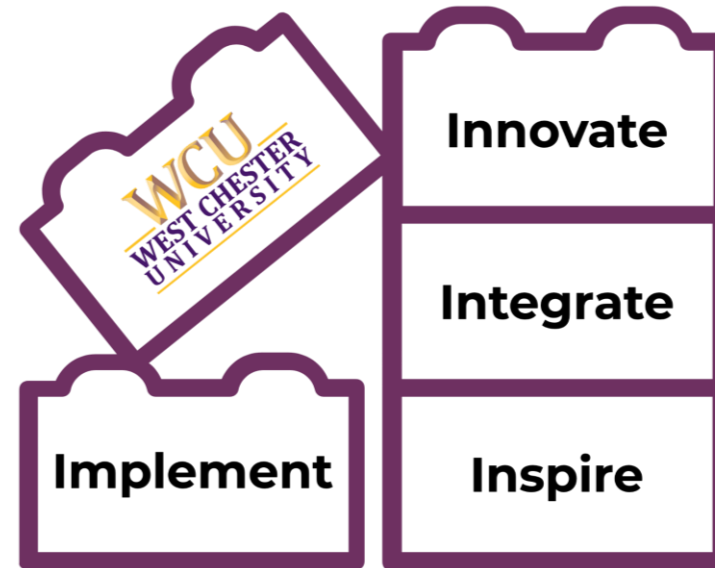


# Student System Modernization Project

Town Hall

September 13, 2023





# Agenda

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- Guiding Principles Review
  - System Terms
  - Project Schedule
  - Project Updates
  - Review of Technical Support
  - Review of Training Plan
  - System Usage
  - Question and Answer Session
-



**Implement** to maximize institutional flexibility to prioritize student success for the future.

**Innovate** WCU business processes to transform the user experience.

**Integrate** people, processes, information, and systems to create alignment, cohesion, and efficiency.

**Inspire** collaboration and student-centered services across campus.

# System Terms



**SIS** – Abbreviation for Student Information System; the technology used to maintain all academic records at WCU



**PeopleSoft** – Technology platform of WCU's current SIS



**MyWCU** – The name for WCU's instance of PeopleSoft; branded for WCU



**Ellucian** – Vendor providing the Banner platform



**Banner** – Technology platform WCU is implementing as our new Student Information system



**RamPortal** – The name for WCU's Banner instance; to be branded for WCU



**AES** – WCU's Academic and Enterprise Systems department; supports university wide systems such as myWCU, OnBase, Navigate, and more



**CIM** – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



**CLSS** – The course building platform WCU is currently implementing for integration with Banner

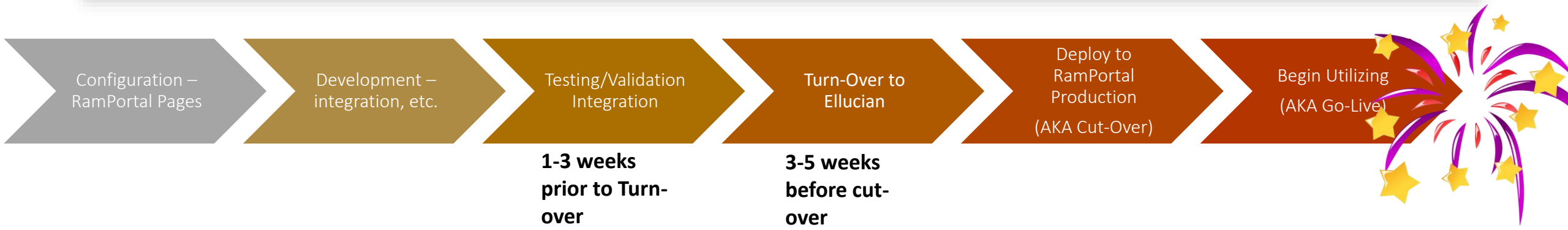


**Implementation Team** - Collective group of Workstream Team Leads, Functional Leads, Technical Leads, and Project Managers

