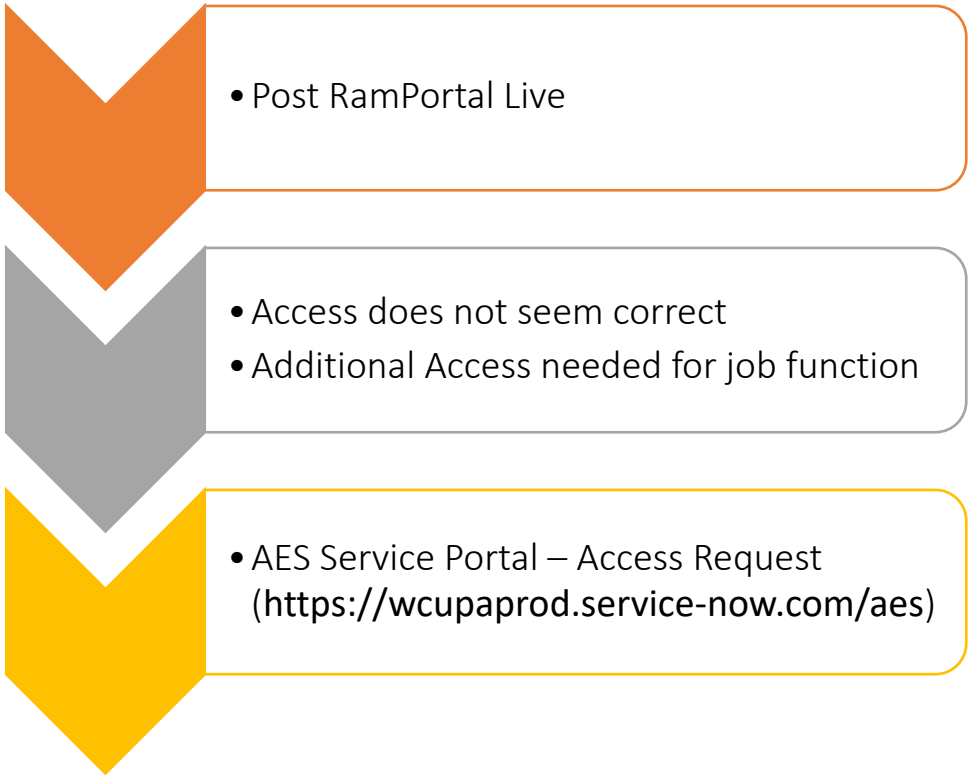
- RamPortal Live
- Cannot Log In
- Unsure where to go
- AES Service Portal – Report a Problem (https://wcupaprod.service-now.com/aes)

- RamPortal Live
- Can log in
- Something is not working as expected
- AES Service Portal - Report a Problem (https://wcupaprod.service-now.com/aes)

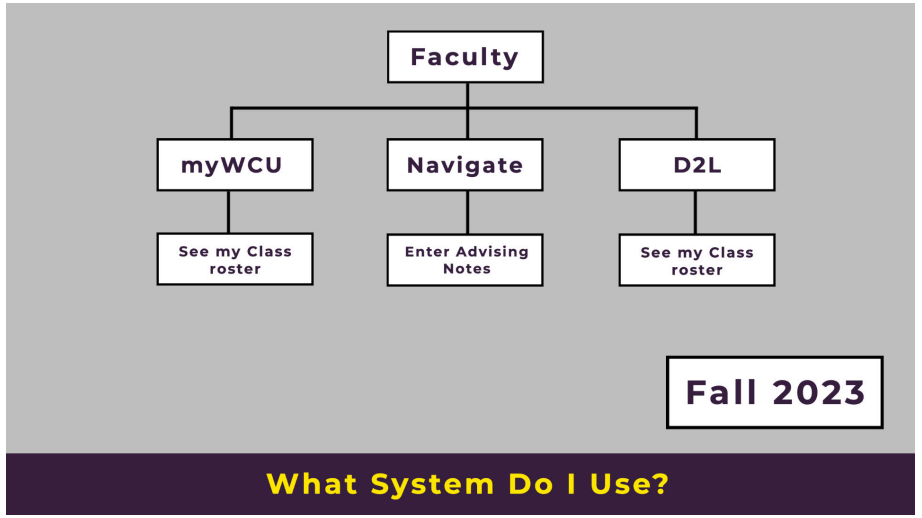
- There will be open Zoom sessions when modules go live to assist with some of the How To Steps

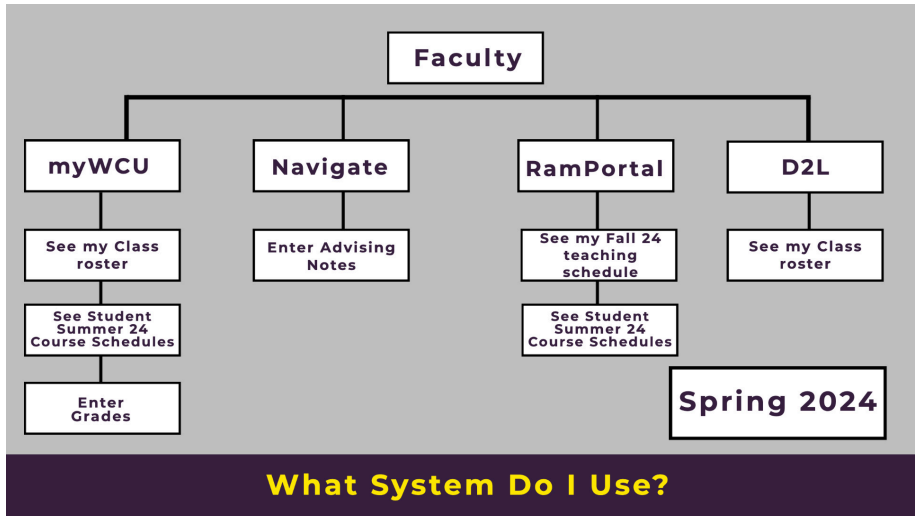
Access Requests - RamPortal

- During Roadshows, Functional Offices will review with AES and Project team what current access in PeopleSoft exists and what processes are used
- Access in RamPortal will be designed and verified by AES and the Project Team
- If updates are needed prior to go-live, requests will be reviewed and approved via the Core Project Team



What system do I use when?





Question And Answer

Reach Out or Get Involved!

EMAIL:
SIS@WCUPA.EDU

WEBSITE:
WCUPA.EDU/RAMPORTAL