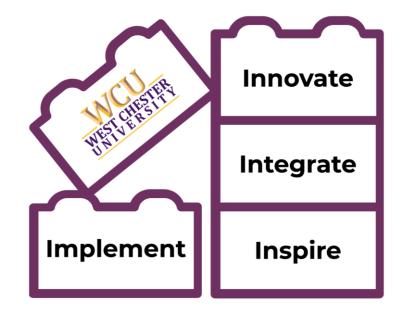
Student System Modernization Project

Town Hall September 13, 2023



Agenda

- Guiding Principles Review
- System Terms
- Project Schedule
- Project Updates
- Review of Technical Support
- Review of Training Plan
- System Usage
- Question and Answer Session









Implement to maximize institutional flexibility to prioritize student success for the future.

<u>Innovate</u> WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.

<u>Inspire</u> collaboration and student-centered services across campus.

System Terms



SIS – Abbreviation for Student Information System; the technology used to maintain all academic records at WCU



PeopleSoft – Technology platform of WCU's current SIS



MyWCU - The name for WCU's instance of PeopleSoft; branded for WCU



Ellucian – Vendor providing the Banner platform



Banner – Technology platform WCU is implementing as our new Student Information system



RamPortal – The name for WCU's Banner instance; to be branded for WCU



AES – WCU's Academic and Enterprise Systems department; supports university wide systems such as myWCU, OnBase, Navigate, and more



CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



CLSS – The course building platform WCU is currently implementing for integration with Banner



Implementation Team - Collective group of Workstream Team Leads, Functional Leads, Technical Leads, and Project Managers

Schedule

Banner Tool	<u>Cut-Over</u>	<u>Go-Live</u>
Banner General – General Person Conversion of myWCU BioDem Data in preparation of Admissions Go Live	July 2023	July 2023
		COMPLETE!
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024 August 14 – Graduate Admissions - COMPLETE! September 25 – Undergraduate Admissions
Banner Student – Catalog	Summer 2023	COMPLETE! The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner HR – SAP Integration	November 2023	Employee Information into Banner directly from SAP
Banner Financial Aid	January 2024	January 2024 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	For Fall 2024 Class Registration
Degree Works	March 2024	For Fall 2024 Class Registration
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

Go-Live Process Overview

integration, etc.

Testing/Validation Integration

1-3 weeks prior to Turnover

3-5 weeks before cutover

Turn-Over to

Ellucian

Deploy to RamPortal Production

(AKA Cut-Over)

Begin Utilizing (AKA Go-Live)

Post-Go-Live Use & Support

Changes Identified Updates to Code developed

Updates turned over to Ellucian

Updates deployed to Production

Repeat

Graduate Admissions: Go Live!

Application Status	Number
Incomplete	44
Complete	19
Decisions Made (Without Matriculation)	14
Matriculated	43
Total	124

GRADUATE ADMISSIONS IS LIVE IN RAMPORTAL!

^{**}Application numbers as of 8pm Tuesday, September 12

Graduate Admissions: Go Live!

Will I be logging into RamPortal now that Graduate Admissions data is available?

No! Your processes will not change.

The Graduate School and AES will manage admissions data.

Access to RamPortal for admissions data will be rolled out to campus in the coming months.

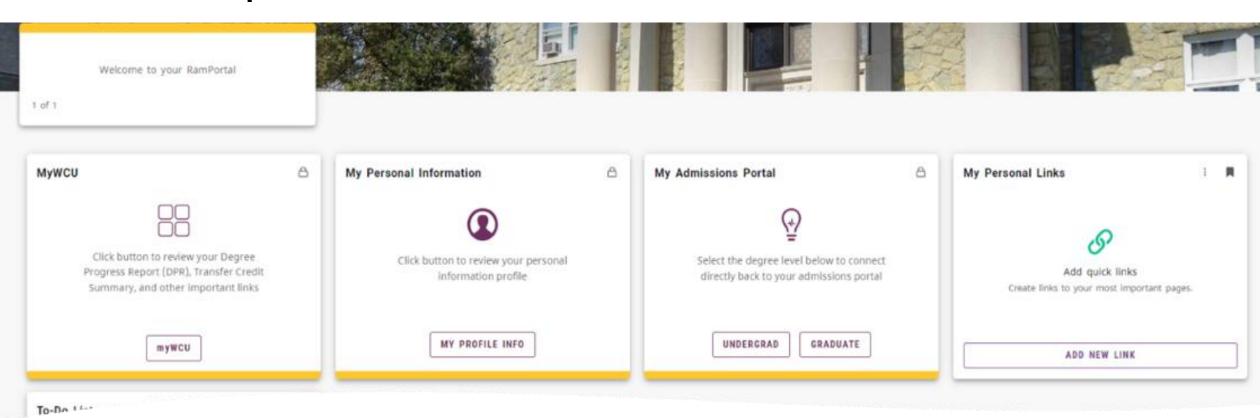
Undergraduate Admissions: Go-Live



*Undergraduate Applications: September 25, 2023

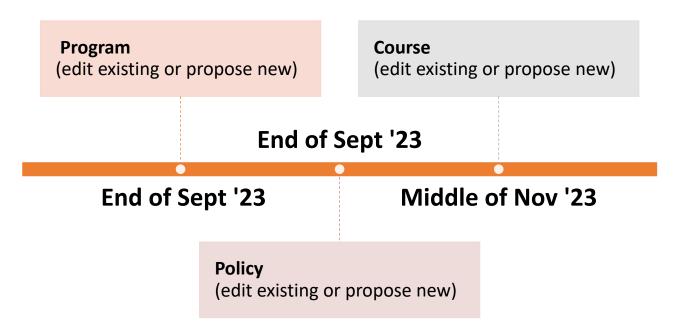
Admissions: Go-Live

New Student Experience Sneak Peak:



CIM Reimplementation

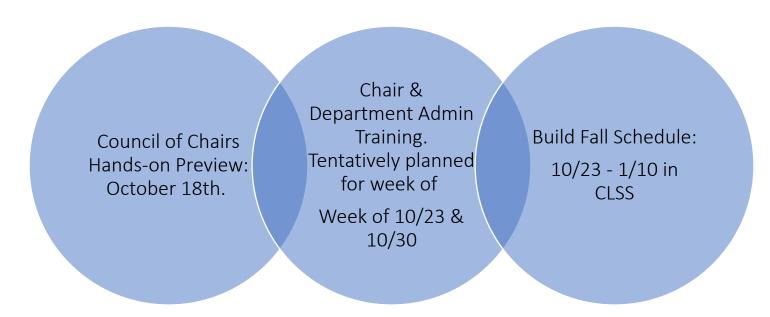
CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



- Deadline for curricular edits of a restrictive nature for the Fall 2024 catalog was May 2023
- Curricular edits of an expansive nature for Fall 2024 Catalog must be recommended by CAPC General Assembly no later than December 7, 2023
- Course proposals for Fall 2024 that can go through the circulation process will be reviewed through February 23, 2024 to allow for their construction prior to the Fall 2024 registration cycle

CLSS (pronounced Class)

- Utilized to build and edit the class schedule each semester.
- New tool starting with the Fall 2024 schedule.
- User-friendly interface, helps ensure accuracy, offers built-in workflows for review/approval/edits of course offerings



Summer & Fall Registration Overview

Information	Summer 2024	Fall 2024
System	myWCU	RamPortal
Timeline	Will happen prior to fall & move earlier	Moved later
Information Stored In	Registration records will be kept in myWCU and not transition to RamPortal in real-time	Registration records will be kept in RamPortal and never appear in myWCU
Class Schedule Visible	01/31/2024	Approximately 03/04/2024
Registration Start Dates Assigned	01/31/2024	Approximately 03/04/2024
Advising Period Period before registration starts	01/31/2024 - 02/07/2024	Approximately 03/04/2024 - 03/27/2024 Note: Spring Break 03/11 - 03/17
Registration Starts	02/07/2024	Student enrollment start dates will be between 03/27/2024 - 04/12/2024 This is a condensed window

Historical Data

Additional data will be available on the RamPortal Website: www.wcupa.edu/ramportal

Complete Record in RamPortal

- Student Academic History/Transcript
- Course Catalog

Available via data-file (outside of RamPortal)

- Five years of class schedules
- Five years of faculty load and AWA
- Co-curricular transcripts

Not all historical data will available

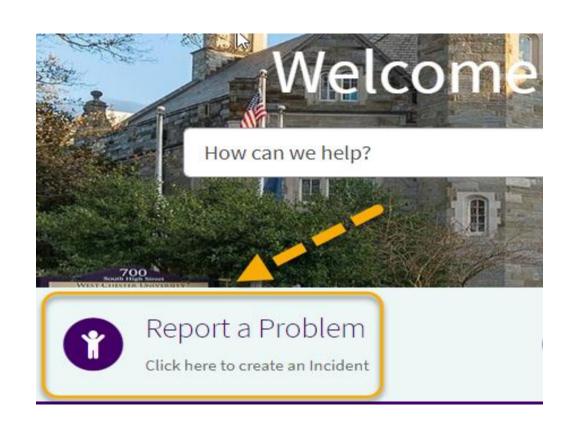
- Enrollment history (specific date of registration)
- Grade rosters from past semesters
- Hold history for inactive students

Technical Support for RamPortal

• RamPortal Live

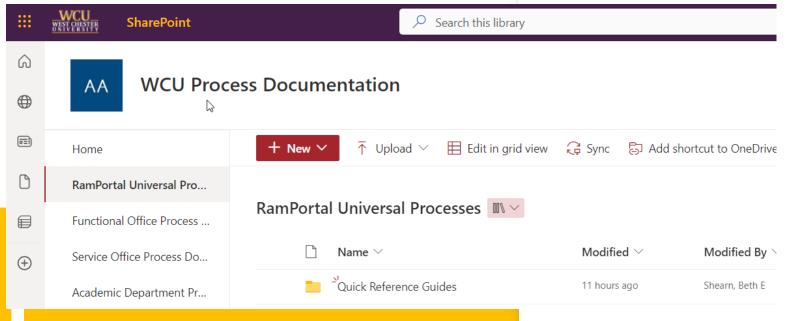
- Cannot Log In
- Unsure where to go
- Something not working as expected

 AES Support Portal – Report a Problem (https://wcupaprod.servicenow.com/aes)



Training Plan

Goals and Guiding Principles:



- - Champion the new student information system with all students, faculty & staff
 - Establish consistent format for training documents with standard templates
 - Central storage of documents to support redundancy (WCU Process Documentation*)
 - Training in multiple modalities to accommodate various learning styles

Question And Answer



Reach Out or Get Involved!





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SIS@WCUPA.EDU

WEBSITE:

WCUPA.EDU/RAMPORTAL