

# Student System Modernization Project

Town Hall

August 9, 2023





# Agenda

- Guiding Principles Review
  - System Terms
  - Project Overview
  - Project Updates
  - Review of Technical Support
  - Review of Training Plan
  - System Usage
  - Question and Answer Session
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**Implement** to maximize institutional flexibility to prioritize student success for the future.



**Innovate** WCU business processes to transform the user experience.



**Integrate** people, processes, information, and systems to create alignment, cohesion, and efficiency.



**Inspire** collaboration and student-centered services across campus.

# System Terms



**Ellucian** – Vendor providing the Banner platform



**Banner** – Technology platform WCU is implementing as our new Student Information system



**RamPortal** – The name for our Banner instance



**CIM** – West Chester's Curriculum Management Platform



**OnBase** – West Chester's Document Management system



**Navigate** – West Chester's Student Success Platform



**D2L** – West Chester's Learning Management System



**Cut-Over** - Technical transition of data or configuration to Banner; does not indicate end users required engagement with platform

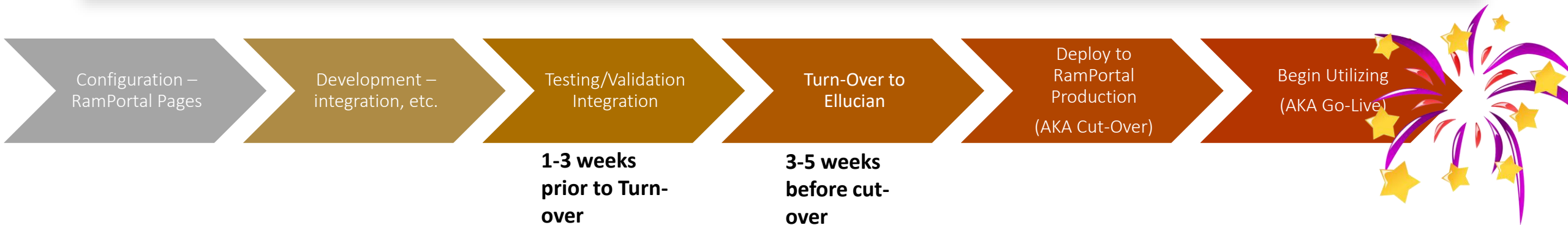


**Go-Live** – Banner modules are live and ready for engagement by students, staff, faculty (some go-lives could have engagements with limited populations)

# Schedule

<u>Banner Tool</u>	<u>Cut-Over</u>	<u>Go-Live</u>
Banner General – General Person <i>Conversion of myWCU BioDem Data in preparation of Admissions Go Live</i>	July 2023	July 2023  <b>COMPLETE!</b>
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024  August 14 – Graduate Admissions September 25 – Undergraduate Admissions
Banner Student – Catalog	Summer 2023	The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner HR – SAP Integration	October 2023	Employee Information into Banner directly from SAP
Banner Financial Aid	January 2024	January 2024 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	Late March/Early April 2024 for Fall 2024 Class Registration
Degree Works	March 2024	Late March/Early April 2024
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

# Go-Live Process Overview



## General Person Data: Cut-Over

Biographical Details | Addresses | Regional | Wcu Mil Svc

Jenna Krier 0689040 Names

**Person Information**

Date of Birth  Birth Information Campus ID

	Past
1 Student	Yes
2 Staff	No

**Biographical History** Find | View All First 1 of 1 Last

\*Effective Date  \*Marital Status  As of  \*Gender

**National ID** Personalize | Find |   First 1 of 1 Last

*Country	*National ID Type	National ID	Primary
USA	Social Security Number	<input type="text"/>	<input checked="" type="checkbox"/>

Add

**Contact Information**

**Addresses** Find | View All First 1 of 2 Last

Address Type Home Effective Date 08/02/2017 Status Active Country USA Address

**Phone**

*Type	*Phone	Ext	Country	Preferred
Campus	<input type="text"/>	<input type="text"/>		<input type="checkbox"/>
Home	<input type="text"/>	<input type="text"/>	001	<input checked="" type="checkbox"/>
Work	<input type="text"/>	<input type="text"/>	001	<input type="checkbox"/>

Add

**Email**

*Email Type	*Email Address	Preferred
Campus	<input type="text"/>	<input checked="" type="checkbox"/>
Home	<input type="text"/>	<input type="checkbox"/>
Other Exchange E	<input type="text"/>	<input type="checkbox"/>

Add

Visa/Permit Data Citizenship

- **What it is General Person Data?**

- Legal Name
- Preferred Name
- Address
- Phone Number
- Pronous
- Gender Identity
- Race and Ethnicity
- Citizenship

- **What myWCU Pages?**

- Campus Community
- Add/Update Person
- Residency
- Citizenship
- Military Service

# General Person Data: Cut-Over

Over 50 people!

