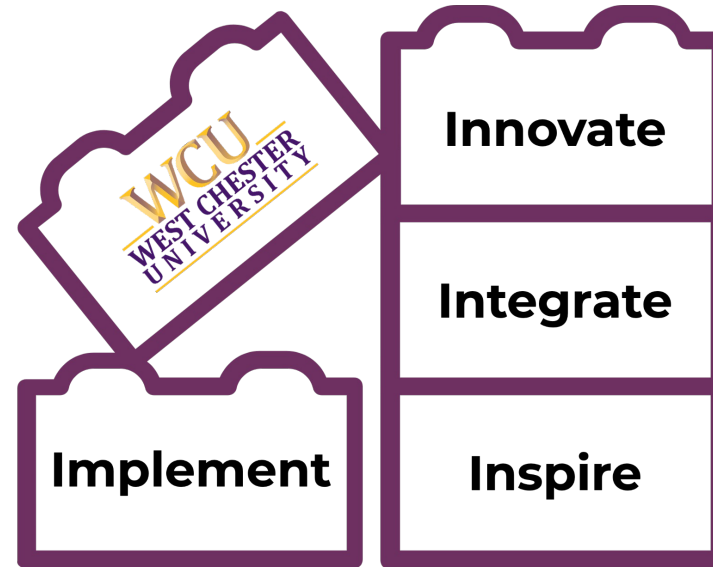


Student System Modernization Project

Town Hall

July 12, 2023





Agenda

- Guiding Principles Review
 - System Terms
 - Project Overview
 - Project Updates
 - Review of Training Support
 - Review of Technical Support
 - System Usage
 - Question and Answer Session
-



Implement to maximize institutional flexibility to prioritize student success for the future.

Innovate WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.

Inspire collaboration and student-centered services across campus.

System Terms



Ellucian – Vendor providing the Banner platform



Banner – Technology platform WCU is implementing as our new Student Information system



RamPortal – The name for our Banner instance



CIM – West Chester's Curriculum Management Platform



OnBase – West Chester's Document Management system



Navigate – West Chester's Student Success Platform



D2L – West Chester's Learning Management System



Cut-Over - Technical transition of data or configuration to Banner; does not indicate end users required engagement with platform



Go-Live – Banner modules are live and ready for engagement by students, staff, faculty (some go-lives could have engagements with limited populations)

