

# How to Order an Official Transcript and/or Replacement Diploma

For students who attended WCU *during* or after 1985.

Current and former students (who attended during/after 1985) must log into myWCU to order an official transcript and/or replacement diploma. Students will access the Parchment storefront from myWCU.

*Current/recent graduates will receive a complimentary diploma approximately 6 weeks after your degree has been awarded within myWCU.*

## Within myWCU

- Click the "Order Official Transcript" link, located under the *Useful Links* heading within the *Academic Information* section of your myWCU homepage.

### Useful Links

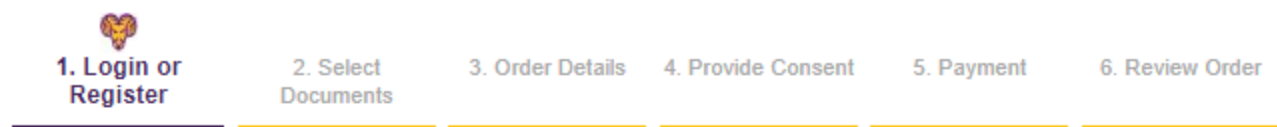
<a href="#">Enroll in a Class</a>	<a href="#">Degree Progress Report</a>
<a href="#">My Class Schedule</a>	<a href="#">What-If Degree Progress Report</a>
<a href="#">Grades</a>	<a href="#">Order Official Transcript</a>
<a href="#">Enrollment Verification</a>	<a href="#">Unofficial Transcript</a>
<a href="#">Change my address</a>	<a href="#">My Academics</a>
<a href="#">Transfer Credit Report</a>	<a href="#">Change Academic Load</a>
<a href="#">Apply for Graduation</a>	<a href="#">My Planner</a>
<a href="#">Establish a Preferred Name</a>	

- This link will route you to the Parchment storefront.

**Students with holds on their account will not be able to access the ordering page until the holds are removed.**

## First Time Accessing Order Page

- Students accessing the ordering page for the first time will be asked to review and/or update name and contact information.



### Address Details

Welcome to the West Chester University of Pennsylvania document ordering site. In order for us to process your document request you will need to provide some information about yourself. This form will only need to be filled out once, any further access will have the information stored for your convenience. Thank you.

**Note** This information will be used for the following reasons:

- To keep you informed about the status of your order. In addition, your name will be included in the messaging to the recipients of your documents.
- For current billing information
- This information will not be sent back to the institution to update their records.

First Name:	<input type="text" value="Sample"/>	*
Middle Name:	<input type="text"/>	
Last Name:	<input type="text" value="Student"/>	*
Street Address:	<input type="text" value="700 South High Street"/>	*
Address Line 2:	<input type="text"/>	
City:	<input type="text" value="West Chester"/>	* (Military Addresses: enter APO, DPO, or FPO)
State/Province:	<input type="text" value="Pennsylvania"/>	*
Post/Zip Code:	<input type="text" value="19383"/>	*
Country:	<input type="text" value="United States"/>	*
Telephone:	<input type="text" value="6104361000"/>	*
Email Address:	<input type="text" value="registrar@wcupa.edu"/>	*

Submit

## Select Document Type

1. Login or Register
- 2. Select Documents**
3. Order Details
4. Provide Consent
5. Payment
6. Review Order

## Select Document



### Transcript

Order an official copy of your undergraduate or graduate transcript to be sent to a destination of your choice. eTranscript (electronic emailed transcript) and printed transcript (mailed or pickup) options are available.



### Diploma

Order a replacement or duplicate diploma to be sent to the destination of choice.

## Order Official Transcripts

Search for the recipient or the destination you'd like your document sent or click the link under the search box to manually enter the name and address of your recipient.

## Where would you like your document(s) sent?

To print and mail a document or send directly to an email address, click 'Send to Yourself, Another Individual, or Third Party' in blue letters below.

Institution Name, Acronym, Location, or Email

SEARCH

Or [Send to Yourself, Another Individual, or Third Party](#)

Search for your destination

- Within the search box, enter the name, part of the name, or the abbreviation of the organization or institution where you would like your transcript sent.
- Click Search

## Where would you like your document(s) sent?

Start by searching for your destination:  
Institution Name, Acronym, Location, or Email

Pitt

SEARCH

100 Matches Found:

INSTITUTION	LOCATION	
University of Pittsburgh	Pittsburgh, PA, US	<div>SELECT</div>
North Pitt High	Bethel, NC, US	<div>SELECT</div>
Pitt Community College	Greenville, NC, US	<div>SELECT</div>
Lady Pitts School Age Parent	Milwaukee, WI, US	<div>SELECT</div>
Pittsfield High	Pittsfield, MA, US	<div>SELECT</div>
Pittsfield Vocational	Pittsfield, MA, US	<div>SELECT</div>
Pittard School Of Technology	Alpine, AL, US	<div>SELECT</div>
Gatlinburg Pittman High School	Gatlinburg, TN, US	<div>SELECT</div>
Pittsville High School	Pittsville, WI, US	<div>SELECT</div>
Pittsford Mendon High School	Pittsford, NY, US	<div>SELECT</div>

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## Not finding your destination?

