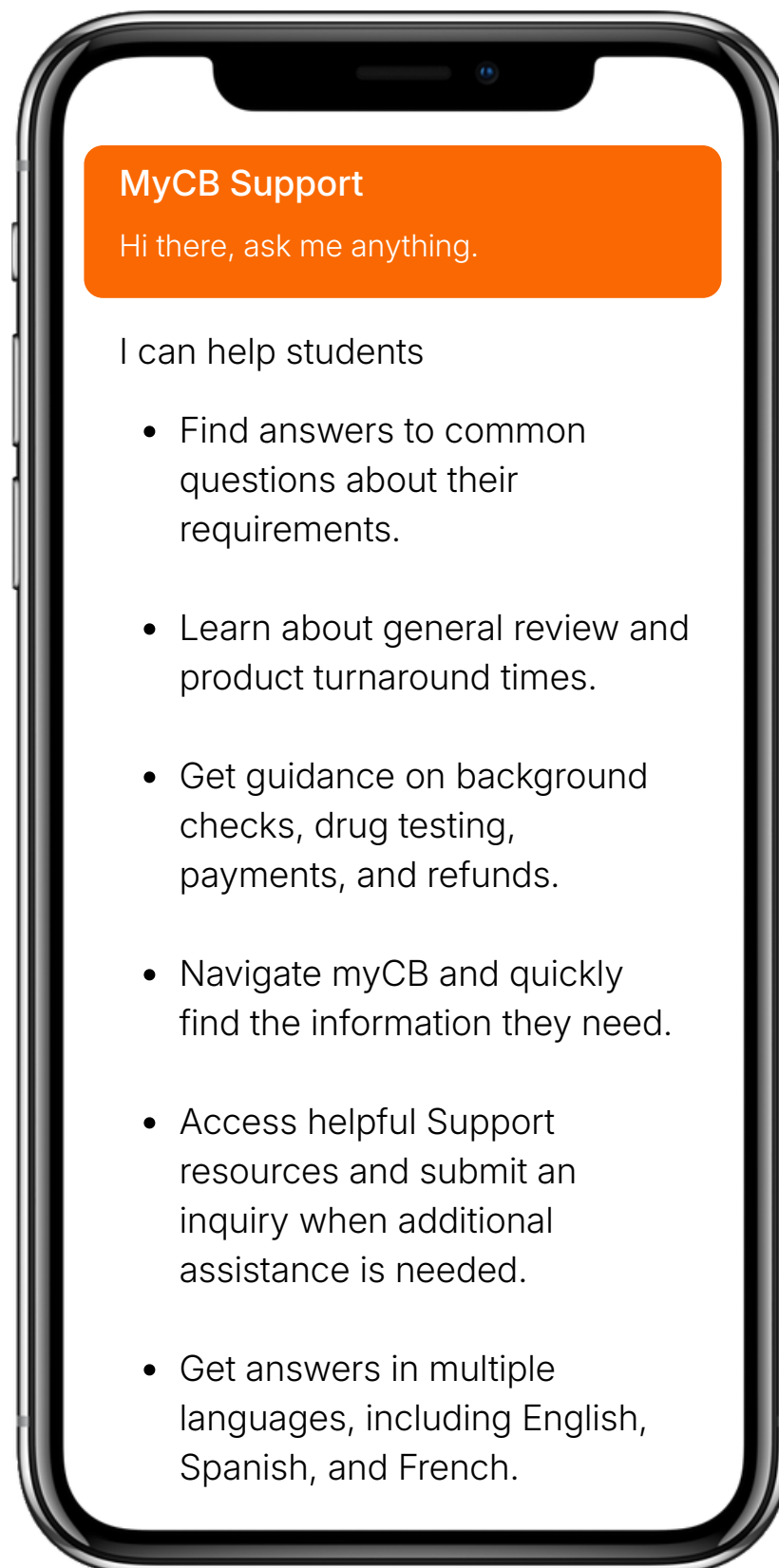