Hundreds of hours!

Validation after validation!

Brought us here...

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# GENERAL PERSON DATA IS LIVE IN RAMPORTAL!



# General Person Data: Cut-Over

Will I be logging into RamPortal now that General person data is available?

No! Your processes will not change.

AES will manage General Person Data.

**Access to RamPortal will remain limited across campus while we bring on additional modules.**

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# Admissions: Go-Live

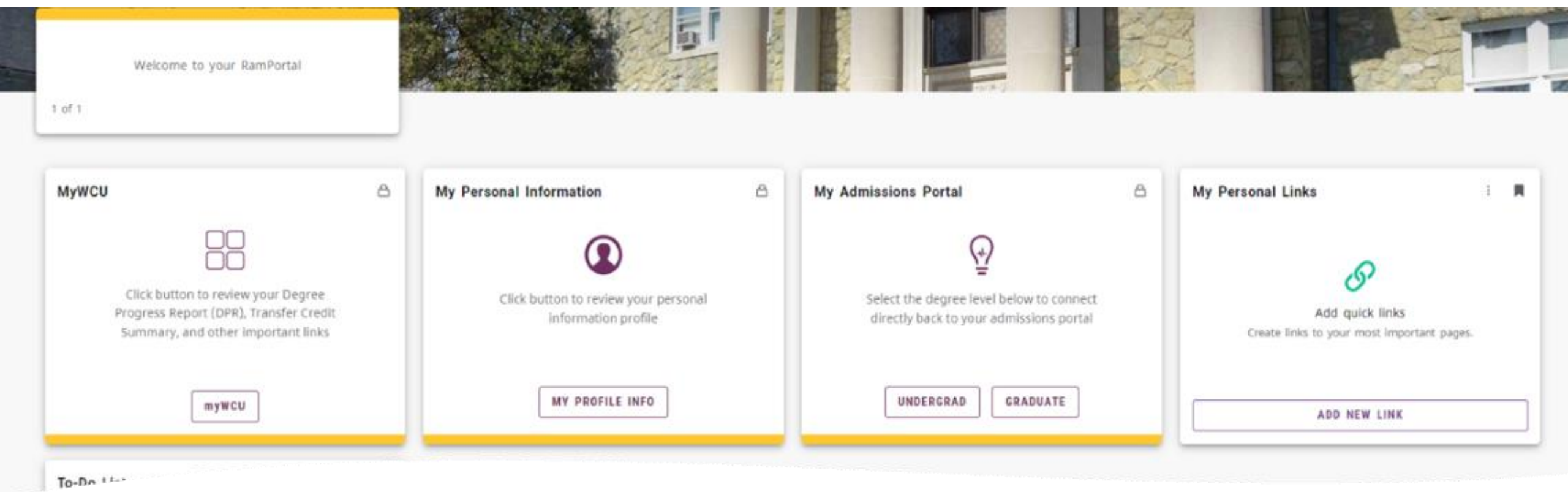


