



Inactive Students: Student Resources Page

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This document explains the navigation to and usage of the Student Resources Page provided to inactive students. As described below, inactive students will first need to request a temporary 24 hour login from IS&T via calling the Student Help Desk.

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REACTIVATION: Reactivate your previous WCU Credentials

- Contact the IS&T Help Desk at 610-436-3350 to request a **temporary reactivation** of your WCU Credentials.
- Follow the steps provided to reset your password
- You are now set to log into the Student Resources Page

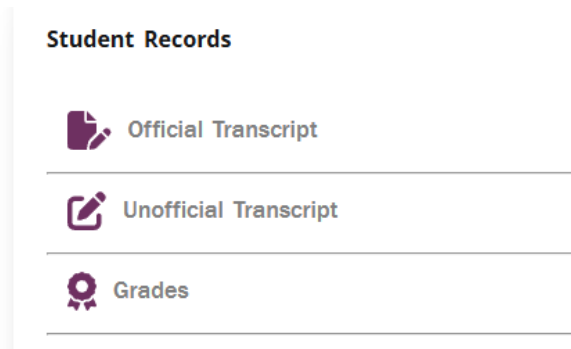
NAVIGATION: Student Resources Page

- Upon reactivating your account and resetting your password, navigate to this link: [Student Resources Page](#)
- Once you log in, you will see this screen:



STUDENT RECORDS: Obtain information regarding your academic history at WCU

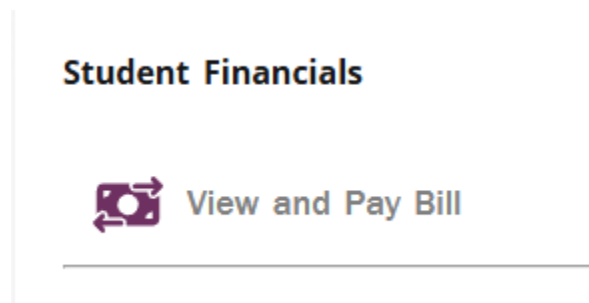
- Click the header of Student Records to have the options drop down



- For accessing your Official Transcript, please follow the directions on this document ([Ordering Official Transcript](#)) noting that you are clicking the **Official Transcript** link on this page rather than a specific card
- For accessing your Unofficial Transcript, please follow the directions on this document ([Access Unofficial Transcript](#)) noting that you are clicking on the **Unofficial Transcript** link on this page rather than a specific card
- For accessing your Grades, please follow the directions on this document ([View Grades](#)) noting that you are clicking on the **Grades** link of this page rather than a specific card

STUDENT FINANCIALS: Pay past due bills or review your billing statements

- Click the header of Student Financials to have the options drop down





- For accessing your previous billing statements or paying a past due bill, follow the directions found here ([Bursar How Tos](#)) noting that you will access via the **View and Pay Bill** link on this page rather than a specific card.


STUDENT FORMS: Petition forms, Document Upload, and Dismissal Appeal


- Click the header of [Student Financials](#) to have the options drop down

Student Forms


[Dismissal Appeal Form](#)


[Petition for Exception to Policy - Graduate Students](#)


[Petition for Exception to Policy - Undergraduate Students](#)


[Self-Service Document Upload Form](#)

- For completing the Dismissal Appeal Form, follow the directions on this document ([Dismissal Appeal Form](#)) noting that you will be access the **Dismissal Appeal Form** from the link on this page rather than a specific card.
- For completing the Petition for Exception to Policy – Graduate Student form, follow the directions on this document ([Petition – Graduate Students](#)) noting that you will access the **Petition for Exception to Policy – Graduate Students** from the link on this page rather than a specific card.
- For completing the Petition for Exception to Policy – Undergraduate Student form, follow the directions on this document ([Petition – Undergraduate Students](#)) noting that you will access the **Petition for Exception to Policy – Undergraduate Students** from the link on this page rather than a specific card.
- For completing the Self-Service Document Upload form, please follow the directions on this document ([Self-Service Document Upload](#)) noting that you will access the **Self-Service Document Upload Form** from the link on this page rather than a specific card.

Any issues can be report via the [AES Support Portal](#).