Decision to Implement Banner

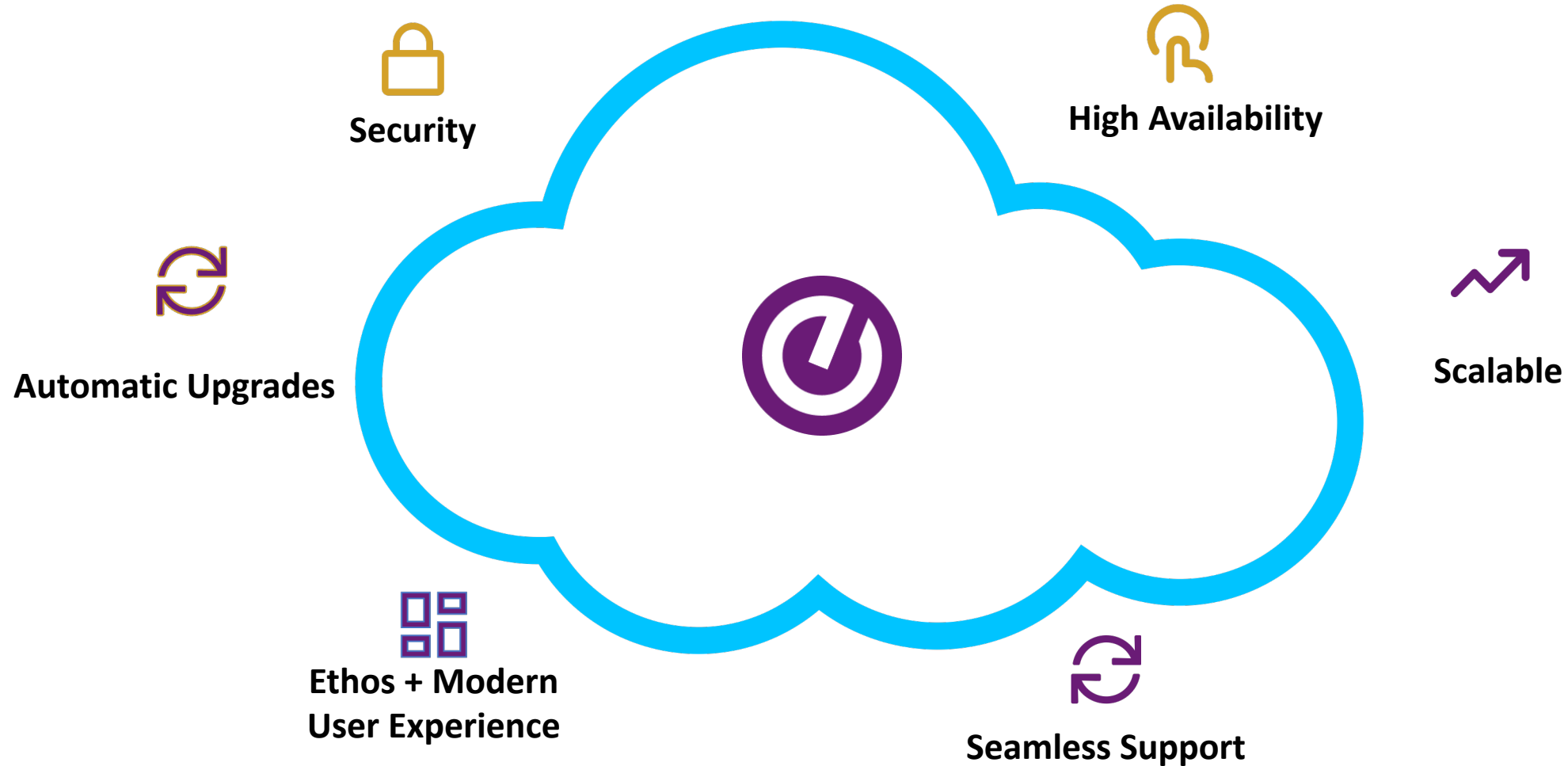
- Process began 3 years ago to promote cross-registration between PASSHE schools as well as harness system talent & resources
- All 10 PASSHE schools drafted RFP for new SIS
 - Requirements were a commitment to put student success at center of technology & one that would grow with changing needs
 - Reviewed vendor proposals, completed demos, & collectively embraced Ellucian's Banner system.
- Chose Ellucian because its benefits allow us to serve students, faculty & staff as we plan for the future
- Two Instances of Banner

1 WCU INSTANCE

2 SHARED TECHNOLOGY PLATFORM (STP) *ALL OTHER PASSHE SCHOOLS*

Technical Transformation

By moving from an on-premise solution to a cloud solution, we are leveraging these software advancements Ellucian has to offer.




Schedule

<u>Banner Tool</u>	<u>Cut-Over</u>	<u>Go-Live</u>
Banner Student - Catalog	Summer 2023	The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner General - General Person <i>Conversion of myWCU BioDem Data in preparation of Admissions Go Live</i>	July 2023	July 2023
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024
Banner Student - Class Schedule	October 2023	Creation of Fall 2024 class schedule in October/November 2023
Banner Financial Aid	January 2024	January 2024 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	Late March/Early April 2024 for Fall 2024 Class Registration
Degree Works	March 2024	Late March/Early April 2024
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

