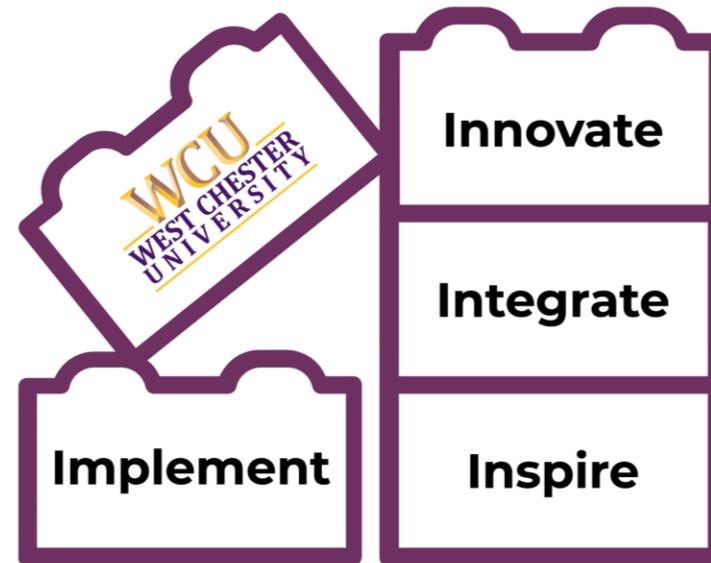


# Student System Modernization Project

Town Hall

August 9, 2023





# Agenda

- Guiding Principles Review
  - System Terms
  - Project Overview
  - Project Updates
  - Review of Technical Support
  - Review of Training Plan
  - System Usage
  - Question and Answer Session
-



**Implement** to maximize institutional flexibility to prioritize student success for the future.

**Innovate** WCU business processes to transform the user experience.

**Integrate** people, processes, information, and systems to create alignment, cohesion, and efficiency.

**Inspire** collaboration and student-centered services across campus.

# System Terms



**Ellucian** – Vendor providing the Banner platform



**Banner** – Technology platform WCU is implementing as our new Student Information system



**RamPortal** – The name for our Banner instance



**CIM** – West Chester's Curriculum Management Platform



**OnBase** – West Chester's Document Management system



**Navigate** – West Chester's Student Success Platform



**D2L** – West Chester's Learning Management System



**Cut-Over** - Technical transition of data or configuration to Banner; does not indicate end users required engagement with platform



**Go-Live** – Banner modules are live and ready for engagement by students, staff, faculty (some go-lives could have engagements with limited populations)

# Schedule

| <u>Banner Tool</u>   | <u>Cut-Over</u> | <u>Go-Live</u>   |
|--|-----------------|--|
| Banner General – General Person<br><i>Conversion of myWCU BioDem Data in preparation of Admissions Go Live</i> | July 2023       | July 2023<br><br><b>COMPLETE!</b>  |
| Admissions   | August 2023     | August 2023 beginning with New students admitted for fall 2024<br><br>August 14 – Graduate Admissions<br>September 25 – Undergraduate Admissions |
| Banner Student – Catalog   | Summer 2023     | The 2023-2024 catalog will be updated in both Banner and PeopleSoft;<br>2024-2025 will only be in Banner.  |
| Banner HR – SAP Integration  | October 2023    | Employee Information into Banner directly from SAP   |
| Banner Financial Aid   | January 2024    | January 2024 for 2-24-2025 Aid Year  |
| Banner Student Registration  | March 2024      | Late March/Early April 2024 for Fall 2024 Class Registration   |
| Degree Works   | March 2024      | Late March/Early April 2024  |
| Banner Accounts Receivable   | July 2024       | July 2024 for Fall 2024 Bills  |
| HR FLAC  | July 2024       | Jul/August 2024 for faculty load in Fall 2024  |

# Go-Live Process Overview



## General Person Data: Cut-Over

Biographical Details | Addresses | Regional | Wcu Mil Svc

Jenna Krier 0689040 Names

**Person Information**

Date of Birth  Birth Information Campus ID

|           | Past |
|-----------|------|
| 1 Student | Yes  |
| 2 Staff   | No   |