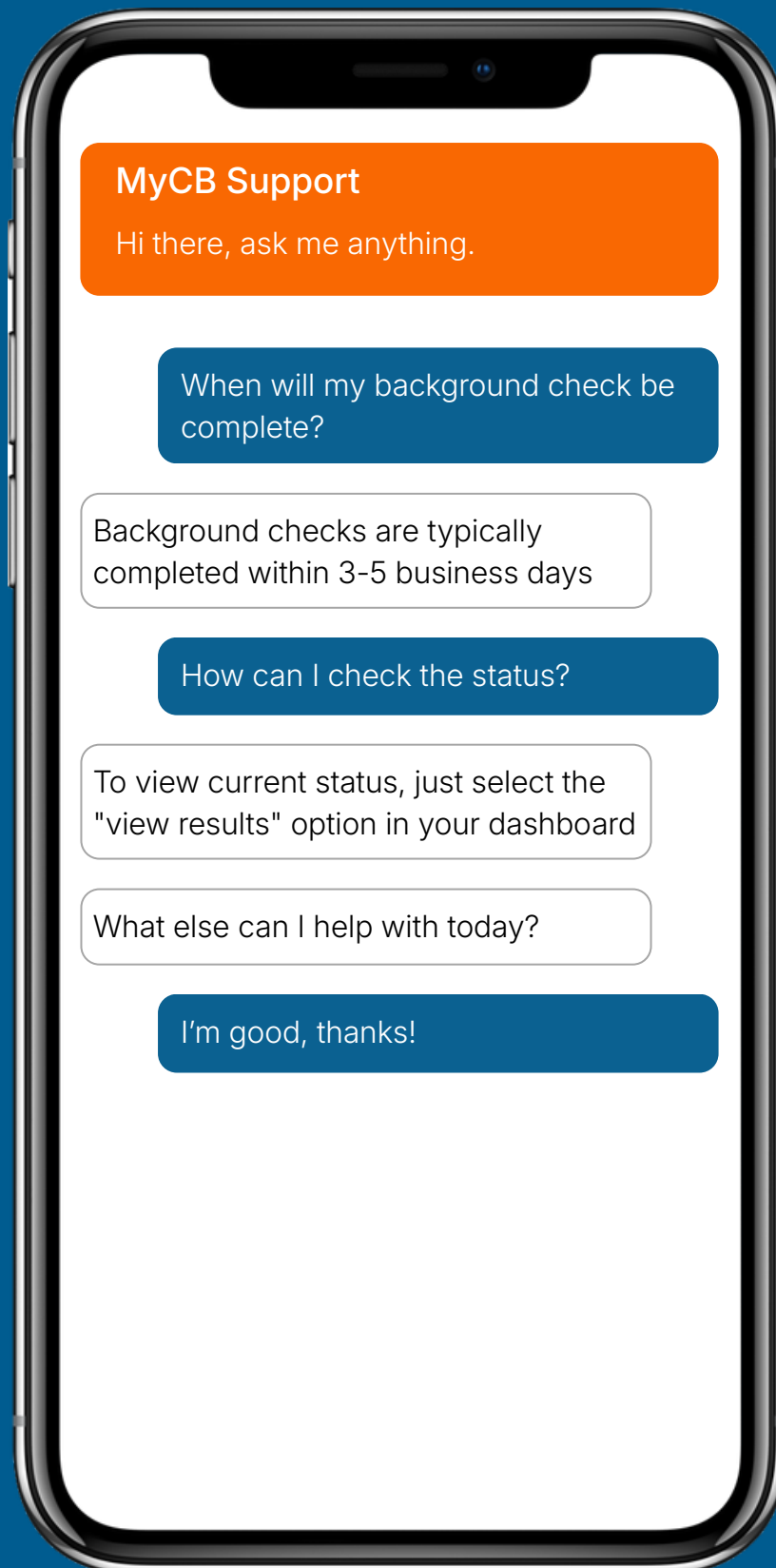


