



**Community Mental Health Services**  
**Wayne Hall 8<sup>th</sup> Floor**  
**125 W. Rosedale Avenue**  
**West Chester, Pennsylvania 19383**  
**610-436-2510 | fax: 610-436-2929**  
**cmhs@wcupa.edu**

## **Grievance Procedure**

WCU Community Mental Health Services is fully committed to conducting all activities in strict conformance with the American Psychological Association's Ethical Principles of Psychologists. WCU Community Mental Health Services will comply with all legal and ethical responsibilities to our clients.

While WCU Community Mental Health Services goes to great lengths to assure ethical treatment for all clients, we recognize that an issue or concern may arise. If you ever have concerns about the treatment/services you are receiving we encourage you to speak directly with your therapist/evaluator about your concerns.

If, after speaking with the therapist/evaluator directly, you feel that your concerns have not been resolved, you may ask to speak with the therapist/evaluator's supervisor. You are provided the supervisor's name when you are enrolled in the clinic; however if you no longer have that information, any of the office staff can provide it to you.

If after speaking with the supervisor you continue to have concerns that have not been addressed, you may ask to speak with the Clinic Director (Leanne Valentine, Ph.D.) or Director of Clinical Training (Angela Clarke, Ph.D.).

All faculty/staff can be reached at the clinic's main number, 610-436-2510.

The **grievance procedure** has been explained to me and I have been given a copy of this notice.

\_\_\_\_\_  
Client/Parent/Guardian Printed Name

\_\_\_\_\_  
Client/Parent/Guardian Signature

Date \_\_\_\_\_