

## Certified Electronic Diploma (CeDiploma) FAQs

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### Where can I purchase my CeDiploma?

May 2015 and AFTER graduates have the option of purchasing a CeDiploma through their myWCU account (<http://my.wcupa.edu>) for \$8.95. myWCU has a direct link to CeCredential Trust, a third party vendor of the University.

Graduates will still have a paper diploma mailed to them. Once printed and mailed, an email is sent to the student's WCU email account. The email serves as notification the diploma is on its way and that the CeDiploma is available for purchase and download.

### Can I obtain an electronic copy of my diploma if I graduated prior to May 2015?

Currently, CeDiplomas are only available for West Chester University May 2015 graduates and AFTER.

### Can I download the CeDiploma? Can I send it via email to others?

Yes, you can download a digitally signed copy of your CeDiploma. You can then email it to anyone you desire, and it will retain the Adobe Digital Signature (Blue Ribbon), certificate, and CeDiD for validation purposes.

### How do I know if the CeDiploma I received is valid?

There are two ways to validate your electronic diploma. (This is noted on the second page of the CeDiploma.)

1. Visit our university CeDiploma Validation page [www.wcupa.edu/registrar/cediplomavalidation](http://www.wcupa.edu/registrar/cediplomavalidation) and enter the necessary identifiers to confirm the validity of the document. You can also click the link on the 2nd page of the CeDiploma and type the necessary information where indicated.

Registrar | Certified Electronic Diploma (CeDiploma) Validation

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Certified Electronic Diploma (CeDiploma) Validation

Go Valid Paper Diplomas Certified Diplomas CE Diplomas Validation List of Graduates Select Previous

Name (Last, First, Middle Initial)  
Date of Birth (MM/DD/YYYY)  
State

powered by CeCredential TRUST

INSTRUCTIONS

To validate a West Chester University CeDiploma, please enter the CeDiD CeDiD™ and the first two letters of the first name listed as they appear on the diploma into the required fields above.

The CeDiD™ can be located directly below the CeDiploma seal on the upper left-hand corner of the West Chester diploma. (See image to the right.)

West Chester University of Pennsylvania  
CE DiD

- To view the Digital Signature (Blue Ribbon) applied to your CeDiploma, you will need to make sure you are viewing the PDF with Adobe Reader. If you are using Adobe Reader or Acrobat 9.0 or higher, you will be able to view the Digital Signature which is shown at the top of the PDF, and is part of the overall security of the document. If the Digital Signature shows a Blue Ribbon it means that document has not been tampered with; any other symbol signifies the document cannot be trusted. Please note: Other PDF/digital readers and some mobile devices may not be able to show the Digital Signature/Blue Ribbon.



Please visit [www.wcupa.edu/registrar/ceDiplomas.aspx](http://www.wcupa.edu/registrar/ceDiplomas.aspx) for more information.

## Why does the certificate used to digitally sign the documents say CeCredential Trust?

CeCredential Trust is the branded name of the digital signature that West Chester University's vendor uses to digitally sign all CeDiplomas.

## When I pull up my CeDiploma on my iphone/ipad it only loads half way on the screen and then a line appears.

This issue is due to the version of your operating system on your Tablet, or the PDF viewer that the browser is using to open the CeDiploma. In the case of the iphone/ipad, updating to the most recent iOS operating system sometimes solves the problem.



### **I am using a web browser to open the PDF, but it will not open properly.**

The CeDiploma is best viewed in Adobe Acrobat or Acrobat Reader. Some features may not be available when viewed in a web browser's default viewer. Please change the default viewer in your web browser so that it utilizes Adobe Reader or Acrobat.

### **I have a hold on my record: can I receive my CeDiploma?**

Requests from current or former students with unmet obligations to the West Chester University (e.g., holds) cannot be honored. To resolve financial holds, contact the Office of the Bursar.