

IT Infrastructure

Converged Communications

Create a Ticket: www.wcupa.edu/ServiceNow

User Resources: www.wcupa.edu/RamPhone



Access the System

Press the

"Messages"

Cisco desk

button on your

phone or select

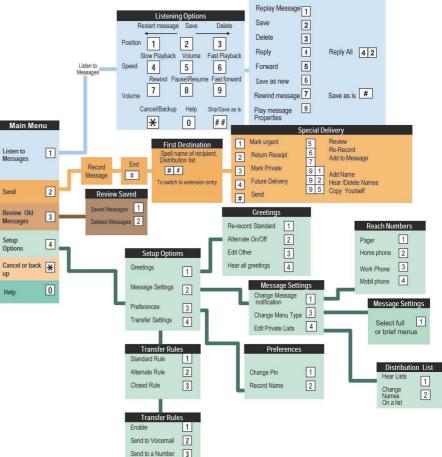
the "Messages"

icon in Jabber.

prompts. Please use the

desk phone that is not

example \*1234.



After Message Options