Student System Modernization Project

Town Hall October 11, 2023



Ш

Agenda

- Guiding Principles Review
- System Terms
- Project Schedule
- Project Updates
- Ways to Get Involved
- Technical Support
- Question and Answer Session



Innovate

Integrate

Inspire

Implement to maximize institutional flexibility to prioritize student success for the future.

<u>Innovate</u> WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.

<u>Inspire</u> collaboration and student-centered services across campus.

System Terms



SIS – Abbreviation for Student Information System; the technology used to maintain all academic records at WCU



PeopleSoft - Technology platform of WCU's current SIS



MyWCU – The name for WCU's instance of PeopleSoft; branded for WCU



DegreeWorks – Degree Audit platform that WCU is currently implementing for integration with Banner



Banner – Technology platform WCU is implementing as our new Student Information system



RamPortal - The name for WCU's Banner instance; to be branded for WCU



AES – WCU's Academic and Enterprise Systems department; supports university wide systems such as myWCU, OnBase, Navigate, and more



CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



CLSS – The course building platform WCU is currently implementing for integration with Banner



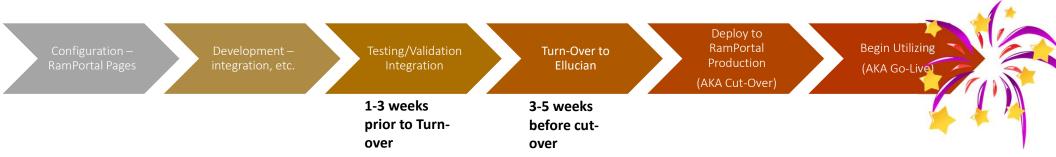
Implementation Team - Collective group of Workstream Team Leads, Functional Leads, Technical Leads, and Project Managers

Schedule

| Banner Tool | Cut-Over | Go-Live |
|--|---------------|---|
| | | |
| Banner General – General Person | July 2023 | July 2023 |
| Conversion of myWCU BioDem Data in preparation of Admissions Go Live | | COMPLETE! |
| | | August 2023 beginning with New students admitted for fall 2024 |
| Admissions | August 2023 | August 14 – Graduate Admissions - COMPLETE! |
| | | September 25 – Undergraduate Admissions - COMPLETE! |
| Banner Student – Catalog | Summer 2023 | COMPLETE! |
| | | The 2023-2024 catalog will be updated in both Banner and PeopleSoft |
| Banner HR – SAP Integration | November 2023 | Employee Information into Banner directly from SAP |
| | | |
| Banner Financial Aid | January 2024 | January 2024 for 2024-2025 Aid Year |
| | | |
| Banner Student Registration | March 2024 | For Fall 2024 Class Registration |
| | | |
| Degree Works | March 2024 | For Fall 2024 Class Registration |
| | | |
| Banner Accounts Receivable | July 2024 | July 2024 for Fall 2024 Bills |
| Faculty Load and Compensation | July 2024 | July/August 2024 for faculty load in Fall 2024 |



Go-Live Process Overview



Post-Go-Live Use & Support

Changes Identified Updates to Code developed Updates turned over to Ellucian Updates deployed to Production

Repeat





Undergraduate Admissions:

Go Live!

| Application Status | Number |
|--------------------------------------|--------|
| Received | 1716 |
| Ingested | 1657 |
| Decisions (will start early October) | N/A |

UNDERGRADUATE ADMISSIONS IS LIVE IN RAMPORTAL!

^{**}Application numbers as of 3pm Tuesday, October 10. Ingestion of applications began September 25.

Graduate Admissions: Go Live!

| Application Status | Number |
|-------------------------------------|--------|
| Incomplete | 77 |
| Complete (no decision) | 25 |
| Decision Applied (no matriculation) | 17 |
| Fall 2024 Matriculated | 52 |
| Withdran applications | 11 |
| Total | 182 |
| | |

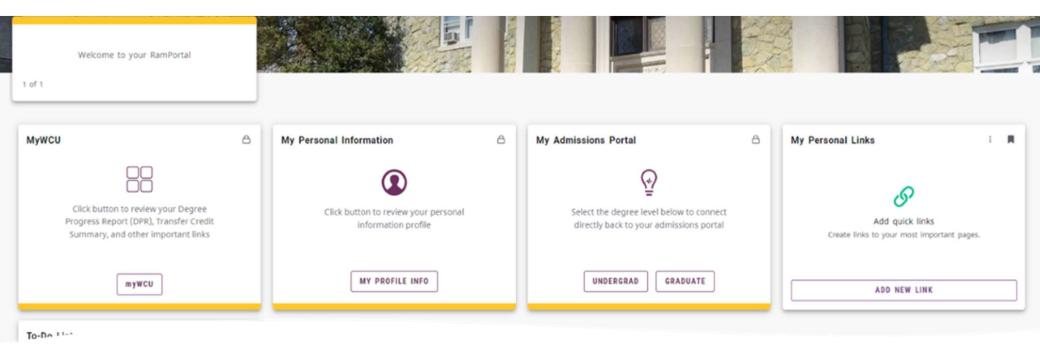
^{**}Application numbers as of 12pm Monday, October 2. Ingestion of applications began August 14.



