



Veterans Center | West Chester University | 624 South High Street
West Chester, Pennsylvania 19383 | 610-436-5866 | veteranscenter@wcupa.edu

WCU Student Veteran Frequently Asked Questions (FAQs)

Will my GI Bill Education Benefits be affected by the change in modes of instruction to remote delivery?

- Post 9-11 recipients will not see a change to their Basic Allowance for Housing (BAH) stipend for the spring 2020 semester only. Their classes will be considered hybrid (combination of on-line and in-class/on campus delivery modes) and VA will continue to pay housing stipends as certified. If students elect to take all, on-line classes for subsequent semesters, BAH will be reduced to ½ the national average (currently \$850.00).
- Per Guidance from the Philadelphia office, Vocational Rehabilitation recipients will continue to receive Chapter 31 residential rate if the class was already certified as residential for the remainder of the term.
- VA notified School Certifying Officials (email dated 3/13/20, subject: impact of COVID-19) that Congress has introduced legislation that, if enacted, will alleviate the impact to GI Bill beneficiaries for a switch to pursuit solely through distance education. VA will provide further guidance by Wednesday, March 18, 2020.
- VA will host a Webinar on March 19 for School Certifying Officials to discuss the impact of COVID-19. Please continue to refer to Student Veteran FAQs for updates.

Will I be able to use the Veterans Center?

- No, the Veterans Center will be closed to protect the health, safety, and welfare of our students, faculty and staff.

WCU Veterans Center Programming impacts for the Spring 2020 semester

- In keeping with the Center for Disease Control's guidance to limit social distance, the University is taking proactive measures to minimize social contact. As a result, University sponsored events and gatherings have been cancelled for the remainder of the spring semester, including the Flyers Game scheduled for March 29, 2020 and the Military Banquet scheduled for April 23, 2020. (reference [Health Update: 3/10/2020 for details](#))

How will I be able to contact the Veterans Center staff?

- You will be able to reach the Center staff via email and phone. Contact information follows.

Zsa Zsa Alston, Graduate Assistant, ZA874845@wcupa.edu

Samantha Korman, Graduate Assistant, SK743640@wcupa.edu

Mrs. Morrison, Coordinator, lmorrison@wcupa.edu

Feel free to call the Center at 610.436.5866 for any questions or concerns. You can reach Center Staff Monday through Friday, 8:00 am - 4:00 pm via email and Monday, Wednesday and Friday, 8:00 – 11:00 am via phone.

Who should I contact for questions involving the certification of my benefits?

- WCU has two School Certifying Officials. The first is Kristy Slusser, Assistant Director of Financial Aid. The second is Mrs. Morrison, Veterans Center Coordinator. If your last name falls between A – L, Mrs. Morrison will be your School Certifying Official. If your last name falls between M – Z, Kristy Slusser will be your School Certifying Official. You can reach Kristy via email at kslusser@wcupa.edu and Mrs. Morrison at lmorrison@wcupa.edu.