# Schedule

<u>Banner Tool</u>	<u>Cut-Over</u>	<u>Go-Live</u>
Banner General – General Person <i>Conversion of myWCU BioDem Data in preparation of Admissions Go Live</i>	July 2023	July 2023  <b>COMPLETE!</b>
Admissions	August 2023	August 2023 beginning with New students admitted for fall 2024  August 14 – Graduate Admissions - <b>COMPLETE!</b> September 25 – Undergraduate Admissions
Banner Student – Catalog	Summer 2023	<b>COMPLETE!</b>  The 2023-2024 catalog will be updated in both Banner and PeopleSoft; 2024-2025 will only be in Banner.
Banner HR – SAP Integration	November 2023	Employee Information into Banner directly from SAP
Banner Financial Aid	January 2024	January 2024 for 2-24-2025 Aid Year
Banner Student Registration	March 2024	For Fall 2024 Class Registration
Degree Works	March 2024	For Fall 2024 Class Registration
Banner Accounts Receivable	July 2024	July 2024 for Fall 2024 Bills
HR FLAC	July 2024	Jul/August 2024 for faculty load in Fall 2024

# Go-Live Process Overview



# Graduate Admissions: Go Live!

Application Status	Number
Incomplete	44
Complete	19
Decisions Made (Without Matriculation)	14
Matriculated	43
<b>Total</b>	<b>124</b>



\*\*Application numbers as of 8pm Tuesday, September 12

# GRADUATE ADMISSIONS IS LIVE IN RAMPORTAL!

# Graduate Admissions: Go Live!

Will I be logging into RamPortal now that Graduate Admissions data is available?

No! Your processes will not change.

The Graduate School and AES will manage admissions data.

**Access to RamPortal for admissions data will be rolled out to campus in the coming months.**



# Undergraduate Admissions: Go-Live



**\*Undergraduate Applications: September 25, 2023**


## Admissions: Go-Live


### New Student Experience Sneak Peak:

The screenshot shows a user interface for a new student experience. At the top, a white box contains the text "Welcome to your RamPortal" and "1 of 1". Below this is a row of four main dashboard cards, each with a title, an icon, a description, and a button. The cards are: "MyWCU" with a 2x2 grid icon and a "myWCU" button; "My Personal Information" with a person icon and a "MY PROFILE INFO" button; "My Admissions Portal" with a lightbulb icon and two buttons labeled "UNDERGRAD" and "GRADUATE"; and "My Personal Links" with a link icon and an "ADD NEW LINK" button. The background of the dashboard is a photograph of a stone building with columns.

Welcome to your RamPortal


1 of 1


**MyWCU** 



Click button to review your Degree Progress Report (DPR), Transfer Credit Summary, and other important links