GRADUATE ADMISSIONS IS LIVE IN RAMPORTAL!

Admissions: Go-Live

New Student Experience Sneak Peak:





DegreeWorks: Student Degree Audit

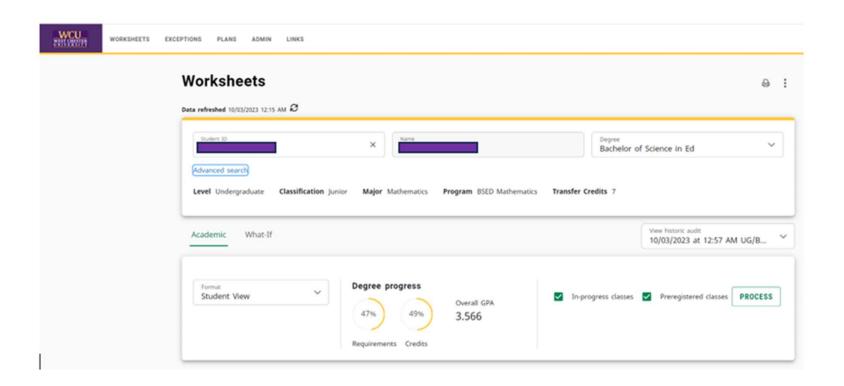
What

- Academic Planning Tool
- Student Degree Audit
- "What If" scenarios

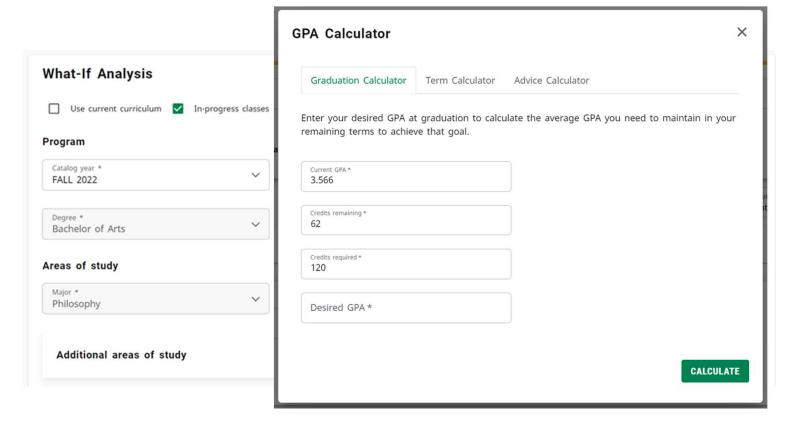
When

- March 2024 Go-Live
- Support Fall 2024 Advising
- Prepare for Fall 2024 Registration

