

Lawrence Dining Hall



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FAQ Sheet

1. **What dining options will be available this Spring?**
 - Lawrence Dining Hall, Chick-fil-A (located in Rams Head Food Court in Sykes Student Union), the Village P.O.D., and Good Uncle will be open for the Spring 2021 semester. However, in order to comply with safety and health guidelines, the dining experience will be different, including restricted seating, modified menu options, and use of technology for ordering and payment.
2. **What are Lawrence Dining Hall's hours of operation?**
 - Lawrence Dining Hall will be open Monday – Sunday: 11:00am – 7:00pm. It will be closed for cleaning every day from 3:30pm – 4:30pm.
3. **What extra precautions will be taken to ensure the safety of customers?**
 - We will be closing Lawrence once each day for cleaning and sanitization.
 - Extra and frequent cleaning of all surfaces and items that are at higher risk of contamination (door handles, light switches, condiment stations, etc.).
 - All students will be required to practice social distancing throughout each of our dining locations. We will have decals on the floor and at each station to ensure 6ft distances.
 - A face mask will be required to enter any of our dining facilities.
 - Increased availability of hand sanitizer, 'no-touch' service options and targeted signage and communication to promote hand hygiene.
 - All food service staff on campus will be required to wear a mask, be temperature checked daily, and required to take a health screening prior to their shift.
 - Plexiglass barriers will be placed in all appropriate areas.
4. **How will seating be affected at Lawrence Dining Hall?**
 - Since we will be following the state mandated occupancy rules, Lawrence Dining Hall will be limited in the number of seats provided. We will have a specific number of seating in both the Main Dining Area and Roman's Kitchen.
5. **Will all self-serve areas (food, beverages, utensils, etc.) be eliminated?**
 - The majority of self-serve food areas will be eliminated for the time being, with the exception of fountain beverages, cereal, wrapped hand fruit, and areas with packaged items and bottled beverages.
6. **What changes will be made to the service ware and flatware?**
 - All locations will be using disposable service ware.
7. **Will boxed meals to-go be available for students who do not wish to eat in Lawrence?**
 - The Side Café in Lawrence Dining Hall will be open solely for to-go service. Select offerings from the main dining area will be offered for students to take to-go in the Side Cafe. All customers have the option for a to-go meal at Lawrence Dining Hall.
8. **Can I still use my to-go container that I purchased from Lawrence?**
 - Unfortunately, we are not allowing any reusable containers or reusable cups in Lawrence Dining Hall during the Spring semester. Disposable cups, lids, and straws will be available at our beverage station.
9. **Will there be meals available for students with special dietary requirements?**
 - Absolutely. We will have a vegan, vegetarian, and gluten free options at Lawrence every day. With any other allergy, we encourage students to talk specifically with our District Chef or a manager about their dietary requirements and we can address them individually.
10. **The 30 Block plan states that it includes a voucher that can be redeemed for "meal kits." What is a "meal kit"?**
 - If a student chooses the 30-block plan, they will receive a \$120.00 Home Chef meal kit voucher that can be delivered to their home. The voucher can be used at any time.
11. **What meal plans are offered this semester?**
 - All meal plans and pricing can be found on myWCU or our campus dish website: westchester.campusdish.com
12. **What does it cost to eat in the dining hall?**
 - If you have a meal plan, the cost is one meal swipe. If not, for **University Guests**: Breakfast is \$7.20, Lunch is \$9.70, and Dinner is \$10.90. For **non-University guests**: Breakfast is \$8.50, Lunch is \$10.90, and Dinner is \$12.15.

Rams Head Food Court



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FAQ Sheet

1. **What stations in Rams Head Food Court will be open?**
 - Chick-Fil-A will be the only location open for the Spring 2021 semester.
2. **What will the hours be?**
 - **Sykes Student Union** will be open Monday – Friday from 7:30am – 8:00pm and Saturday and Sunday from 9:00am – 8:00pm
 - **Chick-fil-A** will be open Monday – Saturday from 11:00am – 7:00pm and closed on Sunday. It will be closed for cleaning once each day from 3:00pm-3:30pm.
3. **What extra precautions will be taken to ensure the safety of customers?**
 - We will be closing Chick-fil-A once each day for cleaning and sanitization.
 - Extra and frequent cleaning of all surfaces and items that are at higher risk of contamination (door handles, light switches, condiment stations, etc.).
 - All students will be required to practice social distancing throughout Rams Head Food Court. We will have decals on the floor and at Chick-fil-A to ensure 6ft distances.
 - A face mask will be required to enter any of our dining facilities.
 - Increased availability of hand sanitizer, 'no-touch' service options and targeted signage and communication to promote hand hygiene.
 - All food service staff on campus will be required to wear a mask, be temperature checked daily, and required to take a health screening prior to their shift.
 - Plexiglass barriers will be placed in all appropriate areas.
 - All kiosks will be pulled from the counters and placed 6ft apart along the walls.
 - Food will be to-go only and for the time being there will not be any seating in Rams Head.
4. **Will all self-serve areas (food, beverages, utensils, etc.) be eliminated?**
 - The majority of self-serve food areas will be eliminated for the time being, with the exception of fountain beverages and areas with packaged items and bottled beverages.
5. **What changes will be made to the service ware and flatware?**
 - Chick-fil-A will be using disposable silverware and to-go containers. All condiments will be individually packaged with each meal.
6. **How will seating in Rams Head be affected?**
 - All tables and chairs will be removed from Rams Head Food Court. All food will be placed in to-go containers for students to take out of the dining hall and eat at their leisure.
7. **Will there be meals available for students with special dietary requirements?**
 - Chick-fil-A will be working off of a limited menu this semester. If you have any questions, we encourage students to talk specifically with our District Chef or a manager.
8. **Will students still have the opportunity to utilize Grubhub?**
 - Yes. Students may still pre-order their meals for pick up and avoid waiting in line at Chick-fil-A.

Village P.O.D. & Good Uncle

FAQ Sheet



Village P.O.D.

1. What are The Village P.O.D.'s hours of operation?

- The Village will be open Monday – Friday: 10:00am – 6:00pm, Sunday: 10:00am – 6:00pm, and closed on Saturday.

2. How many people will be allowed inside of the Village at once?

- To ensure proper social distancing, only 5 people will be allowed inside of the Village P.O.D. at once.

Good Uncle

1. What is Good Uncle?

- Good Uncle is a food delivery service that has chef created meals for students to pick up at various drop points around campus. They have everything from healthy salads to baked pasta dishes to ice cream. Students can purchase their meals on the Good Uncle App. A limited variety of Good Uncle meals will also be available at the Village P.O.D.

2. What are Good Uncle's hours of operation?

- Good Uncle will be open on Monday - Friday: 5:00pm – 12:00am, Saturday: 12:00pm – 2:00am, and Sunday: 12:00pm – 12:00am.

3. How can I pay for food at Good Uncle?

- Good Uncle accepts Flex Dollars, Good Uncle Flexcash, and credit. All payment is handled through the app.