Introducing myCB Chat

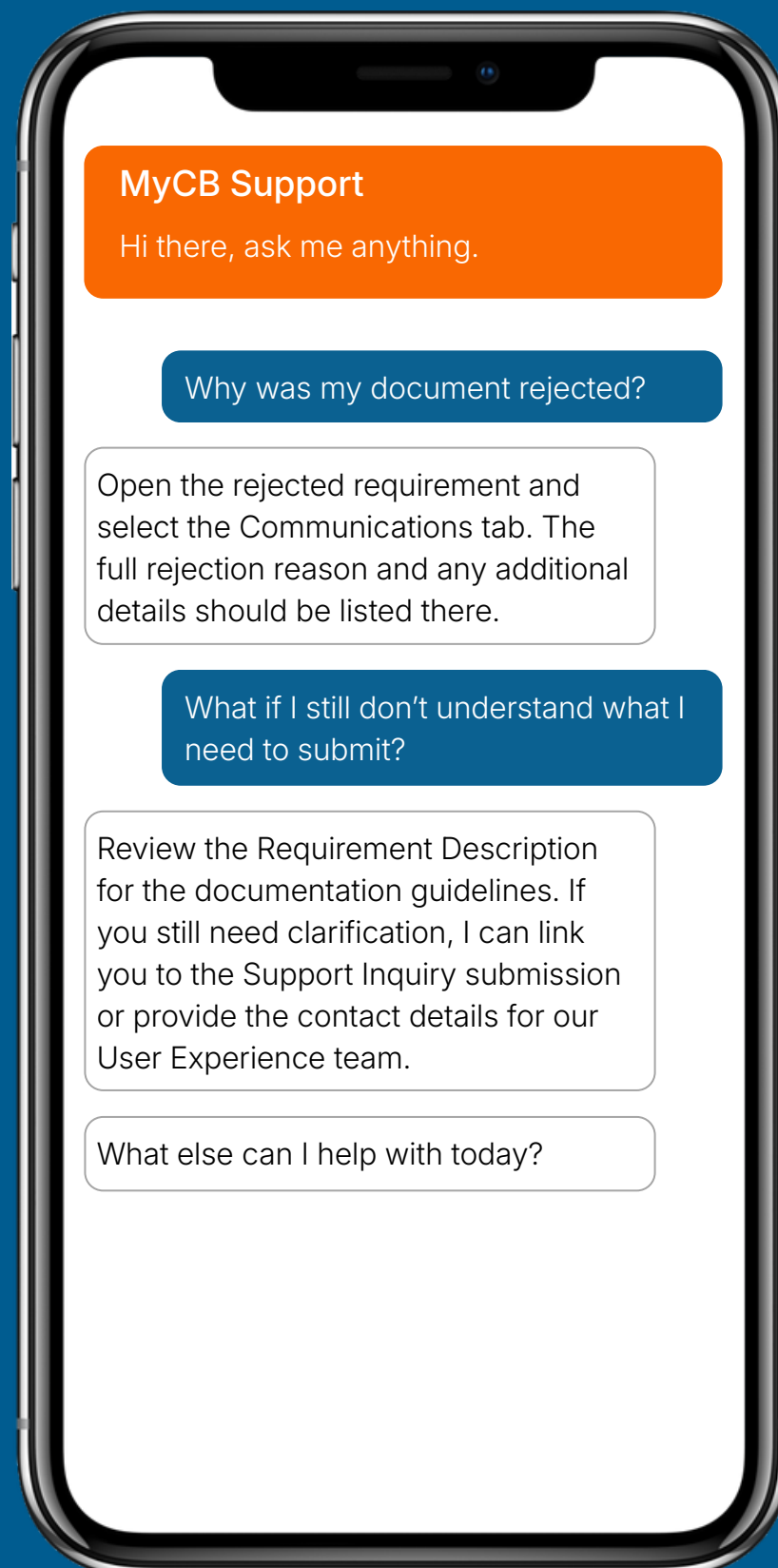


SEE HOW
myCB CHAT
CAN HELP
ANSWER TOP
STUDENT
QUESTIONS

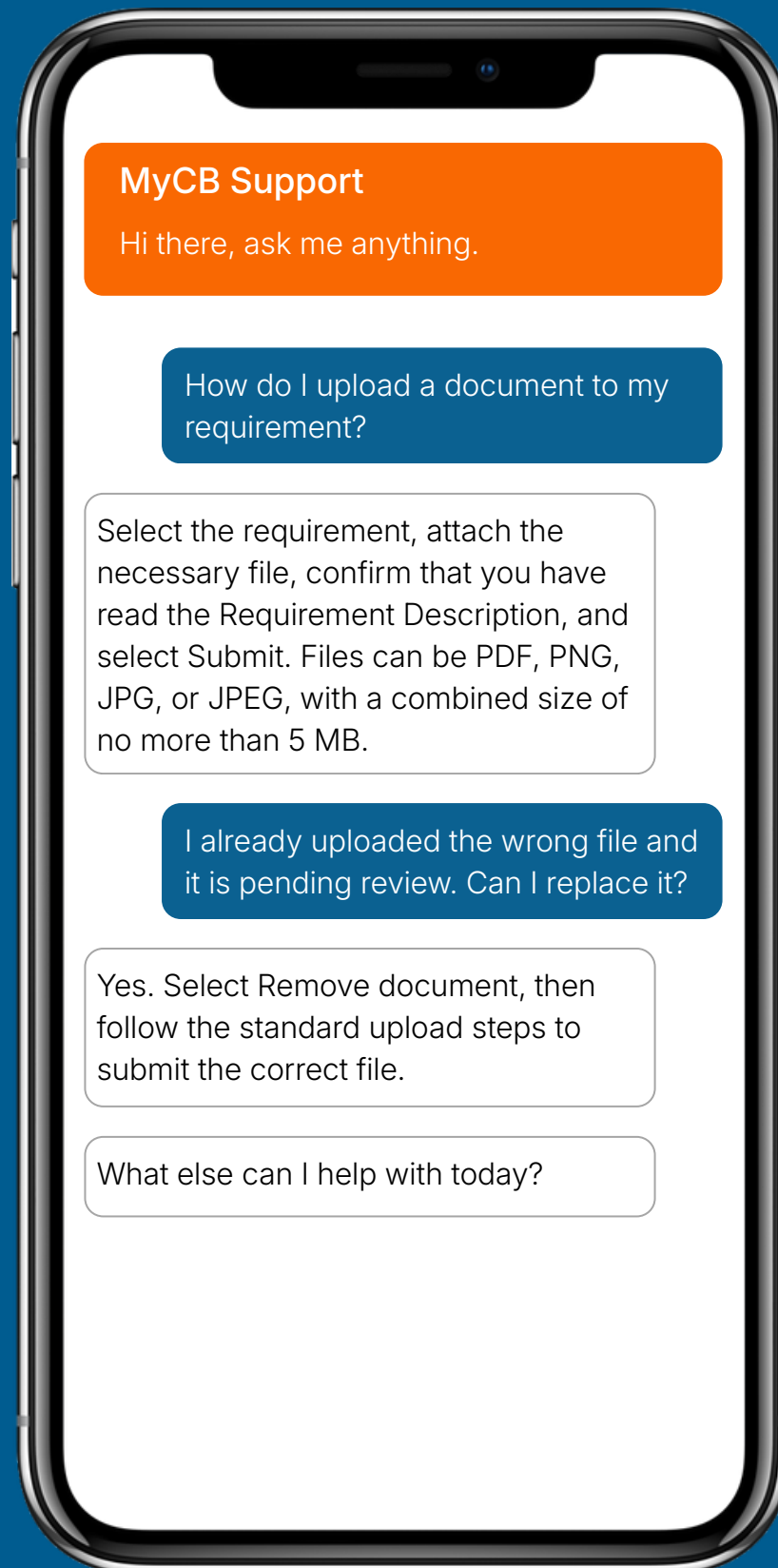