General Person Data: Cut-Over

Biographical Details | Addresses | Regional | Wcu Mil Svc

Jenna Krier 0689040  Names



Person Information

Date of Birth Birth Information Campus ID

	Past
1 Student	Yes
2 Staff	No

Biographical History Find | View All First 1 of 1 Last

*Effective Date *Marital Status As of *Gender

National ID Personalize | Find |   First 1 of 1 Last

*Country	*National ID Type	National ID	Primary
USA	Social Security Number	<input type="text"/>	<input checked="" type="checkbox"/>

Add

Contact Information Find | View All First 1 of 2 Last

Addresses

Address Type Home Effective Date 08/02/2017 Status Active Country USA Address

Phone

*Type	*Phone	Ext	Country	Preferred
Campus	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>
Home	<input type="text"/>	<input type="text"/>	001	<input checked="" type="checkbox"/>
Work	<input type="text"/>	<input type="text"/>	001	<input type="checkbox"/>

Add

Email

*Email Type	*Email Address	Preferred
Campus	<input type="text"/>	<input checked="" type="checkbox"/>
Home	<input type="text"/>	<input type="checkbox"/>
Other Exchange E	<input type="text"/>	<input type="checkbox"/>

Add

Visa/Permit Data Citizenship

- myWCU Bio/Demo data; Add/Update person data
 - Extracted from myWCU production 7/7
 - Validated by Ellucian through 7/14
 - Ingested by RamPortal production 7/17
 - Validation by WCU through 7/24
-
- Sign-off and then first data conversion completed!

General Person Data: Cut-Over

The screenshot displays two overlapping web forms from the RamPortal system. The background form is titled 'General Person Identification SPAIDEN 9.3.29 (TEST)' and the foreground form is 'General Person SPAPERS 9.3.20 (TEST)'. Both forms feature a left-hand navigation menu with icons for home, search, and other functions. The SPAIDEN form includes sections for 'IDENTIFICATION', 'PERSON', 'NON-PERSON', and 'ID AND NAME SOURCE'. The SPAPERS form includes a 'Biographical' section with a 'GENERAL PERSON' subsection. The 'GENERAL PERSON' section contains fields for Legal Sex (Male, Female, Not Available), Gender Designation (WN, Woman), Personal Pronoun (FP, She/Her/Hers), Birth Date (07/ i8), Age (64), Citizenship (Y, Citizen), Marital Status (S, Single), Religion, Legacy, Ethnicity, New Ethnicity (Not Hispanic or Latino), and Ethnicity and Race Confirmed. The 'RACE DETAILS' section shows a table with Race * and Race Description columns, listing '5' (White) and '5A' (Europe). The SPAPERS form also includes fields for SSN/SIN/TIN, Confidential, Deceased, Deceased Date, Ethnicity and Race, Confirmed Date, Veteran File Number, Veteran (Not a Veteran), Classification, Date of Discharge, Armed Forces Service Medal Indicator, and Disabled Veteran. The bottom of the SPAPERS form shows a pagination bar with '1 of 1' and 'Per Page'.

General Person Identification SPAIDEN 9.3.29 (TEST)

General Person SPAPERS 9.3.20 (TEST)

ID: *ID and Name appear here*

Current Identification

IDENTIFICATION

PERSON

NON-PERSON

ID AND NAME SOURCE

Biographical

GENERAL PERSON

Legal Sex: ☐ Male ☒ Female ☐ Not Available

Gender Designation: WN *** Woman

Personal Pronoun: FP *** She/Her/Hers

Birth Date: 07/ i8

Age: 64

Citizenship: Y *** Citizen

Marital Status: S *** Single

Religion: ***

Legacy: ***

Ethnicity: ***

New Ethnicity: Not Hispanic or Latino

Ethnicity and Race Confirmed: ☐

SSN/SIN/TIN:

Confidential: ☐

Deceased: ☐

Deceased Date:

Ethnicity and Race:

Confirmed Date:

Veteran File Number:

Veteran: Not a Veteran

Classification:

Date of Discharge:

Armed Forces Service Medal Indicator: ☐

Disabled Veteran: ☐

RACE DETAILS

Race *	Race Description
5	White
5A	Europe

1 of 1 Per Page

Record 1 of 2

- RamPortal Pages: SPAIDEN and SPAPERS

General Person Data: Cut-Over

Will I be logging into
Banner after 7/24?