You can enter a destination manually by using a physical address or an Email address

ENTER YOUR OWN

- Review/Select from the available options.
  - If you do not see your destination, click “Enter your Own” to manually enter the name/contact information of your recipient.

- Review information about the product/transcript you are having sent, review the destination of your document, identify the reason for your request, and click Continue.
  - If you need to attach a document to your order, click “Choose File” at the bottom of the page.

## Product Description

Order a secure, certified PDF of your transcript. E-Transcripts are generally emailed within 90 minutes from the time of order. This includes nights and weekends.

Please confirm with the recipients that they will be able to receive an electronic copy of your transcript. To avoid potential problems with spam filters, please instruct recipients to allow emails from Parchment (parchment.com).

### IMPORTANT NOTES:

- Once you submit your order it cannot be cancelled nor monies refunded. Please make sure you verify all information for accuracy, especially the email address, before submitting the request.
- Courses in-progress for the current term will not appear on an official transcript.
- Final grades are official and posted to transcripts the Thursday following final exams at 12pm. Even if grades are showing on MyWCU or your unofficial transcript prior to that day/time, the Registrar's Office is still processing end of term grades so changes may occur.
- Recent Graduates: It may take up to 6 weeks following commencement for degrees to be conferred and visible on your record in *myWCU*. Please be sure your unofficial transcript displays your degree conferral prior to submitting the request.
- Transcripts will not be processed for students with *holds* on their account for financial or other obligations to the University.

### Destination:

University of Pittsburgh  
Pittsburgh, PA 15260

Continue

### Document Name:

eTranscript - \$7.00  
[Switch to Mail Delivery](#)

## Order Options

Delivery Mode

Electronic

Purpose for Request \*

Study abroad or summer school ▼

\*Purpose for Request - Please select a purpose for the request

Attachment (Optional)

Choose File

No file chosen

**Note:** Email Providers use filtering systems to reduce spam. Sometimes, they accidentally filter the email that you want them to receive. To make sure that your document emails are not filtered into "junk" or "bulk" folders, please verify that the recipient can receive email from Parchment (parchment.com).

Total \$7.00

Add Another Item

Continue

## Enter your Destination/Recipient Information

- Click “Send to Yourself, Another Individual, or Third Party” located under the search box or “Enter Your Own” on the search results page.




## Where would you like your document(s) sent?

To print and mail a document or send directly to an email address, click 'Send to Yourself, Another Individual, or Third Party' in blue letters below.

Or [Send to Yourself, Another Individual, or Third Party](#)

- Select from the available document types: eTranscript, Paper Transcript – Mailed, Paper Transcript – Pickup

### Select Product Type

	<b>eTranscript - PS</b> Order a secure, certified PDF of your transcript. E-Transcripts are generally emailed within 90 minutes from the time of order. This includes nights and weekends. Please confirm with the recipients...	<b>\$7.00</b>
	<b>Paper Transcript - Mailed - PS</b> Order an official paper copy of your transcript. Orders are generally processed within a few business days (Allow additional processing time for high volume periods). NOTES: Transcripts will not be...	<b>\$7.00</b>
	<b>Paper Transcript - Pickup - PS</b> Order a paper copy of your official transcript to be picked up. If someone other than you is picking up the transcript, you must add their name as the recipient. Only you or the recipient listed...	<b>\$7.00</b>

- Review product information, enter recipient name and email or physical address, identify the reason for your request, and click Continue.

### Attachments

Students ordering eTranscripts and Paper Transcripts – Mailed have the option to include an attachment to be sent with their official transcript.

- Under Order Options, view Attachment (Optional)
- Click Choose File: search files from your device
- Identify Attachment Type

## Order Options

Delivery Mode	<b>Electronic</b>
Recipient Name*	<input type="text" value="Sample Student"/>
Email Address*	<input type="text" value="registrar@wcupa.edu"/>
Enter the recipient's email address for delivery	
Attachment (Optional)	Selected File: TEST doc for upload.docx <input type="button" value="Choose File"/> TEST doc for upload.docx
	Upload supporting document <a href="#">Remove</a>
Attachment Type *	<input type="text" value="Other"/>

### Paper Transcript – Mailed: Fed Ex Option

Students ordering paper transcripts to be mailed now have the option to overnight their order via Fed Ex

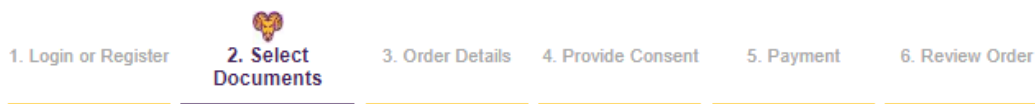
- Under Order Options, view Mailing Method
  - The dropdowns vary for the Mailing Country: domestic or international.
- Select Fed Ex delivery

**To ensure next day delivery, orders must be placed by 4 pm eastern time.**



### Order Replacement Diploma

Former graduates may request a replacement diploma to be mailed to the destination of their choice. Current/Recent graduates do NOT need to request a diploma; a complimentary diploma will be sent to your home address approximately 6 weeks after your degree is conferred within myWCU.