**Biographical History** Find | View All First 1 of 1 Last

\*Effective Date  As of

\*Marital Status  \*Gender

**National ID** Personalize | Find |   First 1 of 1 Last

| *Country | *National ID Type      | National ID          | Primary                             |
|----------|------------------------|----------------------|-------------------------------------|
| USA      | Social Security Number | <input type="text"/> | <input checked="" type="checkbox"/> |

**Contact Information**

**Addresses** Find | View All First 1 of 2 Last

Address Type Home Addresses  
Effective Date 08/02/2017  
Status Active  
Country USA  
Address

**Phone**

| *Type  | *Phone               | Ext                  | Country | Preferred                           |
|--------|----------------------|----------------------|---------|-------------------------------------|
| Campus | <input type="text"/> | <input type="text"/> |         | <input type="checkbox"/>            |
| Home   | <input type="text"/> | <input type="text"/> | 001     | <input checked="" type="checkbox"/> |
| Work   | <input type="text"/> | <input type="text"/> | 001     | <input type="checkbox"/>            |

**Email**

| *Email Type      | *Email Address       | Preferred                           |
|------------------|----------------------|-------------------------------------|
| Campus           | <input type="text"/> | <input checked="" type="checkbox"/> |
| Home             | <input type="text"/> | <input type="checkbox"/>            |
| Other Exchange E | <input type="text"/> | <input type="checkbox"/>            |

Visa/Permit Data Citizenship

### • What it is General Person Data?

- Legal Name
- Preferred Name
- Address
- Phone Number
- Pronous
- Gender Identity
- Race and Ethnicity
- Citizenship

### • What myWCU Pages?

- Campus Community
- Add/Update Person
- Residency
- Citizenship
- Military Service

# General Person Data: Cut-Over

Over 50 people!

Hundreds of hours!

Validation after validation!

Brought us here...

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# GENERAL PERSON DATA IS LIVE IN RAMPORTAL!

# General Person Data: Cut-Over

Will I be logging into RamPortal now that General person data is available?

No! Your processes will not change.

AES will manage General Person Data.

**Access to RamPortal will remain limited across campus while we bring on additional modules.**

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# Admissions: Go-Live



**\*Graduate Applications: August 14, 2023**  
**\*Undergraduate Applications: September 25, 2023**

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## Admissions: Go-Live

### New Student Experience Sneak Peak:

Welcome to your RamPortal

1 of 1

**MyWCU**

Click button to review your Degree Progress Report (DPR), Transfer Credit Summary, and other important links

**myWCU**

**My Personal Information**

Click button to review your personal information profile

**MY PROFILE INFO**

**My Admissions Portal**

Select the degree level below to connect directly back to your admissions portal

**UNDERGRAD** **GRADUATE**

**My Personal Links**

**Add quick links**  
Create links to your most important pages.

**ADD NEW LINK**

# Technical Support for RamPortal

- RamPortal Live

- Cannot Log In
- Unsure where to go
- Something not working as expected

- AES Support Portal – Report a Problem (<https://wcupaproduct.service-now.com/aes>)



# Training Plan

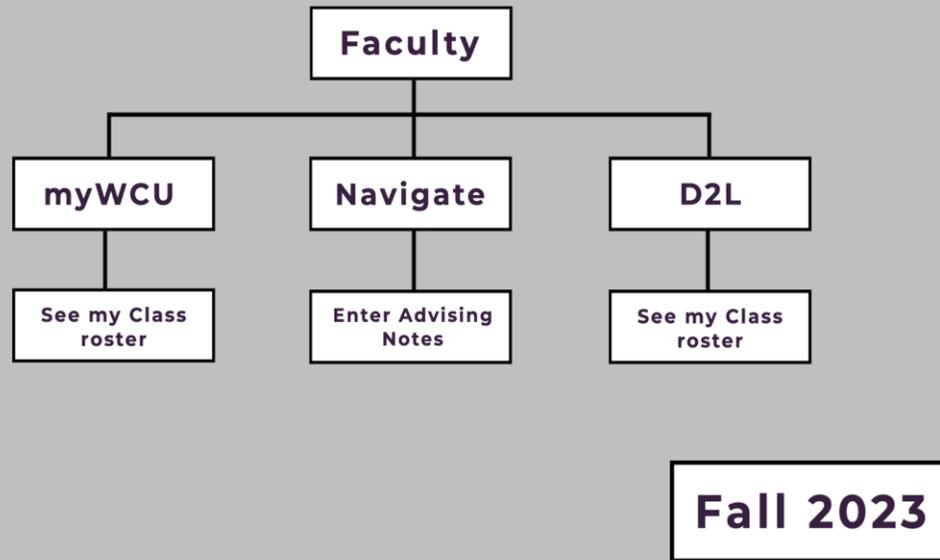
## Goals and Guiding Principles:

- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy (WCU Process Documentation\*)
- Training in multiple modalities to accommodate various learning styles

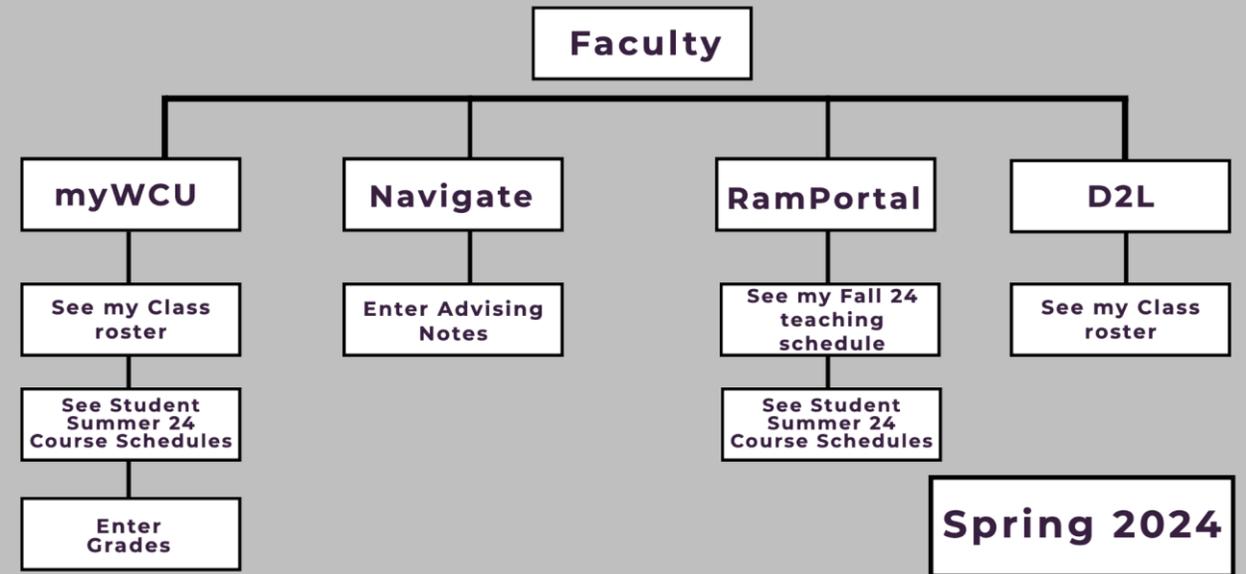
The screenshot shows a SharePoint library interface. At the top, there is a dark purple header with the WCU logo and 'SharePoint' text. Below the header, a search bar contains the text 'Search this library'. The main content area is titled 'WCU Process Documentation' and features a navigation pane on the left with options like 'Home', 'RamPortal Universal Pro...', 'Functional Office Process ...', 'Service Office Process Do...', and 'Academic Department Pr...'. The main area displays a table of documents under the heading 'RamPortal Universal Processes'. The table has columns for 'Name', 'Modified', and 'Modified By'. A folder named 'Quick Reference Guides' is listed with a modification time of '11 hours ago' and 'Shearn, Beth E' as the modifier.

| Name                   | Modified     | Modified By    |
|------------------------|--------------|----------------|
| Quick Reference Guides | 11 hours ago | Shearn, Beth E |

# What system do I use when?



What System Do I Use?



What System Do I Use?

# Question And Answer



# Reach Out or Get Involved!



EMAIL:

[SIS@WCUPA.EDU](mailto:SIS@WCUPA.EDU)



WEBSITE:

[WCUPA.EDU/RAMPORAL](http://WCUPA.EDU/RAMPORAL)

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