No! Your processes
will not change.



AES will manage
General Person Data.

Admissions – Go-Live



***Graduate Applications: August 14, 2024**
***Undergraduate Applications: August 2024**

Training Plan Workflow



Goals and Guiding Principles:

- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy
- Training in multiple modalities to accommodate various learning styles

RamPortal Roadshows



What is the goal of a Roadshow?

- To meet individually with departments / offices
- To share information regarding how the project will affect your department specifically, and answer questions
- To determine individual and office needs for security access and training purposes
- To further open the lines of communication

Who will participate in the Roadshows?

- Any faculty or staff who currently uses myWCU and will use RamPortal in the future
- Members of the RamPortal Training Team from AES


When will they occur?


- Functional office Roadshows will occur based on department Go-Live dates
- Service Office Roadshows have kicked off during the month of July
- Academic Office Roadshows are TBD

Interested in a Roadshow for your department before we reach out to you? Please email SIS@wcupa.edu.


Technical Support - RamPortal


- 
- RamPortal Live

- 
- Cannot Log In
 - Unsure where to go

- 
- AES Service Portal – Report a Problem
(<https://wcupaprod.service-now.com/aes>)

- 
- RamPortal Live

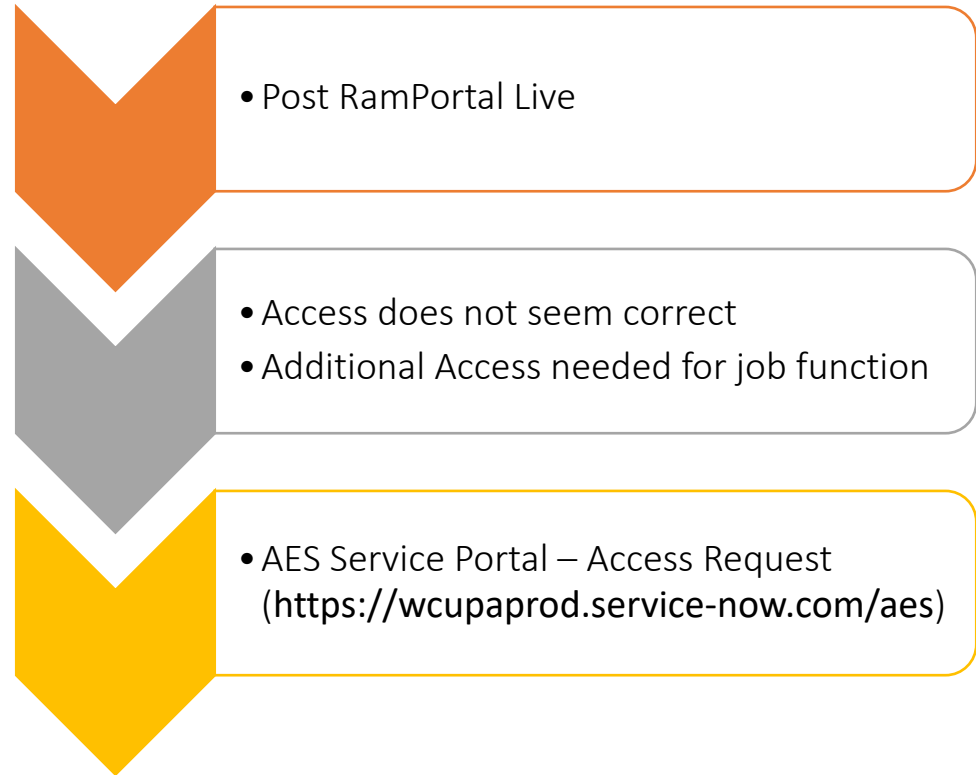
- 
- Can log in
 - Something is not working as expected

