"Students graduating from West Chester University will be able to communicate effectively"

Subgoal	1	2	3	4
(Student Learning Outcome)				
A. Content Students will demonstrate the ability to present a persuasive speech or essay, including a clear thesis with adequate support.	The paper or speech fails to make a claim, present a controlling idea, or state a thesis, OR it does so but fails to provide details or evidence in support of the idea, claim, or thesis.	The paper or speech attempts to state claims, controlling ideas, or theses, but the results are vague or not compelling. Details or evidence provide insufficient support.	The paper or speech consistently states clear claims, theses, or controlling ideas, AND supports them with adequate details or evidence.	The paper or speech consistently states clear claims, theses, or controlling ideas, AND supports them with adequate details or evidence. The result is a an especially convincing or compelling argument.
B. Form Students will demonstrate control over formal properties of effective communication as appropriate to spoken or written communication in an academic context.	Formal properties such as vocabulary, syntax, pronunciation, dynamics, tone, expression, gestures, volume, and/or speaking rate are inadequate.	Some formal properties such as vocabulary, syntax, pronunciation, dynamics, tone, expression, gestures, volume, and/or speaking rate are adequate, while others are not.	Formal properties such as vocabulary, syntax, pronunciation, dynamics, tone, expression, gestures, volume, and/or speaking rate are adequate.	Formal properties such as vocabulary, syntax, pronunciation, dynamics, tone, expression, gestures, volume, and/or speaking rate are excellent.
C. Organization Students will produce organized essays that effectively lead their audience through their arguments.	The speech or paper does a poor job of guiding the audience, with a weak introduction and conclusion, and inadequate transitions and/or signpost words.	The speech or paper does an inadequate job of guiding the audience, missing one or more of the following elements: a strong introduction, a strong conclusion, or effective transitions and/or signpost words.	The speech or paper does an adequate job of guiding the audience with an appropriate introduction or conclusion, and suitable transitions and/or signpost words.	The speech or paper does an excellent job of guiding the audience through a strong introduction and conclusion, and effective transitions and/or signpost words.
D. Audience Students will produce persuasive speeches or essays on topics that are appropriate and engaging to their audience.	Overall, the speech or essay fails to offer a compelling argument to its audience. There is nothing to engage the interest of the audience in terms of content or delivery.	Some aspects of the speech or essay indicate an attempt to engage the audience, but the essay or speech as a whole is not compelling or interesting.	The speech or essay successfully engages the audience in terms of content and delivery.	The speech or essay very successfully engages the audience in terms of content and delivery, offering a compelling, interesting argument.