

CLEARING THE BROWSER CACHE

Internet Explorer 8.0 and 9.0

- Start up Internet Explorer
- Click on Tools, Select Internet Options
- In center of Dialog Box under Browsing History, click the 'Delete' button
- Delete Browsing history box pops up – make sure all categories are checked EXCEPT the 1st one (**Preserve Favorites website data**) – leave that unchecked.
- When system finishes, click the 'OK' button to exit.

Mozilla Firefox (2 things will ensure clearing)

- Click on Tools,
- Select Options
- Select the Advanced Panel
- Open the Network Tab
- Click on Clear Now
- Click OK to close the Options Window

Also:

Click Tools, Options, Privacy

In the center of the dialog box click on **clear your recent history**:

You may want to [clear your recent history](#), or [remove individual cookies](#).

Toggle check boxes to agree with below, then click **Clear Now**

