Using SMART Ink with PowerPoint (Mac)

GETTING STARTED

- Download [SMART Ink Product Drivers](#)

TROUBLESHOOTING

If the Touch and/or SMART Ink pen is unresponsive:
- Select System Preferences > Security & Privacy
- Click the lock icon on the bottom left and enter your credentials to make changes.
- Select **Accessibility** and REMOVE SMARTBoardService
  - Under "Allow the apps below to control your computer"> click to highlight SMARTBoardService and tap the **[-]minus** button
- REINSTALL SMARTBaordServices
  - Open a Finder Window so it is open next to the Security and Privacy Window.
    - Select Applications > Smart Technologies folder > Right click SMART Settings > Show Package Contents
    - Click the Contents folder > Click the MacOS folder > Drag the SMARTBoardService into the Accessibility Window.
- Select **Input Monitoring** and remove and re-add SMARTBoardService by following the directions above.

WRITING & DRAWING CAPABILITIES

- SMART Ink does not support writing/drawing with the pen while in PowerPoint Presentation Mode
- Presentations must be in Edit mode to use Smart Ink pen functionality to write/draw on individual slides.

ADVANCED RESOURCES

See additional troubleshooting information from *Issue 2* [here](#)