- Click Diploma



### Select Document

	<b>Transcript</b> Order an official copy of your undergraduate or graduate transcript to be sent to a destination of your choice. eTranscript (electronic emailed transcript) and printed transcript (mailed or pickup) options are available.
	<b>Diploma</b> Order a replacement or duplicate diploma to be sent to the destination of choice.

- Click the link located below the search bar: Send to Yourself, Another Individual, or Third Party.

## Where would you like your document(s) sent?

To print and mail a document or send directly to an email address, click 'Send to Yourself, Another Individual, or Third Party' in blue letters below.

 **SEARCH**

[Or Send to Yourself, Another Individual, or Third Party](#)

- Enter recipient address and provide requested information about your WCU degree and then continue.

### Address

Mailing Name: \*

*(Institution, Building, Person, etc.)*

Mailing Country: \*

United States ▼

Mailing Address 1: \*

*(Extra information use Mailing Address 2 and 3)*

Mailing Address 2:

Mailing Address 3:

Mailing City: \*

*\* (Military Addresses: enter APO, DPO, or FPO)*

Mailing State: \*

Pennsylvania ▼

Mailing Postal Code: \*

### Order Options

Major\*

**\* Major - User Input Required**

Mailing Method

**Standard (USPS)**

Name To Display On Diploma\*

**\* Name To Display On Diploma - User Input Required**

Graduation Year\*

**\* Graduation Year - User Input Required**

Replacement diploma degree

Bachelor of Science ▼

[Add Another Item](#)

[Continue](#)

## Provide Consent

First time requestors who have not previously signed the FERPA consent page will be directed to do so. Please review the policy and using your mouse sign in the box provided.

**FAMILY EDUCATIONAL RIGHTS & PRIVACY ACT OF 1974  
(FERPA)**

The Family Educational Rights and Privacy Act (FERPA) is a Federal law that protects the privacy of student education records. FERPA dictates that University staff members may not share any information, other than directory information, with anyone outside of the University system. This includes, but is not limited to, information about grades, disciplinary history and action, health concerns, and the balance in your accounts. Schools may disclose, without consent, "directory" information such as a students name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. Exceptions to this Act are allowed in life-threatening situations. University administrators within the University system may share information about students and residents on a need-to-know basis.

By checking the box below, you (the student) are providing consent to release your educational records. In compliance with the Family Education Rights and Privacy Act of 1974, all transcript requests **MUST BE MADE BY THE STUDENT**; no requests can or will be accepted from a third party (including parents). It is the responsibility of the student to assist in their own privacy protection by not allowing access of their educational records to others, including the release of their university personal identification numbers, Student ID or SSN, computer login usernames and passwords, etc.

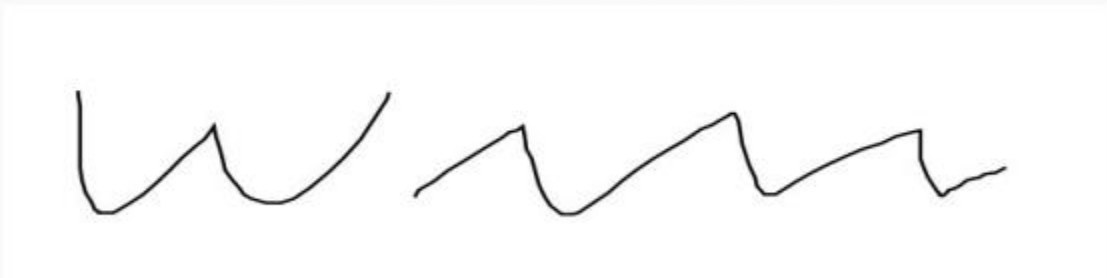
Please visit the [U.S. Department of Educations website](#) for further information regarding FERPA

**Please sign the signature area below**

**Signature Verification page**

Please visit the [U.S. Department of Educations website](#) for further information regarding FERPA

**Please verify your signature below**



Go Back and Re-Sign

Accept Signature and Continue

Returning requestors will see the following:

**Consent Received**

We have your consent on record, so you may proceed to checkout.

You may have provided consent through one of the following methods:

- Accessing the Ordering Site while logged into the University Portal.
- Submitting a signed consent form from a previous order

Next



## [Payment](#)

Enter payment information and confirm/update billing address.

## [Review Order & Confirm](#)

Review your order and payment information. Click confirm to submit your order.