myWCU


**My Personal Information** 



Click button to review your personal information profile



MY PROFILE INFO


**My Admissions Portal** 



Select the degree level below to connect directly back to your admissions portal

UNDERGRAD GRADUATE

**My Personal Links**  

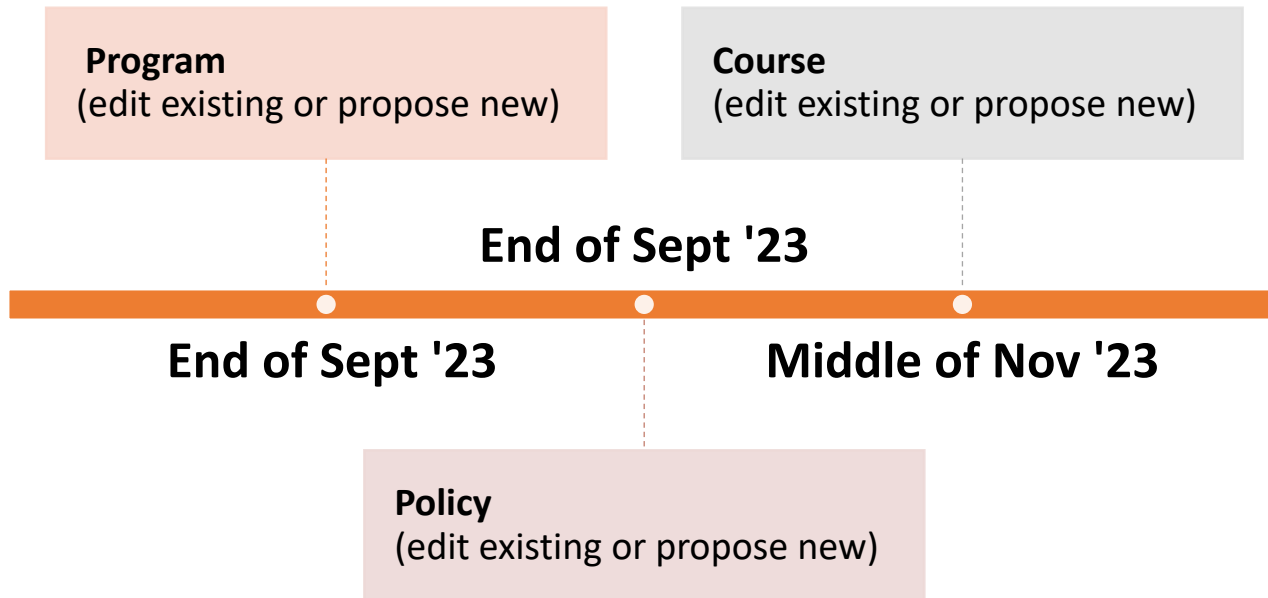


Add quick links  
Create links to your most important pages.

ADD NEW LINK

# CIM Reimplementation

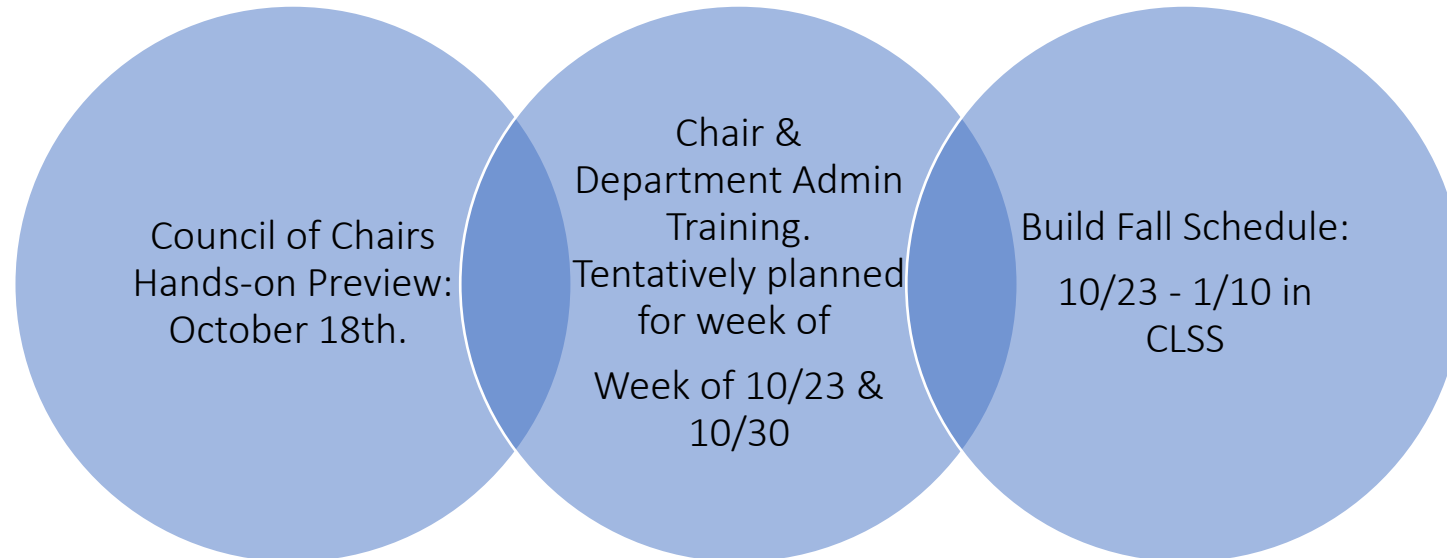
CIM – WCU's Curriculum Management Platform; used for curriculum and catalog changes via CAPC



