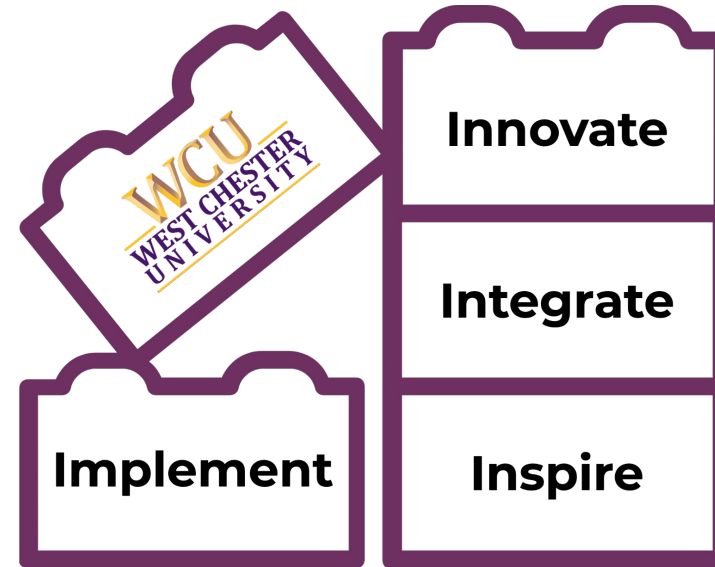# Student System Modernization Project

Town Hall

November 8, 2023

Agenda

- Guiding Principles Review
- System Terms
- Project Schedule
- Project Updates
- Ways to Get Involved
- Technical Support
- Question and Answer Session

Implement to maximize institutional flexibility to prioritize student success for the future.

Innovate WCU business processes to transform the user experience.

Integrate people, processes, information, and systems to create alignment, cohesion, and efficiency.

Inspire collaboration and student-centered services across campus.

System Terms

SIS – Abbreviation for Student Information System; the technology used to maintain all academic records at WCU

PeopleSoft – Technology platform of WCU's current SIS

MyWCU – The name for WCU's instance of PeopleSoft; branded for WCU

DegreeWorks – Degree Audit platform that WCU is currently implementing for integration with Banner

Banner – Technology platform WCU is implementing as our new Student Information system

RamPortal – The name for WCU's Banner instance; to be branded for WCU

AES – WCU's Academic and Enterprise Systems department; supports university wide systems such as myWCU, OnBase, Navigate, and more

CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC

CLSS – The course building platform WCU is currently implementing for integration with Banner

Implementation Team - Collective group of Workstream Team Leads, Functional Leads, Technical Leads, and Project Managers

Schedule

Banner Tool	Cut-Over	Go-Live
Banner General – General Person *Conversion of myWCU BioDem Data in preparation of Admissions Go Live*	July 2023	July 2023 **COMPLETE!**
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024 August 14 – Graduate Admissions - **COMPLETE!** September 25 – Undergraduate Admissions - **COMPLETE!**
Banner Student – Catalog	Summer 2023	**COMPLETE!** The 2023-2024 catalog will be updated in both Banner and PeopleSoft
Banner HR – SAP Integration	Spring 2024	Employee Information into Banner directly from SAP
Banner Financial Aid	January 2024	January 2024 for 2024-2025 Aid Year
Banner Student Registration	March 2024	For Fall 2024 Class Registration
Degree Works	March 2024	**For Fall 2024 Class Registration**
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
Faculty Load and Compensation	July 2024	July/August 2024 for faculty load in Fall 2024

Project Updates

- Human Resource data validation round 1 complete! Successful review of data, defined specific elements in how the relate to West Chester University. Will continue discussions on employee data elements needed by other departments on campus.

- CLSS Trainings had nearly 125 participants.

- DegreeWorks has achieved key milestone for streamlined academic information access for students and advisors.

- Graduate Admissions has loaded approximately 300 applications for Fall 2024 into Banner.

- Undergraduate Admissions has loaded approximately 7500 applications for Fall 2024 into Banner.

Historical Data

Additional data will be available on the RamPortal Website: www.wcupa.edu/ramportal and click on Historical Data.

Complete Record in RamPortal	Available via data-file (outside of RamPortal)	Not all historical data will available
• Student Academic History • Student Transcript • Course Catalog	• Five years of class schedules • Five years of faculty load and AWA • Co-curricular transcripts	• Enrollment history (specific date of registration) • Grade rosters from past semesters • Hold history for inactive students

Summer & Fall Registration Overview

Information	Summer 2024	Fall 2024
System	myWCU	RamPortal
Timeline	Will happen prior to fall & move earlier	Moved later
Information Stored In...	Registration records will be kept in myWCU and not transition to RamPortal in real-time	Registration records will be kept in RamPortal and never appear in myWCU
Class Schedule Visible	01/31/2024	Approximately 03/04/2024
Registration Start Dates Assigned	01/31/2024	Approximately 03/04/2024
Advising Period Period before registration starts	01/31/2024 – 02/07/2024	Approximately 03/04/2024 - 03/27/2024 Note: Spring Break 03/11 - 03/17
Registration Starts	02/07/2024	Student enrollment start dates will be between 03/27/2024 - 04/12/2024 This is a condensed window

Historical Data

Additional data will be available on the RamPortal Website: www.wcupa.edu/ramportal and click on Historical Data.