Background Check Status



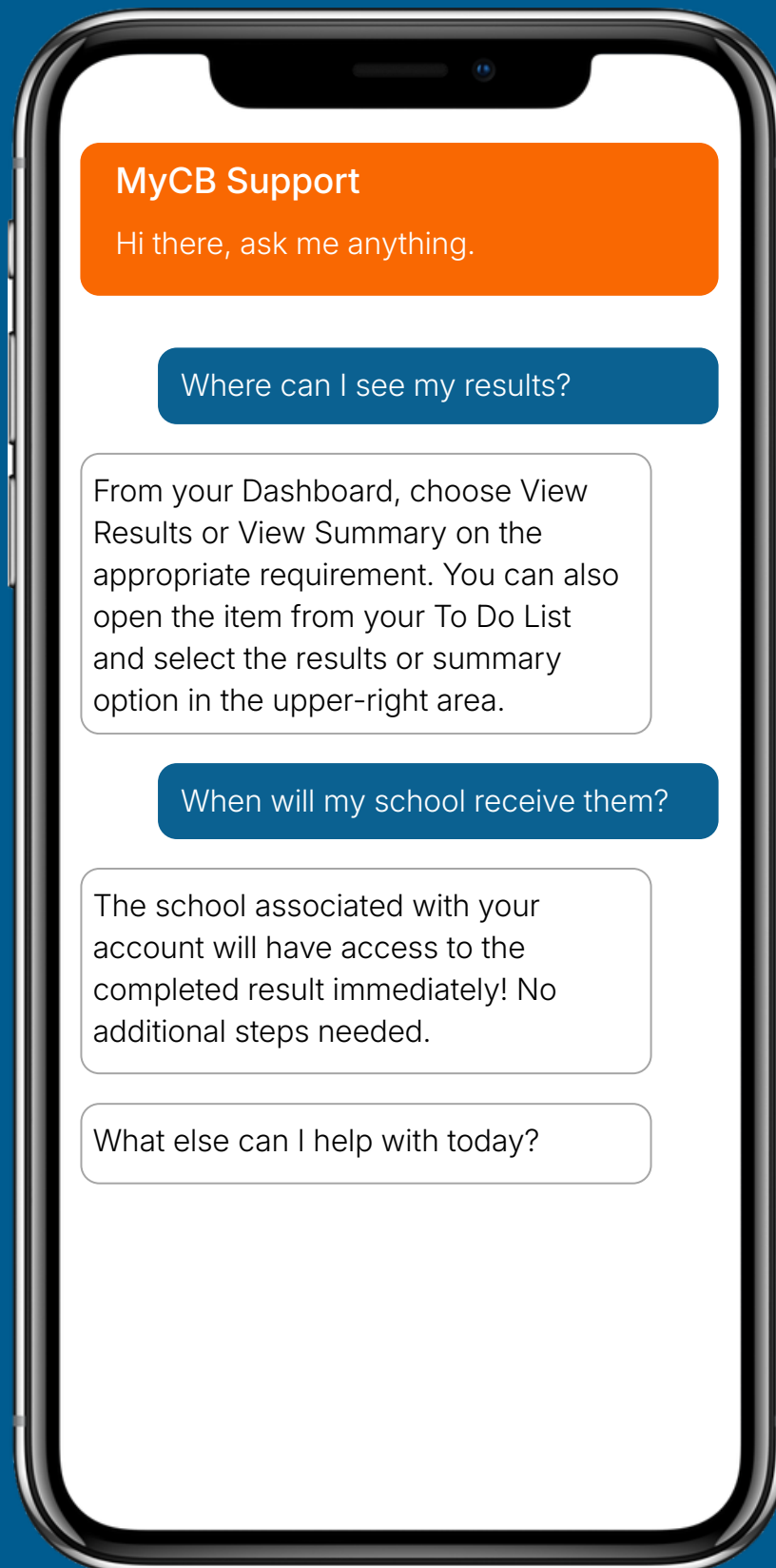
Understanding a Rejection



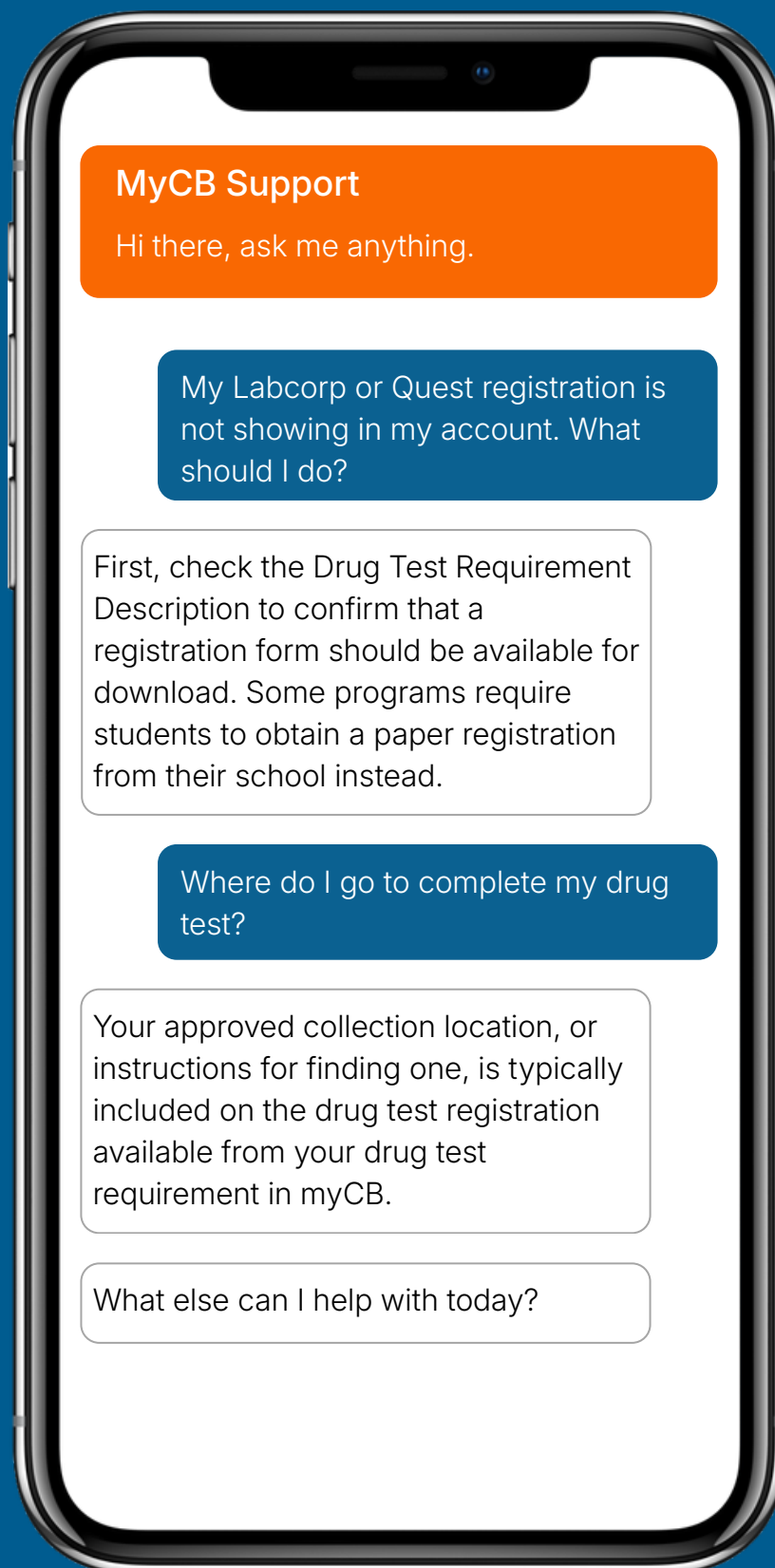