**\*Graduate Applications: August 14, 2023**

**\*Undergraduate Applications: September 25, 2023**

# Admissions: Go-Live

## New Student Experience Sneak Peak:



# Technical Support for RamPortal

- RamPortal Live

- Cannot Log In
- Unsure where to go
- Something not working as expected

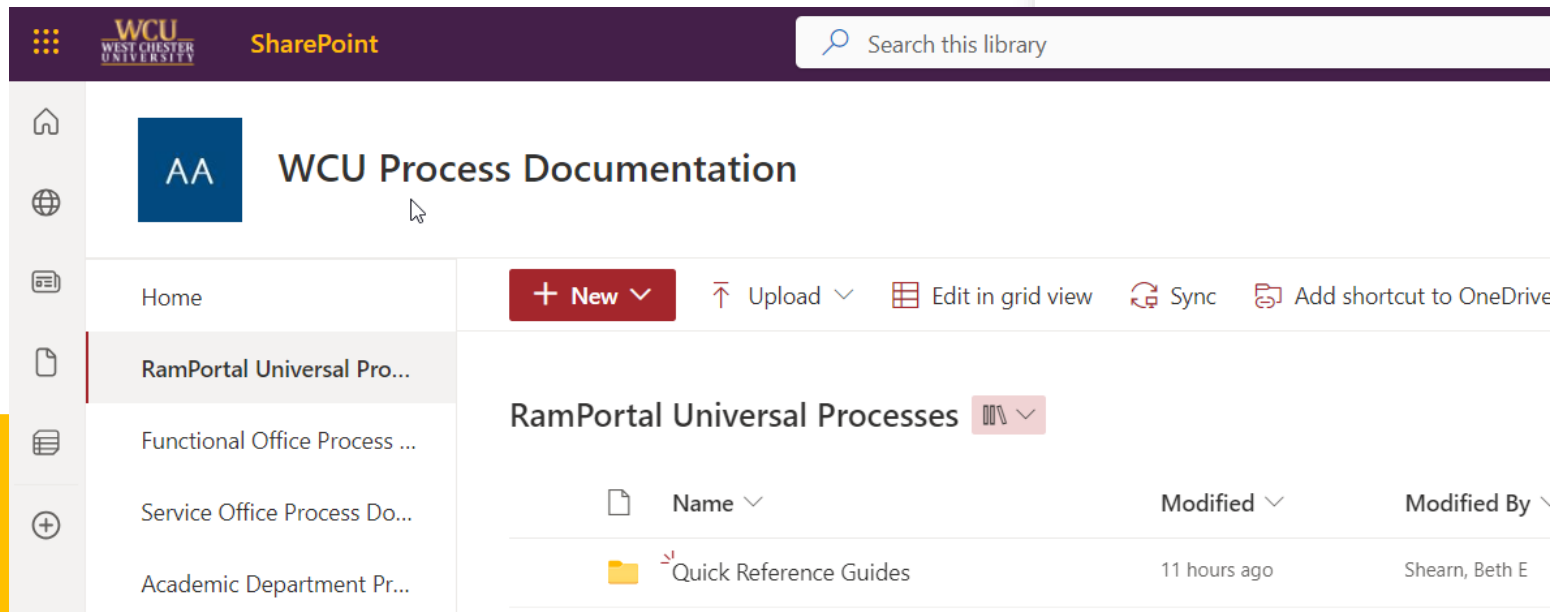
- AES Support Portal – Report a Problem (<https://wcupaproduct.service-now.com/aes>)



# Training Plan

## Goals and Guiding Principles:

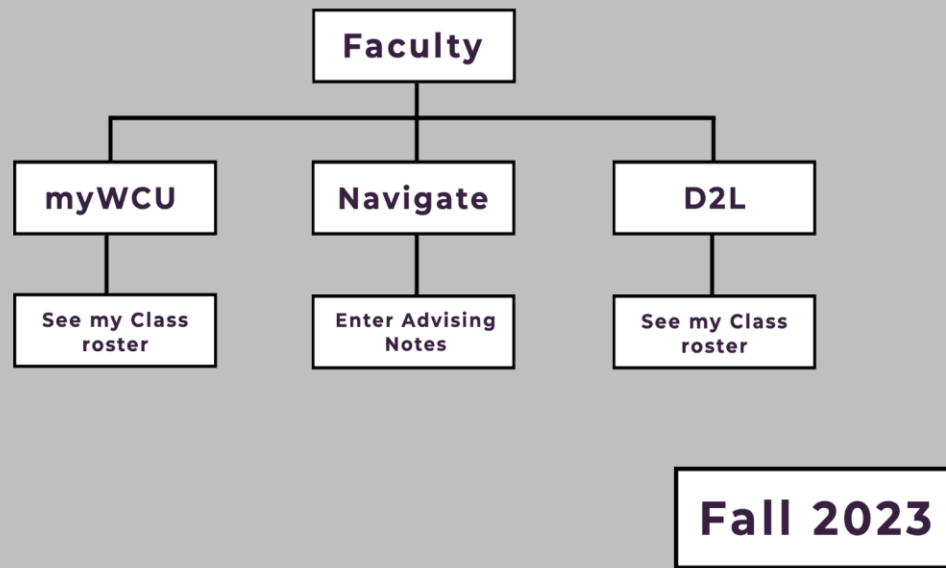
- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy (WCU Process Documentation\*)
- Training in multiple modalities to accommodate various learning styles