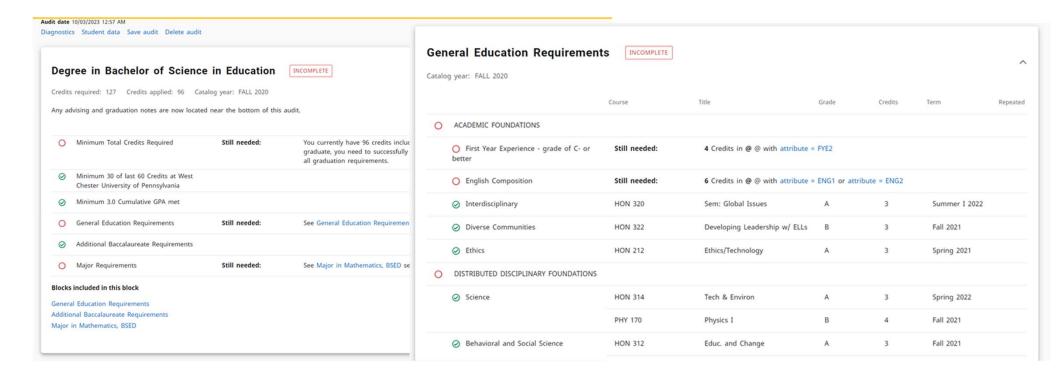
DegreeWorks: Sneak Peak



DegreeWorks: Sneak Peak



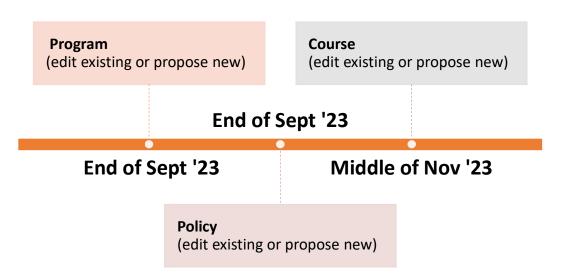
DegreeWorks: Sneak Peak





CIM Reimplementation

CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



- Deadline for curricular edits of a restrictive nature for the Fall 2024 catalog was May 2023
- Curricular edits of an expansive nature for Fall 2024 Catalog must be recommended by CAPC General Assembly no later than December 7, 2023
- Course proposals for Fall 2024 that can go through the circulation process will be reviewed through February 23, 2024 to allow for their construction prior to the Fall 2024 registration cycle



CLSS (pronounced Class)

- Utilized to build and edit the class schedule each semester.
- New tool starting with the Fall 2024 schedule.
- User-friendly interface, helps ensure accuracy, offers built-in workflows for review/approval/edits of course offerings



Summer & Fall Registration Overview

| Information | Summer 2024 | Fall 2024 |
|--|---|---|
| System | myWCU | RamPortal |
| Timeline | Will happen prior to fall & move earlier | Moved later |
| Information Stored In | Registration records will be kept in myWCU and not transition to RamPortal in real-time | Registration records will be kept in RamPortal and never appear in myWCU |
| Class Schedule Visible | 01/31/2024 | Approximately 03/04/2024 |
| Registration Start Dates Assigned | 01/31/2024 | Approximately 03/04/2024 |
| Advising Period Period before registration starts | 01/31/2024 – 02/07/2024 | Approximately 03/04/2024 - 03/27/2024 Note: Spring Break 03/11 - 03/17 |
| Registration Starts | 02/07/2024 | Student enrollment start dates will be between 03/27/2024 - 04/12/2024 This is a condensed window |



Historical Data

Additional data will be available on the RamPortal Website: www.wcupa.edu/ramportal

Complete Record in RamPortal

- Student Academic History
- Student Transcript
- Course Catalog

Available via data-file (outside of RamPortal)

- Five years of class schedules
- Five years of faculty load and AWA
- Co-curricular transcripts

Not all historical data will available

- Enrollment history (specific date of registration)
- Grade rosters from past semesters
- Hold history for inactive students

Upcoming Trainings



- Fall 2024 Class Schedule Build Training:
 - Two Part Sessions October 18th November 2nd RamPortal Hands-On Preview: Council
 of Chairs October 18
 - Audience: Individuals who build the course schedule. Chairs, Assistant Chairs, Administrative Assistants, Budget Managers, Deans.
- RamPortal Demo Days: Coming to an inbox near you October and November
- Road Shows: Email <u>SIS@WCUPA.EDU</u> to schedule a department specific session with the Project Team



Simulation: November 13-17, 2023

What is Simulation:

Simulation is an extensive testing window where test student accounts are brought all the way through the student life cycle. This allows the implementation team not only the chance to better learn the system, but also to ensure that the processes we have been building are functioning as needed for student success.

Who will be affected:

Functional offices that are directly engaged in the implementation of the Student Record in RamPortal. Registrar's Office, Financial Aid, Accounts Receivable.

What to know:

Our campus colleagues in these departments may need to have intermittent office closures throughout the week to focus their time and energy on the Student Record Simulation.

Ways to Get Involved

Validatior Team

Review data in the RamPortal system as we work to convert from myWU

Review for accuracy and note any errors

Compare data to easily accessible files provided by Project Team Change Agent Network

Champion project with your department and campus wide

Bi-weekly meetings filled with project updates

Assist with validation, communications, training

Email
SIS@WCUPA.EDU
to get involved!

Technical Support for RamPortal

• RamPortal Live

- Cannot Log In
- Unsure where to go
- Something not working as expected

 AES Support Portal – Report a Problem (https://wcupaprod.servicenow.com/aes)



Question And Answer





Reach Out or Get Involved!



NOVEMBER 8TH
LAST TOWN HALL UNTIL SPRING



EMAIL: SIS@WCUPA.EDU



WEBSITE: WCUPA.EDU/RAMPORTAL