Uploading or Replacing a Document



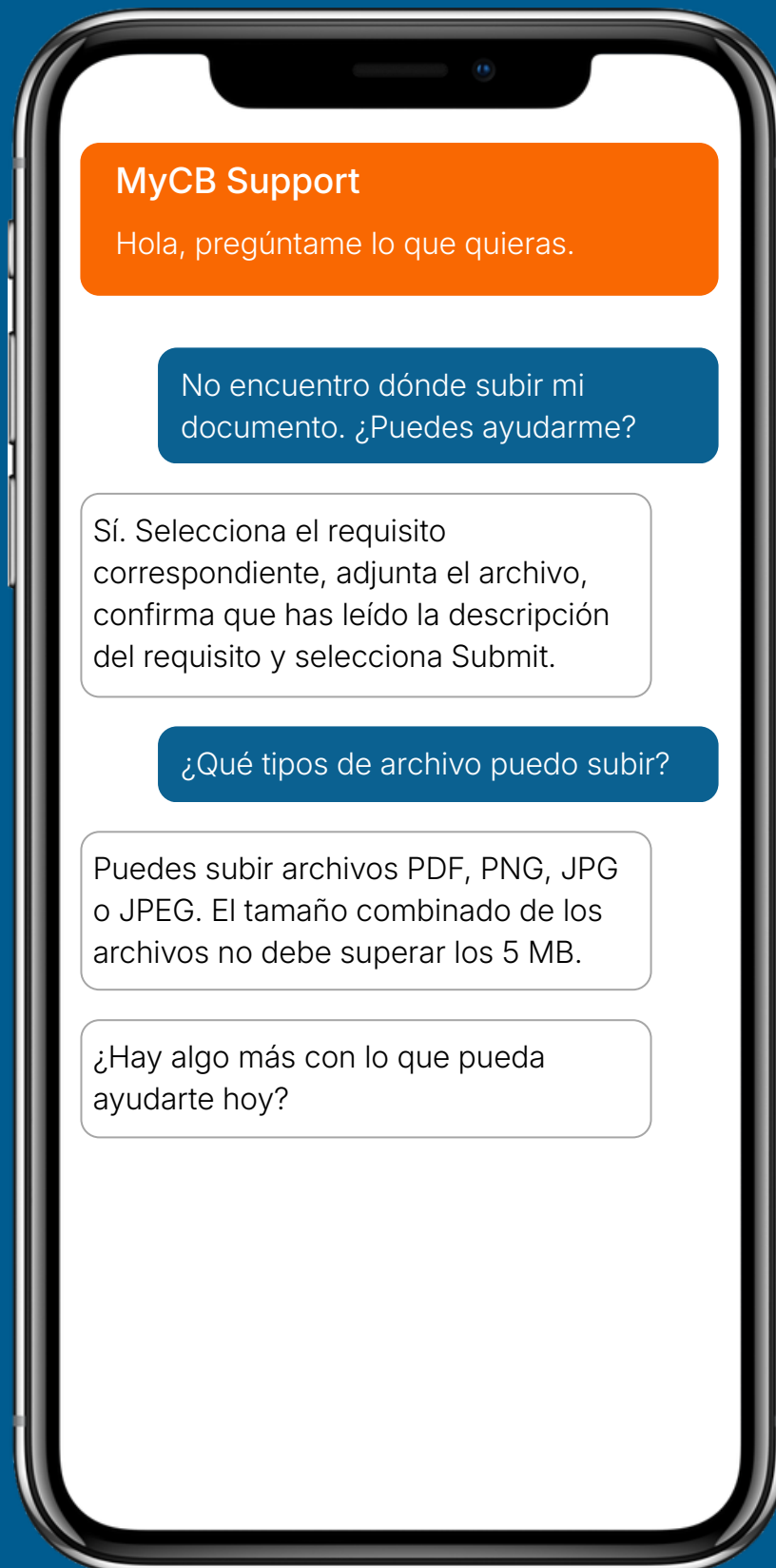
Viewing Results or Summary Reports



Missing Drug Test Registration



Spanish- Document Upload Navigation



Where Should Students Go For Additional Help?

Do you have students that still need additional help beyond myCB Chat?

No worries. There are two additional avenues to answer questions and address student needs.

Via phone at 888-723-4263
(Selecting Option 1)

or via email to
userexperience@disahealthcare.com