Upcoming Trainings

- Fall 2024 Class Schedule Build:
  - Hands-On Labs: Monday & Thursday 11am-12pm from October 30 to January 10, 2024
  - **Audience: Individuals who build the course schedule. Chairs, Assistant Chairs, Administrative Assistants, Budget Managers, Deans.**
- Student trainings to being February 2024
- RamPortal Demo Days: Coming to an inbox near you!
- Road Shows: Email SIS@WCUPA.EDU to schedule a department specific session with the Project Team

Simulation: November 13-17, 2023

- **What is Simulation:**

Simulation is an extensive testing window where test student accounts are brought all the way through the student life cycle. This allows the implementation team not only the chance to better learn the system, but also to ensure that the processes we have been building are functioning as needed for student success.

- **Who will be affected:**

Functional offices that are directly engaged in the implementation of the Student Record in RamPortal. Registrar's Office, Financial Aid, Accounts Receivable.

- **What to know:**

Our campus colleagues in these departments and Academic and Enterprise Systems may need to have intermittent office closures throughout the week to focus their time and energy on the Student Record Simulation.

Ways to Get Involved

Validation Team

Review data in the RamPortal system as we work to convert from myWU

Review for accuracy and note any errors

Compare data to easily accessible files provided by Project Team

Change Agent Network

Champion project with your department and campus wide

Bi-weekly meetings filled with project updates

Assist with validation, communications, training
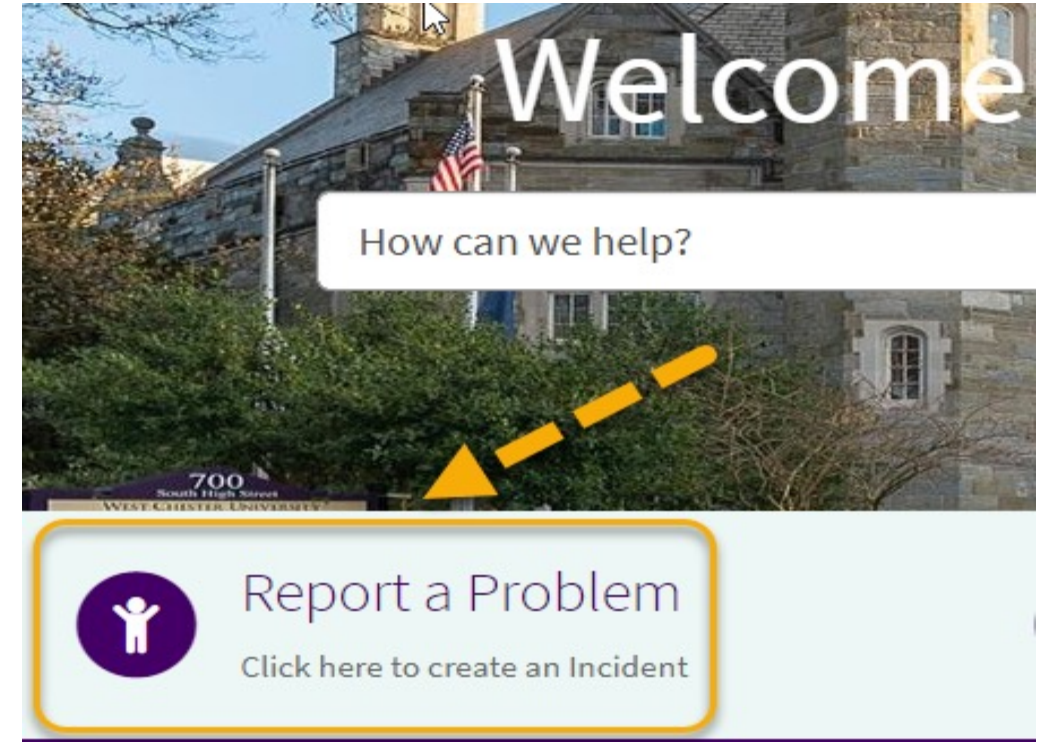
Email
SIS@WCUPA.EDU
to get involved!

Technical Support for RamPortal

- RamPortal Live

- Cannot Log In
- Unsure where to go
- Something not working as expected

- AES Support Portal – Report a Problem (**https://wcupaprod.service-now.com/aes**)

Question And Answer

Reach Out or Get Involved!

NOVEMBER 8TH

LAST TOWN HALL UNTIL SPRING

EMAIL:

SIS@WCUPA.EDU

WEBSITE:

WCUPA.EDU/RAMPORTAL