- Deadline for curricular edits of a restrictive nature for the Fall 2024 catalog was May 2023
- Curricular edits of an expansive nature for Fall 2024 Catalog must be recommended by CAPC General Assembly no later than December 7, 2023
- Course proposals for Fall 2024 that can go through the circulation process will be reviewed through February 23, 2024 to allow for their construction prior to the Fall 2024 registration cycle

# CLSS (pronounced Class)

- Utilized to build and edit the class schedule each semester.
- New tool starting with the Fall 2024 schedule.
- User-friendly interface, helps ensure accuracy, offers built-in workflows for review/approval/edits of course offerings



# Summer & Fall Registration Overview

Information	Summer 2024	Fall 2024
<b>System</b>	myWCU	RamPortal
<b>Timeline</b>	Will happen <i>prior</i> to fall & move earlier	Moved later
<b>Information Stored In...</b>	Registration records will be kept in myWCU and not transition to RamPortal in real-time	Registration records will be kept in RamPortal and never appear in myWCU
<b>Class Schedule Visible</b>	01/31/2024	Approximately 03/04/2024
<b>Registration Start Dates Assigned</b>	01/31/2024	Approximately 03/04/2024
<b>Advising Period</b>  <i>Period before registration starts</i>	01/31/2024 – 02/07/2024	Approximately 03/04/2024 - 03/27/2024 <i>Note: Spring Break 03/11 - 03/17</i>
<b>Registration Starts</b>	02/07/2024	Student enrollment start dates will be between 03/27/2024 - 04/12/2024 This is a condensed window

# Historical Data

Additional data will be available on the RamPortal Website: [www.wcupa.edu/ramportal](http://www.wcupa.edu/ramportal)

### Complete Record in RamPortal

- Student Academic History/Transcript
- Course Catalog

### Available via data-file (outside of RamPortal)

- Five years of class schedules
- Five years of faculty load and AWA
- Co-curricular transcripts

### Not all historical data will be available

- Enrollment history (specific date of registration)
- Grade rosters from past semesters
- Hold history for inactive students

# Technical Support for RamPortal

- RamPortal Live

- Cannot Log In
- Unsure where to go
- Something not working as expected

- AES Support Portal – Report a Problem (<https://wcupaprod.service-now.com/aes>)



# Training Plan

## Goals and Guiding Principles:

- Champion the new student information system with all students, faculty & staff
- Establish consistent format for training documents with standard templates
- Central storage of documents to support redundancy (WCU Process Documentation\*)
- Training in multiple modalities to accommodate various learning styles

The screenshot shows a SharePoint library interface. At the top, there is a dark purple header with the WCU logo and 'SharePoint' text. A search bar is located on the right side of the header. Below the header, the page title is 'WCU Process Documentation'. The left sidebar contains a navigation menu with options: Home, RamPortal Universal Pro..., Functional Office Process ..., Service Office Process Do..., and Academic Department Pr... The main content area shows a table with columns for Name, Modified, and Modified By. A folder named 'Quick Reference Guides' is listed with a modification time of '11 hours ago' and 'Shearn, Beth E' as the modifier. Above the table, there are action buttons: '+ New', 'Upload', 'Edit in grid view', 'Sync', and 'Add shortcut to OneDrive'.

Name	Modified	Modified By
Quick Reference Guides	11 hours ago	Shearn, Beth E



# Question And Answer



# Reach Out or Get Involved!



EMAIL:

[SIS@WCUPA.EDU](mailto:SIS@WCUPA.EDU)



WEBSITE:

[WCUPA.EDU/RAMPORAL](http://WCUPA.EDU/RAMPORAL)