- 
- AES Service Portal - Report a Problem
(<https://wcupaprod.service-now.com/aes>)

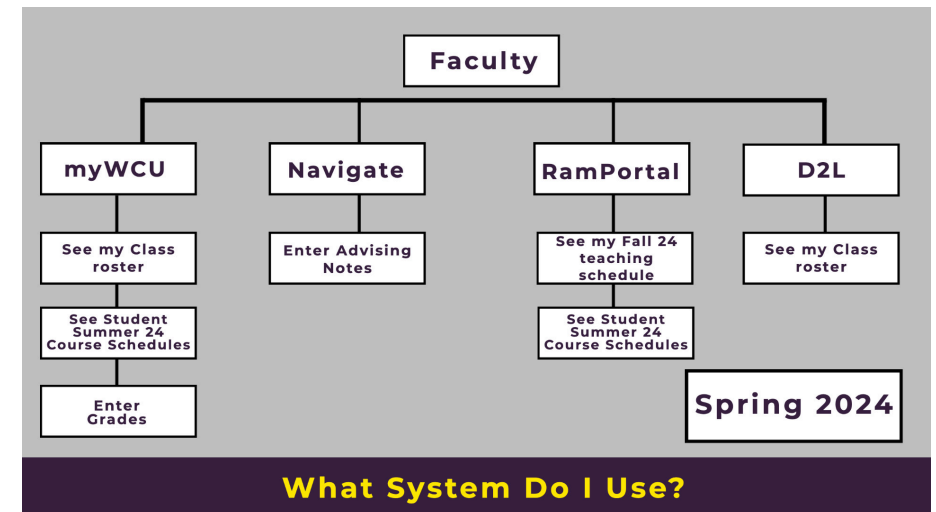
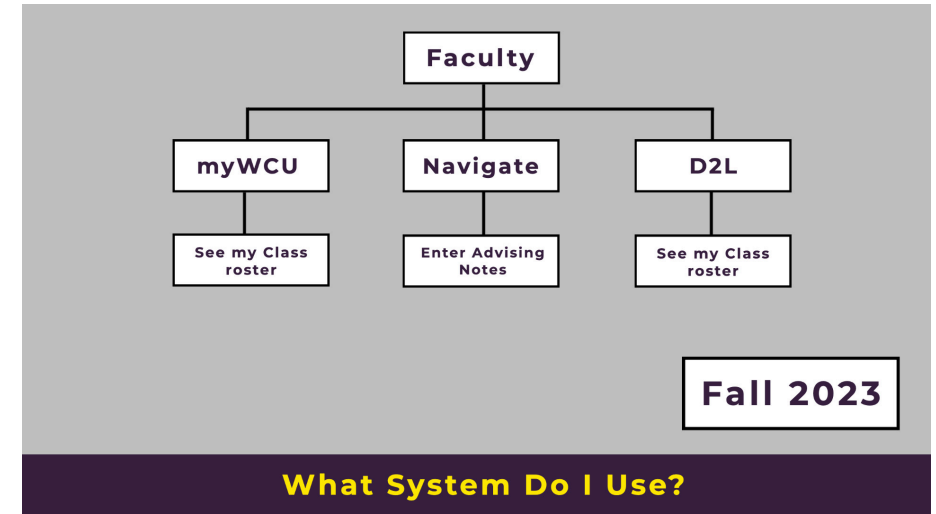
- There will be open Zoom sessions when modules go live to assist with some of the How To Steps

Access Requests - RamPortal

- During Roadshows, Functional Offices will review with AES and Project team what current access in PeopleSoft exists and what processes are used
- Access in RamPortal will be designed and verified by AES and the Project Team
- If updates are needed prior to go-live, requests will be reviewed and approved via the Core Project Team



What system do I use when?



Question And Answer



Reach Out or Get Involved!



EMAIL:

SIS@WCUPA.EDU



WEBSITE:

WCUPA.EDU/RAMPORAL
