## **CLEARING THE BROWSER CACHE**

Internet Explorer 8.0 and 9.0

- Start up Internet Explorer
- Click on Tools, Select Internet Options
- In center of Dialog Box under Browsing History, click the 'Delete' button

<u>Also</u>:

- Delete Browsing history box pops up make sure all categories are checked EXCEPT the 1<sup>st</sup> one (Preserve Favorites website data) leave that unchecked.
- When system finishes, click the 'Ok' button to exit.

Mozilla Firefox (2 things will ensure clearing)

- Click on Tools,
- Select Options
- Select the Advanced Panel
- Open the Network Tab
- Click on Clear Now
- Click OK to close the Options Window

Click Tools, Options, Privacy In the center of the dialog box click on **clear your recent history**:

You may want to clear your recent history, or remove individual cookies.

Toggle check boxes to agree with below, then click **Clear Now** 

	Clear All History
	Time range to clear: Everything
	All selected items will be cleared. This action cannot be undone.
	▲ D <u>e</u> tails
L	Browsing & Download History
	Form & Search History
c	Cookies
DU	☑ Cache
Ш	Active Logins
н	☑ Offline Website Data
	Site Preferences
	Clear Now Cancel