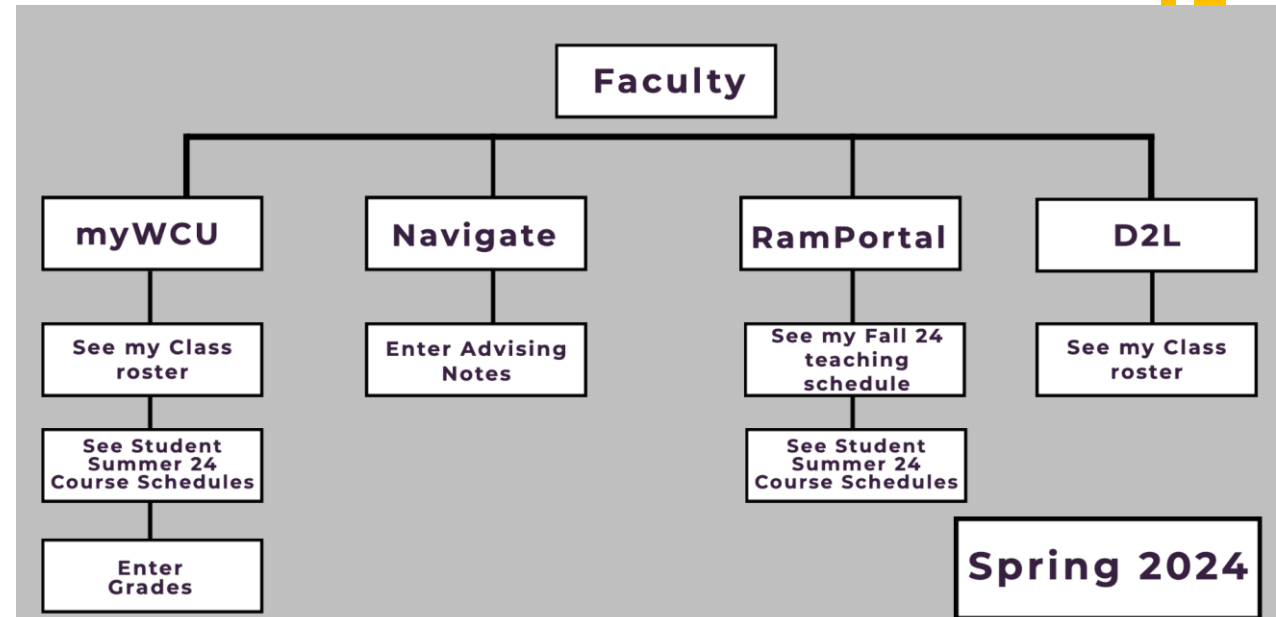
The screenshot shows a SharePoint interface for a library named 'WCU Process Documentation'. The top navigation bar includes the WCU logo, the word 'SharePoint', and a search bar. The left sidebar contains navigation links: Home, RamPortal Universal Pro..., Functional Office Process ..., Service Office Process Do..., and Academic Department Pr... The main content area displays a table of documents and folders. The table has columns for Name, Modified, and Modified By. A folder named 'Quick Reference Guides' is listed with a modification time of '11 hours ago' and a user 'Shearn, Beth E'.

Name	Modified	Modified By
Quick Reference Guides	11 hours ago	Shearn, Beth E

# What system do I use when?



What System Do I Use?



What System Do I Use?

# Question And Answer



# Reach Out or Get Involved!



EMAIL:

[SIS@WCUPA.EDU](mailto:SIS@WCUPA.EDU)



WEBSITE:

[WCUPA.EDU/RAMPORAL](http://WCUPA.EDU/RAMPORAL)

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